# Microsoft Premier Support Services Description Schedule: Fee and Named Contacts:

(Microsoft Affiliate to complete) **Premier Support Services Description Number** (Microsoft Affiliate to complete) Schedule Number

001201410

Renewal 001468607

#### Customer Name: City of Riverside

This Schedule is made pursuant to the Microsoft Premier Support Services Description identified above (the "Services Description"). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference and by accepting Our performance of Services under this Schedule You agree to be bound by these terms. Any terms not otherwise defined herein will assume the meanings set forth in the Agreement and the Services Description.

By signing below the parties acknowledge and agree to be bound to the terms of the Agreement and this Services Description.

Customer	Microsoft Affiliate
Name of Customer (please print)	Name
City of Riverside	Microsoft Corporation C5F4FFFE6A2E4SD
Signature	Signature David T. Gallagher DocuSigned By: David T. Gallagher
	DocuSigned By: David T. Gallagher
Name of person signing (please print)	Name of person signing (please print)
	David T. Gallagher
Title of person signing (please print)	Title of person signing (please print)
	Director of Contracts
Date	Date
	5/30/2017
Term	

This Schedule will commence on 6/15/2017 (the "Commencement Date") and will expire on 6/14/2018 (the "Expiration Date").

**1. PREMIER SUPPORT SERVICES AND FEES.** The quantities listed in the table below represent the amount of Services that You have pre-purchased for use during the term of this Schedule and applicable fees.

#### a. Fee Summary

_	Price (US\$)
Premier	\$70,650
Total	\$70,650

### b. Services by Support Location

	Country : United States (Premier Standard 0- Renewal)
•	Support Account Management hours included
•	Up to 100 hours for Support Assistance*
•	Up to 50 hours of Problem Resolution
•	Five (5) Onsite Visits
	Unlimited User Access to Premier Online Website Included

\* All registration requirements for Workshops and Events must be completed by You no later than 60 days prior to the expiration date of this Fee and Named Contacts Schedule(s).

### 2. MICROSOFT CONTACT

PremierFNCSv6.61(NorthAmerica)(US)(English)(May2010)

Microsoft Contact: Contact for questions and notices about this Schedule and the Services Description:

Microsoft Contact Name: Sarah Giovine	
Address: Microsoft Corporation Attn: Sarah Giovine	
Phone: 512-786-9619	
Email: v-sagiov@microsoft.com	
Fax:	

## 3. CUSTOMER NAMED CONTACTS

Contacts will be carried over from the previous Term.

TO FUNDS AVAILABILITY: Chief Financial Officer Gity Treasurer

APPROVED AS TO FORM ( BY: \_\_\_\_

Deputy City Attorney

Tet 425 882 8080 Fax 425 706 7329 www.microsoft.com

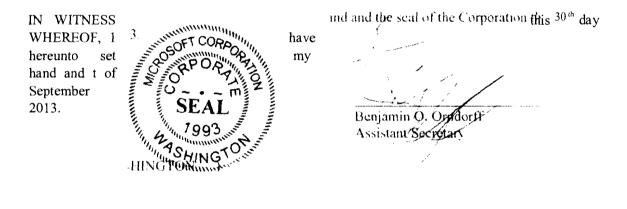
# Microsoft

# MICROSOFT CORPORATION

## Assistant Secretary's Certificate

I, Benjamin O. Orndorff, do hereby certify that I am a duly elected and acting Assistant Secretary of MICROSOFT CORPORATION, a Washington corporation (the "Corporation") and acting in such capacity, I do further certify that:

- 1. At the date of this Certificate, David T. Gallagher is a duly appointed and acting Director of Contracts for the Corporation; and
- 2. In such capacity, Mr. Gallagher is authorized to execute public sector services contracts, consulting agreements, product support services agreements and any offers or proposals related to such contracts and agreements on behalf of the Corporation, including but not limited to any agreements or proposals with the City of Boston.



## STATE OF WASHIN

## COUNTY OF KING

) ss:

I certify that I know or have satisfactory evidence that Benjamin O. Orndorff is the person who appeared before me, and that he stated under oath that he is a duly elected and acting Assistant Secretary of Microsoft Corporation, that he has the authority to execute this instrument, and that his execution of this instrument is his free and voluntary act for the uses and purposes mentioned in the instrument.



Microsoft Corporation is an equal opportunity employer.