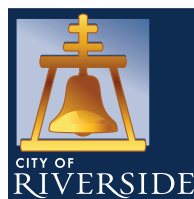




TOP 25 QUARTERLY UPDATES

2ND FISCAL QUARTER

OCTOBER - DECEMBER 2016



CITY ATTORNEY'S OFFICE



32 AGREEMENTS PREPARED
IN ASSOCIATION WITH



CITY CLERK'S OFFICE



RIVERSIDE 2.0



CUSTOMER
SERVICE
EXCELLENCE



CIVIC ENGAGEMENT COMMUNITY PRESENTATIONS

16

COMMUNITY GROUPS

400+ PERSONAL CONTACTS

City Clerk and Communications Officer spoke before **sixteen community groups** informing residents and business owners about **opportunities for civic engagement** in Riverside including the City's transparency portal, EngageRiverside.com, and social media opportunities with NextDoor, MySidewalk, Twitter, Facebook, YouTube, and Instagram.



CUSTOMER
SERVICE
EXCELLENCE



16 TITLES OF THE RIVERSIDE MUNICIPAL CODE
COMPREHENSIVE REVIEW

COMMUNITY AND ECONOMIC DEVELOPMENT

CAMP ANZA



KABOOM GRANT OF AN
IMAGINATION PLAYGROUND

45 CHILDREN
ATTENDEES

OCTOBER 28

RECEIVED
WRITE-UP
AFFORDABLE HOUSING
FINANCE MAGAZINE

NOVEMBER 8

RECEIVED
**GOVERNOR'S
AWARD**
FOR HISTORIC PRESERVATION

NOVEMBER 10



TOP 25 QUARTERLY UPDATES



CHOW ALLEY

Staff is currently negotiating a lease for City-owned public parking lot no. 19 and a sub-lease agreement for the adjacent county-owned lot to accommodate the **proposed Chow Alley development**.



RIVERSIDE FOOD LAB

On, October 4, the City Council approved a lease agreement with **Riverside Food Hall, LLC (Developer)** for the development of a **food and beverage market** for the vacant Fox Entertainment Plaza. The design submittal is currently under review.



CENTERPOINTE AT MARKET

Centerpointe at Market is a multi-block development undertaken by Zion Enterprises, LLC consisting of **three component developments** spanning three blocks on the west side of Market Street from Second to Houghton Streets. It features a **5-story, 125-unit apartment building**, a **10,500 square-foot retail building**, and the relocation of two historic homes.



FINANCE



RIVERSIDE 2.0



INDEPENDENT AUDIT GIVES HIGHEST MARKS FOR FINANCIAL ACCOUNTABILITY

The City has received a **clean bill of health** from Macias, Gini & O'Connell LLP for its **Comprehensive Annual Financial Report** and its **Single Audit of Federal Grant Funds**. The external audit included a review of the City's internal controls over financial reporting; the auditors had **no areas of concern** and made **no recommendations for improvement related to internal controls**.



RIVERSIDE 2.0



CUSTOMER SERVICE EXCELLENCE



BUSINESS LICENSE APPLICATIONS ARE NOW ONLINE!

City businesses may now apply for a new business application, renew an existing business license, pay outstanding business license fees, and search for City businesses by business type online. Online applications will be processed within 3 business days of submittal.

FIRE DEPARTMENT

MT. RUBIDOUX MANOR APARTMENT FIRE



CUSTOMER SERVICE EXCELLENCE



December 8



73

Firefighters



7

Overhead Personnel



\$16 MILLION

Worth of Items Saved From Fire Loss



185

Apartments Evacuated



200+

Residents Evacuated



TOP 25 QUARTERLY UPDATES

GENERAL SERVICES



RIVERSIDE AIRPORT PILOT FLY IN EVENT

100 ATTENDEES

Riverside Municipal Airport invited pilots from across the state to participate in a pancake breakfast and car show. These events are open to pilots and are a great way to introduce Riverside Airport and other tourist and business opportunities to the aviation community.

INNOVATION AND TECHNOLOGY



RIVERSIDE RANKED

5TH

2016 DIGITAL CITIES SURVEY

The Center for Digital Government (CDG)



NEXT GENERATION THREAT INTELLIGENCE PRESENTATION

Inland Empire Cyber Security Symposium

The City's Chief Information Security Officer presented to local businesses and regional government agencies. The City's presentation received the **highest rating by attendees**. The City's Innovation and Technology department is sponsoring a **Cyber Security community group** to promote information sharing and local talent development.

LIBRARY



CASA BLANCA LIBRARY

RENAMED AFTER

STAFF SERGEANT SALVADOR J. LARA

U.S. Army Veteran of World War II and
recipient of the Medal of Honor

EASTSIDE LIBRARY

RENAMED AFTER

SPECIALIST JESUS S. DURAN

U.S. Army Veteran of the Vietnam War
and recipient of the Medal of Honor



TOP 25 QUARTERLY UPDATES

MUSEUM & CULTURAL AFFAIRS

2016 FESTIVAL OF LIGHTS SWITCH-ON CEREMONY



75,000 ATTENDEES

PARKS, RECREATION AND COMMUNITY SERVICES



RIVERSIDE 2.0



CUSTOMER
SERVICE
EXCELLENCE

228

Call Center
Service Requests

224

Completed



62

Graffiti

10

Emergency/
Vandalism



50

General



84

Maintenance
Issues



22

Landscape/
Sprinklers/Tree Issues



RIVERSIDE 2.0



CUSTOMER
SERVICE
EXCELLENCE

387

Work Orders
Generated



334

Completed



110

Building
Repairs



54

Playgrounds



133

Electricity



47

Graffiti /
Vandalism



81

Plumbing /
Restrooms



80

Park Amenity
Repairs



RIVERSIDE 2.0



CUSTOMER
SERVICE
EXCELLENCE



700+

Youth

60+

Volunteer
Coaches

2016 Youth Flag Football Season



RIVERSIDE 2.0



CUSTOMER
SERVICE
EXCELLENCE



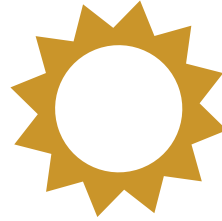
26,692

TOTAL SPECIAL TRANSIT TRIPS



TOP 25 QUARTERLY UPDATES

PUBLIC UTILITIES



25-YEAR AMENDED AND RESTATED
**POWER PURCHASE
AGREEMENT
APPROVED**

Solar Star California XXXIX, LLC and the City of Riverside will design, construct, operate and maintain a cumulative 4.50 megawatt solar photovoltaic energy generation to be located on the San Bernardino well sites.

PUBLIC WORKS



PAVEMENT MANAGEMENT PLAN
CONSULTANT HIRED

The consultant will: **update** the existing pavement management database, **perform** pavement evaluations, **assist** Public Works Department with determining maintenance and rehabilitation strategies, **provide budgetary** recommendations, **conduct** citywide asset surveys, and **provide linkage** between the City's GIS system and all pavement and concrete asset database.



CONSTRUCTION CONTRACT
**FIBER-OPTIC SIGNAL
INTERCONNECT
COMMUNICATIONS LINE**
MAGNOLIA AVENUE / MARKET STREET

The Magnolia Avenue/Market Street Fiber-Optic Signal Interconnect project is a traffic signal communications project that spans between **Buchanan and First Streets, approximately 10.4 miles**. The Project encompasses **49 signalized intersections**, replacing existing outdated copper interconnect with new fiber optic cable to improve signal synchronization and communications, improving traffic flow and reducing vehicle emissions.



1,277
Participants

230 Tons of Trash | **31** Tons of Inert | **24** Tons of Metal

10 Tons of Tires | **8** Tons of Green Waste

GRAFFITI CLEAN-UP



380+
Tags
Removed



33+
Volunteers



38
Gallons of
Paint

OCTOBER / NOVEMBER - UNION PACIFIC & BNSF RAILROAD TRACKS



TOP 25 QUARTERLY UPDATES