

INSIGHT PUBLIC SECTOR SLED 6820 S HARL AVE TEMPE AZ 85283-4318

Tel: 800-467-4448

**SOLD-TO PARTY** 10989384

CITY OF RIVERSIDE 5901 PAYTON AVE

RIVERSIDE CA 92504-1003

SHIP-TO PARTY

CITY OF RIVERSIDE 3900 MAIN ST

**RIVERSIDE CA 92522-0001** 

We deliver according to the following terms:

Payment Terms : Net 30 days

Ship Via : PERIMETER INTERNATIONAL/LTL

Terms of Delivery : FOB DESTINATION

Currency : USD

Quotation

Quotation Number: 218985700 Document Date: 18-MAY-2017

PO Number PO Release

Sales Rep : Don Trail

Email : DON.TRAIL@INSIGHT.COM

**Telephone** : 9497249551 **Sales Rep 2** : Diana Linzey

Email : DIANA.LINZEY@INSIGHT.COM

**Telephone** : 9522794238

In order for Insight to accept Purchase Orders against this contract and honor the prices on this quote, your agency must be registered with U.S. Communities.

Our sales teams would be happy to assist you with your registration. Please contact them for assistance -- the registration process takes less than five minutes.

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| Material         | Material Description   | Quantity | Unit Price | Extended Price |
|------------------|--|----------|------------|----------------|
| X6558-R6         | NetApp SAS external cable - 6.6 ft<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644)                                       | 2        | 55.18      | 110.36         |
| X6561-R6         | NetApp network cable - 6.6 ft<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644)  | 2        | 3.31       | 6.62           |
| X8781-R6         | HARDWARE KIT,ADD-ON PERIPHERAL,CABINET,R6<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644)                                | 1        | 10.64      | 10.64          |
| X8783A-R6        | NetApp rack rail kit<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644)   | 1        | 35.81      | 35.81          |
| DS4486071048AQS  | DSK SHLF,48X10TB,7.2K,-QS<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644)  | 1        | 39,949.00  | 39,949.00      |
| OSONTAP1CAP10PQS | OS ENABLE,PER-0.1TB,ONTAP,CAP-STOR,0P,QS<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644)                                 | 4,800    | 10.66      | 51,168.00      |
| CS-S-SSP-4R-VA   | PARTNERCHOICE 4HR PARTS REPL AND SSP,VA<br>Coverage Dates: - 30-APR-2019<br>U.S. COMMUNITIES IT PRODUCTS & SERVICES(#<br>4400006644) | 1        | 3,630.70   | 3,630.70       |



| Material                              | Material Description  | Quantity                   | Unit Price Ex | tended Price                       |
|---------------------------------------|---|----------------------------|---------------|------------------------------------|
| DTLK-NA-INSTALL                       | DTLK NETAPP SHELF INSTALLATION U.S. COMMUNITIES IT PRODUCTS & SERVICES(# 4400006644) "Services will be provided in accordance with the attached Datalink Services Statement of Work".                       | 1                          | 1,457.00      | 1,457.00                           |
| DTLK-NA-DOT-UPG                       | DTLK NETAPP DATA ONTAP (DOT) UPGRADE (COMBINED COST) U.S. COMMUNITIES IT PRODUCTS & SERVICES(# 4400006644) "Services will be provided in accordance with the attached Datalink Services Statement of Work". | 1                          | 10,425.00     | 10,425.00                          |
| U.S. COMN<br>440000664<br>"Services w | DTLK NETAPP SNAPMIRROR CONFIGURATION U.S. COMMUNITIES IT PRODUCTS & SERVICES(# 4400006644) "Services will be provided in accordance with the attached Datalink Services Statement of Work".                 | 1                          | 4,395.00      | 4,395.00                           |
|                                       |   | Services Subtotal 19,907.7 |               | 91,280.43<br>19,907.70<br>3,509.84 |
|                                       |   | Total                      |               | 114,697.97                         |

Thank you for considering Insight. Please contact us with any questions or for additional information about Insight's complete IT solution offering.

Sincerely,

Don Trail 9497249551 DON.TRAIL@INSIGHT.COM

Diana Linzey 9522794238 DIANA.LINZEY@INSIGHT.COM





U.S. Communities IT Products, Services and Solutions Contract No. 4400006644

Insight Public Sector (IPS) is proud to be a contract holder for the U.S. Communities Technology Products, Services, Solutions & Related Products and Services Contract.

This competitively solicited contract is available to participating agencies of the U.S. Communities Government Purchasing Alliance. U.S. Communities assists local and state government agencies, school districts (K-12), higher education, and nonprofits in reducing the cost of purchased goods by pooling the purchasing power of public agencies nationwide. This is an optional use program with no minimum volume requirements and no cost to agencies to participate.

Thanks for choosing Insight!

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Thanks for choosing Insight!

Insight Global Finance has a wide variety of flexible financing options and technology refresh solutions. Contact your Insight representative for an innovative approach to maximizing your technology and developing a strategy to manage your financial options.

This purchase is subject to Insight's online Terms of Sale unless you have a separate purchase agreement signed by both your company and Insight, in which case, that separate agreement will govern. Insight's online Terms of Sale can be found at: <a href="http://www.insight.com/en\_US/help/terms-of-sale-products-ips.html">http://www.insight.com/en\_US/help/terms-of-sale-products-ips.html</a>



City of Riverside --- NetApp OS Upgrade Statement of Work

Revision Date: April 3, 2017

# **DATALINK SERVICES STATEMENT OF WORK**

| CUSTOMER INFO         |   |  |
|-----------------------|---|--|
| Customer Name         | City of Riverside                                 |  |
| Customer Contact      | Alan Lee  |  |
| Customer Email        | ALee@riversideca.gov                              |  |
| Customer Phone Number | (951) 8265618                                     |  |
| Customer Address      | 3900 Main Street, Basement<br>Riverside, CA 92522 |  |

#### **SERVICE DESCRIPTION**

#### NetApp / Data ONTAP Upgrade 8.2.x to 8.3.x or 9.x

Datalink will provide services under this SOW to upgrade the City of Riverside's NetApp FAS8040 and FAS8020 storage arrays from Data ONTAP 8.2.x to the current GA version of Data ONTAP 8.3.x or 9.x. Each storage array is comprised of a single HA controller pair running Clustered Data ONTAP. The version to be upgraded to will be determined at the start of the project based on review of the current configuration and the current recommended releases from NetApp.

#### NetApp / Install and Configure SnapMirror

Datalink will provide services under this SOW to install and configure SnapMirror replication between the City of Riverside's NetApp FAS8040 and FAS8020 storage arrays. SnapMirror replication will be configured for up to 5 volumes of the Customer's choosing. Datalink will also perform testing of access to data at the SnapMirror destinations and provide knowledge transfer to the customer around SnapMirror replication.

#### **PROJECT SCOPE AND TASKS**

### In accordance with this Statement of Work, Datalink will perform the following tasks:

NetApp / Data ONTAP Upgrade / Review existing Configuration

NetApp / Data ONTAP Upgrade / Check list of software to ensure meets Interoperability Matrix Tool compatible

NetApp / Data ONTAP Upgrade / Review upgrade advisor and create upgrade plan

NetApp / Data ONTAP Upgrade / Address issues that were identified

NetApp / Data ONTAP Upgrade / Execute Upgrade Plan

NetApp / Data ONTAP Upgrade / Deliver any documentation, functional overview, knowledge transfer and receive customer acceptance

NetApp / Install SnapMirror / Install SnapMirror software and set up

NetApp / Install SnapMirror / Test data access from SnapMirror destinations and conduct knowledge transfer

Notes and assumptions:

Up to 5 SnapMirror relationships will be configured



### **PROJECT SCOPE AND TASKS**

Customer has provisioned adequate destination capacity for the volumes to be replicated with SnapMirror

Customer is responsible for provisioning, managing and maintaining adequate network connectivity between sites/storage arrays for SnapMirror replication

Knowledge transfer is unstructured and does not serve as a replacement for product documentation or formal training

All tasks under this SOW will be performed remotely and Customer will facilitate remote access via VPN or Webex.

## PROJECT PRICING — FIXED FEE

Datalink will perform the activities defined in the Project Scope and Tasks for the project price indicated below.

If the scope of work changes to exceed the tasks as defined in **Project Scope and Tasks**, a Datalink Change Order will be processed to accommodate revised project pricing and level of effort, per the process referred to in the **Change Control** section below.

| Work Description                         | Price     |
|--|-----------|
| Riverside Datalink Professional Services | See Quote |
| Total                                    | See Quote |

### **WORK HOURS**

Regular Work Hours — Monday through Friday, 8 a.m. to 6 p.m. local time, excluding customer observed holidays. On an exception basis, Datalink staff may work alternate work hours pending approval of the Datalink project manager. Execution of upgrade plan may be performed outside of regular work hours.

Generally, if a holiday falls on a Sunday, it will be observed on the next Monday. If a holiday falls on a Saturday, it will be observed on the previous Friday.

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Revision Date: April 3, 2017





City of Riverside --- NetApp OS Upgrade Statement of Work

### **TERMS AND CONDITIONS**

Terms of this agreement are governed either by an executed Master Service Agreement or by the Datalink standard Terms and Conditions found here: <a href="http://www.datalink.com/terms---and---conditions">http://www.datalink.com/terms---and---conditions</a>

### **CHANGE CONTROL**

Changes and change requests will be processed under the Datalink Change Management process as defined here: <a href="Datalink Corporate Change Control Process">Datalink Corporate Change Control Process and Form found here: <a href="http://www.datalink.com/media/CC2012Q1.PDF">http://www.datalink.com/media/CC2012Q1.PDF</a>

| STATEMENT OF WORK AUTHOR   |               |  |
|----------------------------|---------------|--|
| Author [Printed]           | Andreas Epple |  |
| Statement of Work Revision | SSR12679R1    |  |