



Budget Engagement Commission

City of Arts & Innovation

TO: HONORABLE COMMISSIONERS **DATE: NOVEMBER 2, 2017**
FROM: CITY MANAGER'S OFFICE **WARD: ALL**
**SUBJECT: CITY'S ENHANCED EFFORTS ON INNOVATION, ORGANIZATIONAL
PERFORMANCE & ACCOUNTABILITY**

ISSUE:

Receive a presentation of the City's efforts to enhance the focus on innovation and organizational performance and accountability through dedicated internal teams who will help drive bold and creative solutions to improve City services and deliver better results for residents and businesses.

RECOMMENDATIONS:

That the Budget Engagement Commission receives a presentation of the City's efforts to enhance the focus on innovation and organizational performance and accountability through dedicated internal teams.

BACKGROUND:

Riverside is a City of Arts and Innovation. The City takes seriously its commitment to both.

DISCUSSION:

In order to build the capacity internally to drive innovation and achieve desired results of value, the Innovation & Technology Department is creating an Innovation Division, led and staffed with current department resources, as well as with the transfer of various technology experts from other City departments.

At the same time, the current City Manager's Internal Audit Division is redesigning and renaming the division to be the Office of Organizational Performance and Accountability, led and staffed with current division resources, as well as with the transfer of a Principal Management Analyst from the Finance Department.

These two innovation-driven organizations will work together with all City departments to:

1. Introduce new and creative business process solutions and cutting-edge technology to deliver services in a more cost-effective and efficient manner; and

2. Rethink end-to-end processes and related technology to increase efficiency, reduce costs and enhance customer service.

FISCAL IMPACT:

There is no financial impact associated with the implementation of the City's increased focus on innovation. Staffing of both teams is sourced internally with current staff and through transfers of various employees and related budgets from other departments.

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Approved as to
availability of funds: Adam Raymond, Chief Financial Officer / City Treasurer

Approved by: Marianna Marysheva, Assistant City Manager

Attachment:

1. Presentation