



Performance Audit Update Baker Tilly | Hometown Connections

Public Utilities Department

CITY COUNCIL
November 28, 2017



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Background

1. April 25, 2016 - Organizational Assessment by Hometown Connections was presented to the Board of Public Utilities (Board).
2. July 25, 2016 - Performance Assessment and Financial Expenditure Audit by Baker Tilly was presented to the Board
3. September 26, 2016 - Action Plan for both assessments was presented to the Board



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Background

4. September 26, 2016 - Board directed staff to return every six months with an update on the Action Plan
5. Last update was presented to Board in April 2017



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Summary Update of Action Plans

Baker Tilly

Issued a total of 53 recommendations

- A. To date 14 recommendations complete
- B. 17 recommendations in progress
- C. 22 recommendation in research/planning



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Summary Update of Action Plans

Hometown Connections

Issued a total of 64 recommendations

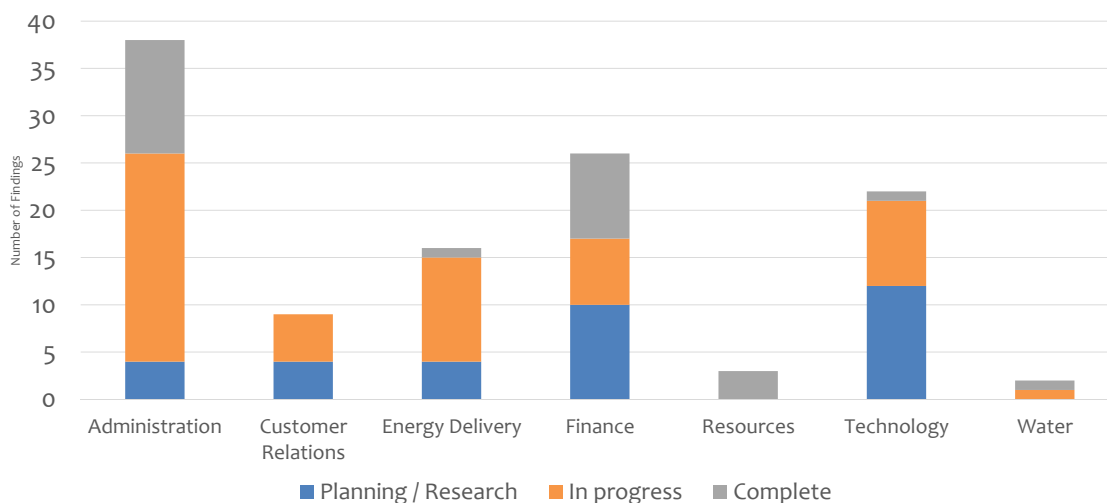
- A. To date 36 recommendations complete
- B. 20 recommendations in progress
- C. 8 recommendation in research/planning



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Summary Update of Action Plans



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Recommendations

That the City Council receive and file this report updating the action plans for FY2017 Performance Assessment and Financial Expenditure Audit by Baker Tilly and the Organizational Assessment by Hometown Connections.



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