



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: SEPTEMBER 25, 2017**

FROM: RIVERSIDE PUBLIC LIBRARY

**SUBJECT: STREETPLUS COMPANY, LLC FOR THE DOWNTOWN SAFETY
AMBASSADOR PROGRAM UPDATE**

ISSUE:

Receive an update on the Downtown Safety Ambassador Program provided by Streetplus Company, LLC.

RECOMMENDATION:

That the Board of Library Trustees receive and file the update on Downtown Safety Ambassador Program provided by Streetplus Company, LLC.

BACKGROUND:

On December 15, 2015, the Community Livability Task Force Action Plan to the City Council determined a need to identify funding for the Downtown Safety Ambassador Program (Program). The Program is in collaboration with the Riverside Downtown Partnership and the City's Community & Economic Development Department. The Program would provide security personnel to patrol by foot, bicycle or mechanized vehicle during evenings and weekends, and as needed. The safety ambassadors will coordinate closely with the Riverside Police Department and the City's Homeless Outreach Team, and will be an important liaison between City personnel and downtown business, including restaurants, entertainment venues, the convention center, and hotels, as well as public transit agencies.

On August 18, 2016, the Development Committee, with all members present, unanimously selected the proposal for Request for Qualifications (RFQ) 1635 from Streetplus Company, LLC (Streetplus) of Los Angeles, California for the Downtown Safety Ambassador Program and recommended that the City Council approve an Exclusive Negotiation Agreement with Streetplus. On September 20, 2016, the City Council approved an Exclusive Negotiating Agreement (ENA), for a term of 1-year (with a six month option to extend), with Streetplus for the development of the Downtown Safety Ambassador Program.

DISCUSSION:

On July 11, 2017, the City Council approved the two-year Professional Consultant Services Agreement with Streetplus Company, LLC for the Downtown Safety Ambassador Program. The Streetplus' safety ambassadors will provide a wide-range of services and will complete many different tasks with the focus on making downtown Riverside more safe and friendly. The ambassadors will spend a vast majority of their time circulating throughout the downtown area deterring unwanted behavior and activity. Patrols will be accomplished on foot, mountain bike and by Segway.

The ambassadors shall also provide security patrols throughout the downtown Public Parking Garages. Each floor of the downtown Public Parking Garages shall receive security patrol coverage on a regular basis between the hours of 9:00 PM and 5:00 AM (Thursday through Sunday).

Funding identified for the Downtown Security Ambassador Program is as follows:

\$500,000.00	2016/2017 and 2017/2018 ROPS Account No. 2830831-421000
\$155,560.04	Public Works Account No. 4150000-421000
\$22,323.96	Main Street Building Rent Revenue
\$100,000.00	Riverside Downtown Partnership (RDP)
\$777,884	Total

FISCAL IMPACT:

There is no fiscal impact associated with this update.

Prepared by: Tonya Kennon, Library Director
Approved by: Alexander T. Nguyen, Assistant City Manager