



# Development Committee

September 21, 2017

## STREAMLINE RIVERSIDE



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## STREAMLINE RIVERSIDE

### Guiding Principles



Simplicity



Transparency



Collaboration



Certainty

### Goals & Objectives



Facilitate investment



Enhance customer service



Serve as a model for the region



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# STREAMLINE RIVERSIDE

## The Challenges...



**50,000**  
Inspections



**7,500**  
Permits



**1,000**  
Entitlements



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## One Stop Shop

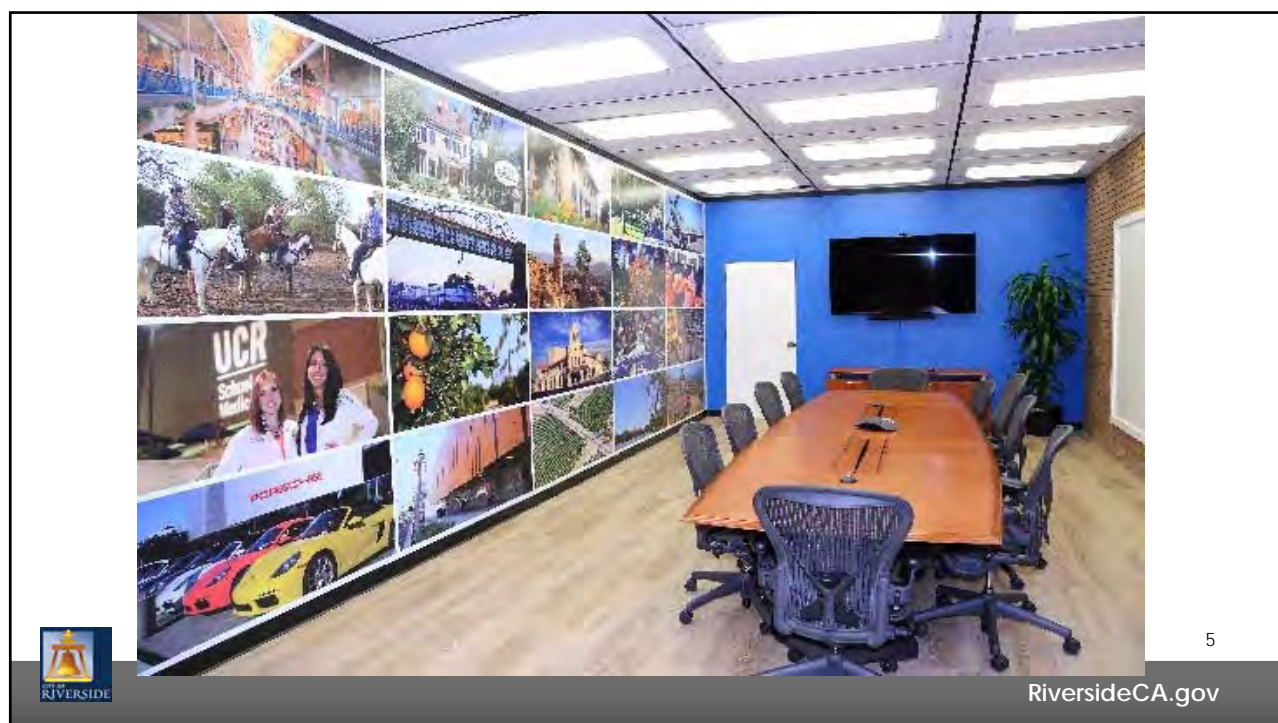
3,239 Customers in July



**Grand Opening**  
May 30, 2017



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## STREAMLINE RIVERSIDE



### Customer Feedback

500 customers reporting in July  
93% Positive Ratings (Average)  
100% Positive Ratings (27% of time)

#### 11. Overall Comments or Concerns:

*Nobody does it as good  
as the folks at City  
of Riverside.*

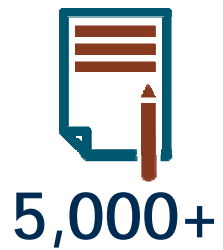


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## Uniform Plan Check



## Expedited Plan Check



510 Projects



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## Online Business License Application

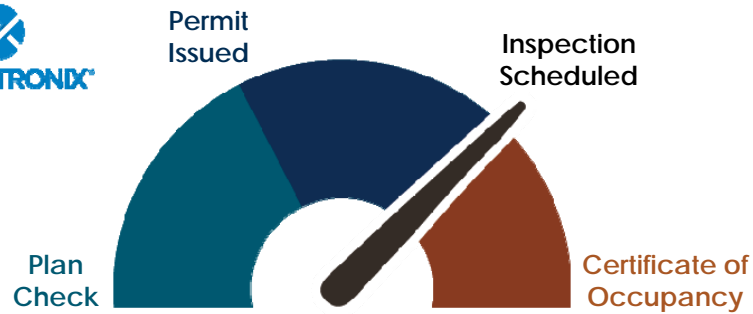


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## Comprehensive Permitting Software



Anticipated January 2018



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# STREAMLINE RIVERSIDE

## Award-Winning Team



Inland Empire  
Economic  
Partnership



Greater Riverside  
Chambers  
of Commerce



Inland Empire  
American Planning  
Association



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