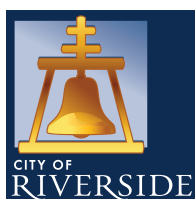




QUARTERLY
PERFORMANCE REPORT

1ST FISCAL QUARTER

JULY - SEPTEMBER 2017



CITY STRATEGIC PRIORITIES



ENHANCED
CUSTOMER SERVICE
AND IMPROVED
QUALITY OF LIFE



ECONOMIC
DEVELOPMENT



CITY
TRANSPORTATION



COMMUNITY
SERVICES



REDUCE TAXPAYER
LIABILITY AND
REDUCE COSTS
WHENEVER POSSIBLE

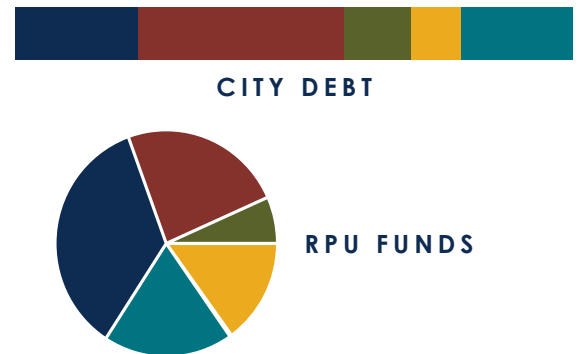


IMPROVE HOUSING
DIVERSITY AND
OPTIONS

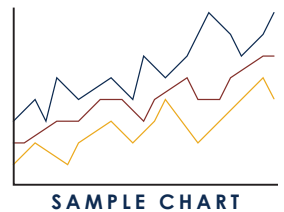
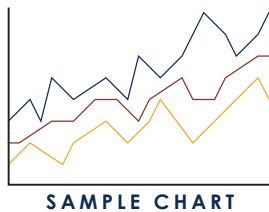
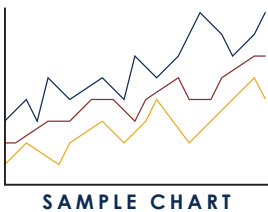


IMPROVE
TEAMWORK AND
COMMUNICATION

FINANCIAL HIGHLIGHTS



CITY VITAL INDICATORS



QUARTERLY UPDATES - 1ST QUARTER

OPERATIONAL PERFORMANCE



ADMINISTRATION

STEWARDSHIP OF
COMMUNITY & PUBLIC
RESOURCES

City Attorney
City Clerk
City Manager's Office
Finance
General Services
Human Resources



PEOPLE

COMMUNITY SAFETY,
ENRICHMENT
& WELL-BEING

Fire
Library
Museum
Parks, Recreation,
& Community Services
Police



PLACE

COMMUNITY INVESTMENT,
SUSTAINABILITY
& INFRASTRUCTURE

Community &
Economic Development
Innovation & Technology
Public Works
Riverside Public Utilities

CITYWIDE HIGHLIGHTS

CITYWIDE

- 50 Safest Metro Cities in America
- The 25 Suburbs Where Millennials Are Moving
- Governing Magazine's "Equipt to Innovate" Riverside ranked in the top 5 cities nationwide

COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT

- Awarded the Retention & Expansion Award for STREAMLINE RIVERSIDE from the Inland Empire Economic Partnership.
- Riverside County Ranks 12th in the 2017 Talent Attraction Score
- Riverside Ranks 4th Best City for Minority Entrepreneurs

FINANCE

- For the 14th straight year, the City's annual budget received the Distinguished Budget Presentation Award from the Government Finance Officers Association.

- The Operating Budget Excellence Award was presented to the Finance Department for its 2016-2017 and 2017-2018 biennial budget.
- Excellence in Budgeting Award from the California Society of Municipal Finance Officers

INNOVATION AND TECHNOLOGY

- ICMA "Strategic Leadership & Governance Award", Cybersecurity Program (2017)
- Governing Magazine's "Equipt to Innovate" Riverside ranked in the top 5 cities nationwide

PARKS, RECREATION & COMMUNITY SERVICES

- Award of Excellence in Creating Community for the Riverside Arts Academy from the California Parks and Recreation Society.
- Service Award of Excellence to Collette Lee, Champion of the Community for her tireless work in promoting the Arts in the City of Riverside from the California Parks and Recreation Society.



DEPARTMENTAL ACCOMPLISHMENTS

FINANCE



CERTIFICATE OF ACHIEVEMENT FOR EXCELLENCE IN FINANCIAL REPORTING

Government Finance Officers Association



DISTINGUISHED BUDGET PRESENTATION AWARD

Government
Finance Officers
Association



EXCELLENCE IN BUDGETING AWARD

California Society
of Municipal
Finance Officers

RIVERSIDE 2.1 STRATEGIC GOALS & PERFORMANCE MEASURES

FINANCE

Streamline processes to improve customer service and operational efficiency in risk management.



1st Quarter Status: TBD

Implement an effective and efficient contract management process applicable to all City procurement contracts and agreements.



1st Quarter Status: TBD

Ensure effective management of the City's investment portfolio with a goal of increasing returns on investment.

1st Quarter Status: TBD

Ensure a reliable
Financial System



1st Quarter Status: TBD

Streamline Finance business processes to maximize revenue, realize cost savings and improve customer service.



1st Quarter Status: TBD

Transform Business Tax Administration to enhance customer service and improve compliance through proactive and business-friendly practices.



1st Quarter Status: TBD

Project, monitor and manage the City's major revenues and expenditures, and provide financial indicators in order to present a comprehensive view of the City's financial health.



1st Quarter Status: TBD

Performance Measure	Target	Actual
Percent of businesses paying business license tax on or before the expiration date	Maintain Above: 85%	Maintain Above: TBD



CUSTOMER SERVICE / QUALITY OF LIFE



ECONOMIC DEVELOPMENT



REDUCE COSTS



TRANSPORTATION



COMMUNITY SERVICES



HOUSING



TEAMWORK