



Performance Audit Update Baker Tilly | Hometown Connections

Public Utilities Department

Board of Public Utilities
April 10, 2017



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Background

1. April 25, 2016 - Organizational Assessment by Hometown Connections was presented to the Board
2. July 25, 2016 - Performance Assessment and Financial Expenditure Audit by Baker Tilly was presented to the Board
3. September 26, 2016 - Action Plan for both assessments was presented to the Board



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Background

4. September 26, 2016 - Board directed staff to return in six months with an update on the Action Plan
5. Both assessments subsequently presented to the City Council



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Summary Update of Action Plans

Baker Tilly

1. Issued a total of 52 recommendations
 - A. To date 11 recommendations complete
 - B. 17 recommendations in progress
 - C. 24 recommendation in research/planning



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Summary Update of Action Plans

Hometown Connections

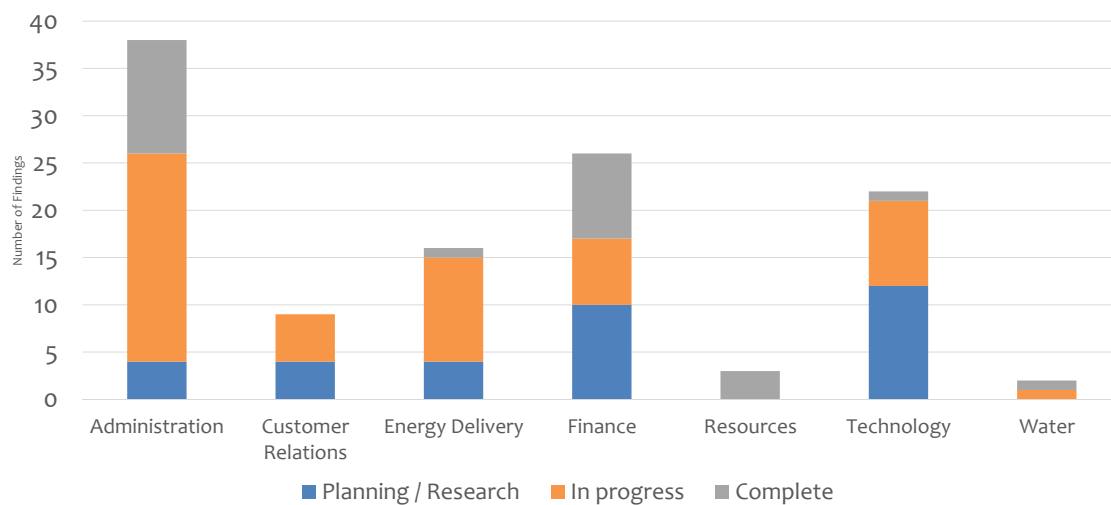
1. Issued a total of 64 recommendations
 - A. To date 16 recommendations complete
 - B. 38 recommendations in progress
 - C. 10 recommendation in research/planning



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Summary Update of Action Plans



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Recommendations

That the Board of Public Utilities receive and file this report.



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