



City's Enhanced Efforts On Innovation, Organizational Performance & Accountability

City Manager's Office

Budget Engagement Commission
November 2, 2017

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City of Arts & Innovation

The City takes seriously its commitment to
Arts and Innovation.



2

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DISCUSSION

To enhance the focus on innovation and organizational performance & accountability, two dedicated internal teams will help to drive bold and creative solutions to improve City services and deliver better results for residents and businesses.



3

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DISCUSSION

In order to build the capacity internally to drive innovation and achieve desired results of value:

1. The Innovation & Technology Department is creating an **Innovation Division**; and
2. The current City Manager's Internal Audit Division is redesigning and renaming the division to be the **Office of Organizational Performance & Accountability**.

Both organizations will be staffed with current City resources.



4

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5



6

DISCUSSION

These two organizations will be working together with all City departments to:

1. Introduce new, creative business process solutions and cutting-edge technology to deliver services in a more cost-effective and efficient manner; and
2. Rethink end-to-end processes and related technology to increase efficiency, reduce costs and enhance customer service.



7

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RECOMMEDATION

That the Budget Engagement Commission receives this presentation of the City's efforts to enhance the focus on innovation and organizational performance & accountability through dedicated internal teams.



8

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