



# RIVERSIDE PUBLIC UTILITIES

## Board Memorandum

**BOARD OF PUBLIC UTILITIES**

**DATE:** APRIL 10, 2017

**ITEM NO:** 11

**SUBJECT:** ACTION PLAN UPDATE FOR THE FISCAL YEAR 2016 PERFORMANCE ASSESSMENT AND FINANCIAL EXPENDITURE AUDIT BY BAKER TILLY AND ORGANIZATIONAL ASSESSMENT BY HOMETOWN CONNECTIONS

**ISSUE:**

Receive and file an update on the action plans for the Fiscal Year 2016 Performance Assessment and Financial Expenditure Audit by Baker Tilly and on the Organizational Assessment by Hometown Connections.

**RECOMMENDATIONS:**

That the Board of Public Utilities receive and file this report updating the action plans for:

1. Fiscal Year 2016 Performance Assessment and Financial Expenditure Audit by Baker Tilly; and
2. Organizational Assessment by Hometown Connections.

**BACKGROUND:**

On July 25, 2016 and July 26, 2016, the Public Utilities Department Performance Audit and the Financial Review of Expenditures for the three year period ending June 30, 2015, was presented to the Board and City Council, respectively. City Council accepted the report and directed the Public Utilities Department staff to return to the Public Utilities Board in September 2016 with a detailed action plan and timeline, including the financial impact. On September 26, 2016, staff presented an update to the Board including a detailed action plan. The Board directed staff to return with a six month update.

On April 25, 2016, the Hometown Connections Organizational Review of the Public Utilities Department was presented to the Board of Public Utilities. Subsequent to this review, the external performance audit was completed and presented to the Board and City Council on July 25 and July 26, 2016, respectively. A number of the recommendations between the reviews overlapped. On September 26, 2016, staff presented an update to the Board including a detailed action plan. The Board directed staff to return with a six month update.

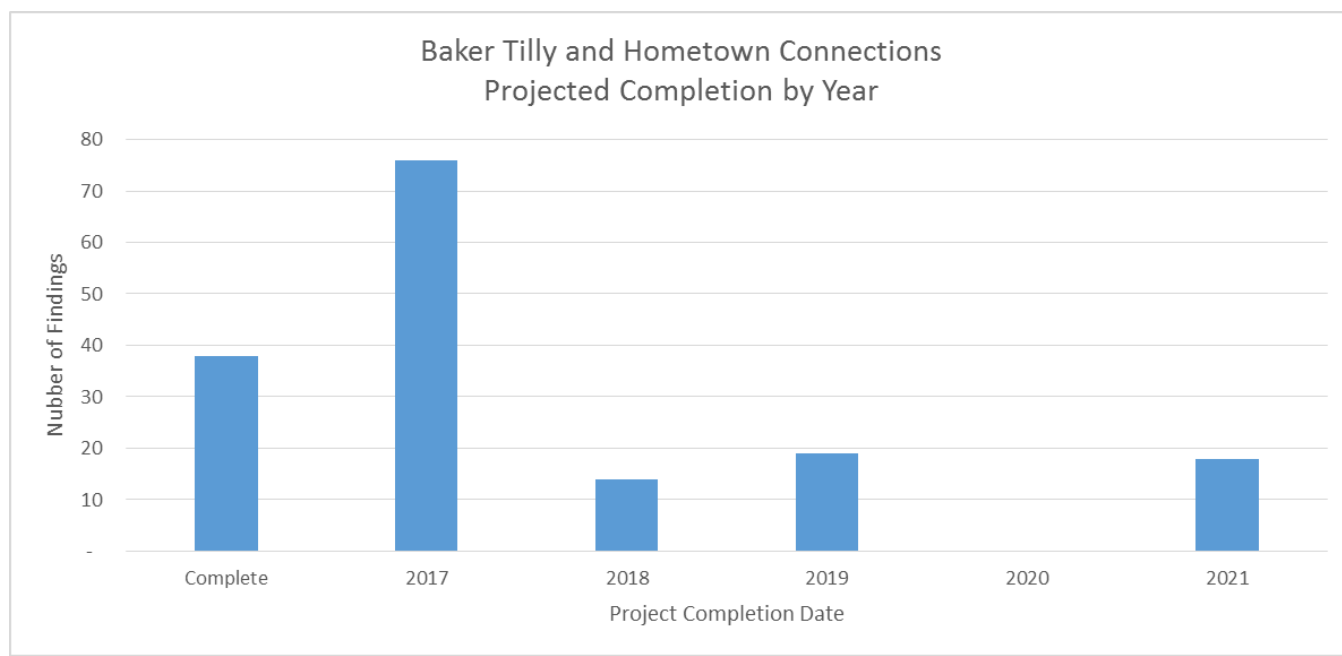
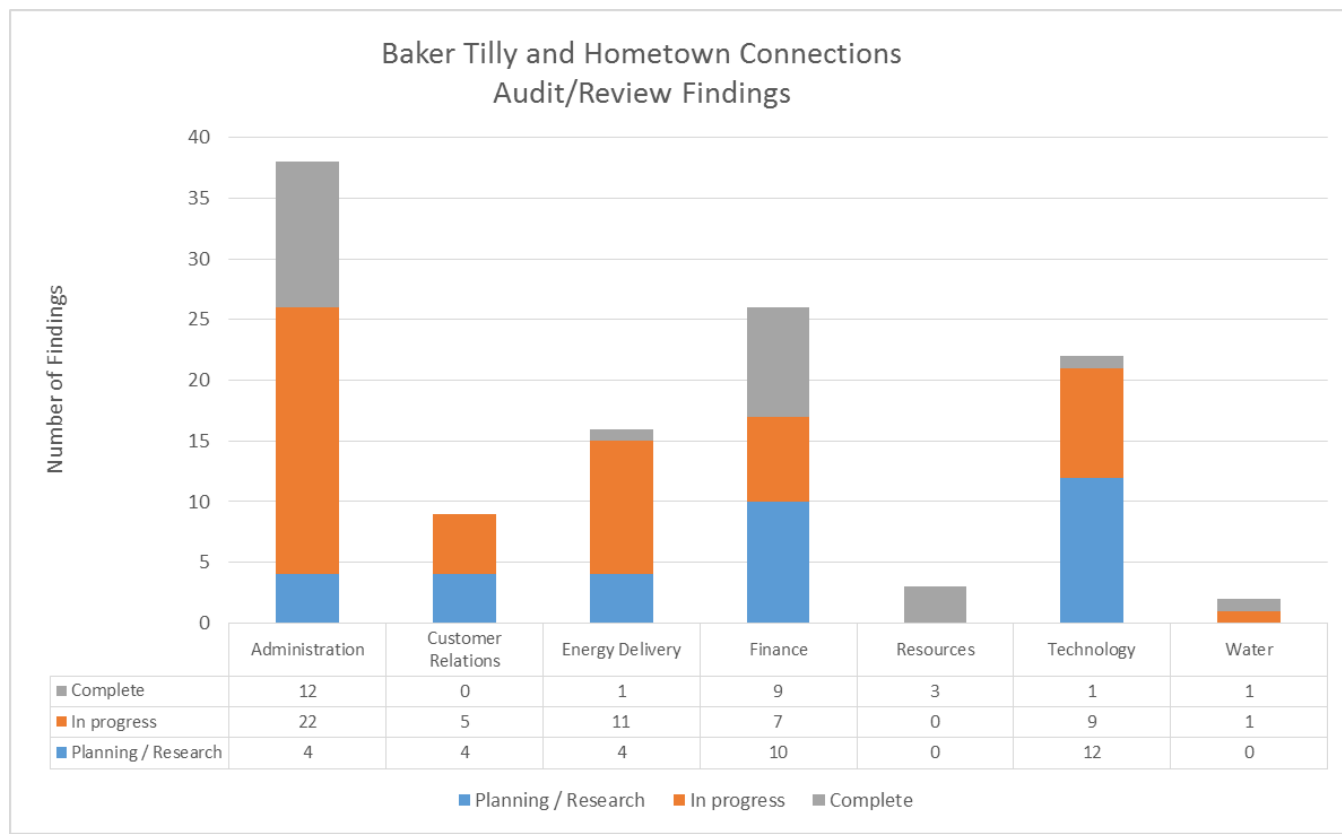
**DISCUSSION:**

To date, 11 of the 52 recommendations by Baker Tilly have been completed; 17 recommendations are in progress; and 24 recommendations are in the planning/research phase.

Sixteen of the 64 recommendations by Hometown Connections are complete; 38 recommendations are in progress; and 10 recommendations are in the planning/research phase.

The graphics below reflect progress on the combined recommendations from Baker Tilly and Hometown Connections.







**FISCAL IMPACT:**

There is no fiscal impact associated with review of the Action Plan update at this time.

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Approved as to form: Gary Geuss, City Attorney

Certifies availability  
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Attachments:

1. Action Plan
2. Presentation