# All-American Conversation

An Effort to Understand Each Other

### Bridging Divides and Building Communities

► A meaningful conversation with three main focuses

▶ How our community can reflect the best of what we see in America.

▶ What the divisions in our community are and how they impact our ability to live in

the kind of community we want.

▶ How we can bridge these divisions.

## Why?

- Great way to engage underrepresented groups or perspectives and provide helpful insight.
- Can use these conversations to identify shared values between groups on different sides of key issues.
- Can learn how, together, we can take several small actions to make progress despite our differences.
- Reinforce, in multiple settings, the idea that the city is committed to learning about residents' experience and working across dividing lines.
- Can help identify previously unknown trusted local leaders or groups in the community that can help move things forward.

#### Who?

- Along with the usual suspects (residents with high visibility and/or accessibility), include typically underrepresented groups.
- Engage diverse perspectives- doesn't necessarily mean that each conversation has to include people representing the full diversity of the community.
  - Talking to partners/leaders and others who work directly with the group in question to learn how to best recruit or engage a population.
- People of Color, Different Religious Perspectives, Youth/younger Residents, LGBTQI, Low-Income Residents, Recent Immigrants and/or ESL, Renters

#### How?

- Identify what you want to learn and whom to engage.
- Reach beyond the main perspectives.
- Mapping and engaging the different perspectives in your community.
- Decide where to hold the conversations and how to set up the room.
- Select and prepare facilitators and note takers.
- Know what questions to ask.
- Determine how to review and theme your notes to find action steps.

#### **Conversation Structures**

#### Small Group Conversations

- Three 90-minute small group (8-15 people) conversations
  - allows for flexibility as lessons learned from the first conversation can shape recruitment, timing, facilitation and other factors for future conversations
- After the conversation, pull together staff and partners to discuss next steps.
  - Do you want to delve deeper into a specific topic, or learn more about a specific group's perspectives?
  - Do you want to bring different groups together in a common conversation. Should you broaden the focus of the learning?

#### Large Group Conversations

- Like a town hall where participants break up into multiple tables for simultaneous small group discussions.
- enables a community or organization to engage many people in one evening.
- May spread note takers, resources, and facilitators thin, engage only usual suspects, and uncomfortable for marginalized groups

### How they will be successful

- Selecting a Good Location
- Good facilitators
  - Curious
  - Prepared to approach the meeting with a learning mindset
  - Rarely subject matter experts
  - Able to stay neutral
  - Comfortable with disagreement and tension
  - Willing to play devil's advocate
- Good note takers
  - > Pays attention to language, themes, emotions, turning points, common ground

### Making Sense of What you Heard

- Organize your notes by category.
- Identify initial themes.
- ▶ What are people saying?
- What was learned.
- ▶ Follow up with participants.