

FIRST AMENDMENT TO SERVICE AGREEMENT

GRANICUS, INC.

THIS FIRST AMENDMENT TO SERVICE AGREEMENT ("First Amendment") is made and entered into this _____ day of _____, 2018, by and between the CITY OF RIVERSIDE, a California charter city and municipal corporation ("City"), and GRANICUS, INC., a California corporation ("Granicus"), with respect to the following:

RECITALS

WHEREAS, the City and Granicus entered into that certain Services Agreement dated December 31, 2015 ("Agreement"); and

WHEREAS, the City has been satisfied with Granicus's performance under the Agreement and desires to have Granicus continue providing the services referenced in that Agreement; and

WHEREAS, the City and Granicus have agreed to additional services and an increase in compensation for the additional services.

NOW, THEREFORE, incorporating the recitals set out above, the parties hereto mutually agree to the following amendment to the Agreement.

1. Section 1.1, Software and Services, is hereby amended to add the additional services as set forth in Exhibit "A," attached hereto and incorporated herein by reference.

2. Section 3, PAYMENT OF FEES, is hereby amended to add the following paragraph:

"3.8 As of January 16, 2018, the compensation shall be amended to include: (a) one-time fee of Eight Thousand One Hundred Dollars (\$8,100); and (b) additional annual compensation for the new services totaling Thirteen Thousand Two Hundred Dollars (\$13,200.00)."

3. All other terms and conditions of the Agreement between the parties which are not inconsistent with the terms of this First Amendment shall remain in full force and effect as if fully set forth herein.

4. In the event of any inconsistency between the provisions of this First Amendment and the documents comprising the Agreement, the provisions of this First Amendment shall prevail.

IN WITNESS WHEREOF, the parties hereto have caused this First Amendment to Service Agreement to be duly executed the day and year first above written.

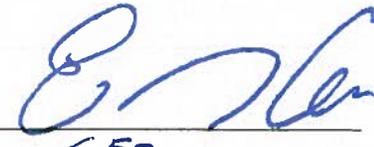
CITY OF RIVERSIDE,
a California charter city and municipal
corporation

GRANICUS, INC.,
a California corporation

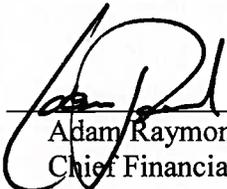
By: _____
City Manager

By:  _____
Its: CEO

Attest: _____
Colleen J. Nicol
City Clerk

By:  _____
Its: CFO

Certified as to Availability of Funds:

By:  _____
Adam Raymond
Chief Financial Officer

Approved as to Form:

By:  _____
Kristi J. Smith
Chief Assistant City Attorney

Exhibit A



Procurement Vehicle: Direct
In Support of: Riverside, CA

Quote Number: Q-19236
Quote Prepared On: 1/3/2018
Quote Valid Through: 1/21/2018
Payment Terms: Net 30

Granicus Contact:
Name: Josh Hurni
Phone: +1 7182080144
Email: joshua.hurni@granicus.com

ONE-TIME FEE

Product Name	Product Description	Invoice Schedule	Quantity	One-Time Total
Boards and Commissions - Online Training	Boards and Commissions - Online Training is for online training for Boards and Commissions, which allows clients to have online sessions with a Granicus trainer to learn how to use the system.	Milestones	2 Hours	\$0.00
Boards and Commissions: Custom Document Template(s)	Custom document templates output Boards and Commissions data into pre-formatted documents as either a Word doc or PDF. (Examples: Oath of Office Statement or Letter of Appointment)	Milestones	1 Each	\$400.00
Boards and Commissions: Custom Report Templates (Per Hour)	Custom report templates output Boards and Commissions data into pre-formatted reports as either a Word doc or PDF. (Examples: Snapshot of applicants for a board or specialized board demographics report)	Milestones	4 Each	\$3,200.00
TOTAL:				\$3,600.00



ANNUAL SUBSCRIPTION FEE

Product Name	Product Description	Invoice Schedule	Quantity	Annual Total
Boards and Commissions (City)	<p>Boards and Commissions is a Software-as-a-Service (SaaS) solution that enables government organizations to simplify the citizen application and appointment to boards process of the clerk's office. Boards and Commissions includes:</p> <ul style="list-style-type: none"> • Unlimited user accounts • Unlimited boards, commissions, committees, and subcommittees • Unlimited storage of citizen applications • Access to one Granicus platform site • Access to one Boards and Commissions site • Access to customizable, embeddable iFrame websites for displaying information to citizens • Access to a customizable online citizen application form including board-specific questions • Customizable forms for board details, appointment details, and internal tracking details. • Pre-designed document PDFs for applications, board details and rosters, and vacancy reports • Downloadable spreadsheets for easy reporting • Optional custom templates for document or report generation (additional upfront charge applies) 	Annual	1 Each	\$12,000.00
TOTAL:				\$12,000.00

TERMS AND CONDITIONS

- Payment terms: net 30
- Any lapse in payment may result in suspension of service and will require the payment of a setup fee to reinstate the subscription.
- This quote is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of **Riverside, CA** to provide applicable exemption certificate(s).



Procurement Vehicle: Direct
In Support of: Riverside, CA

Quote Number: Q-19250
Quote Prepared On: 1/3/2018
Quote Valid Through: 1/25/2018
Payment Terms: Net 30

Granicus Contact:
Name: Josh Hurni
Phone: +1 7182080144
Email: joshua.hurni@granicus.com

ONE-TIME FEE

Product Name	Product Description	Invoice Schedule	Quantity	One-Time Total
Granicus Encoding Appliance Hardware - SDI (AMAX) (GT)	AMAX Encoder with Osprey SDI Card. Used to pass commands and data from LiveManager that include Start/Stop of webcast, indexing, and document display. Also serves to distribute video and captions to be distributed to the CDN or Performance Accelerator.	50% Up Front 50% Upon Delivery	1 Each	\$3,500.00
Granicus Encoding Appliance Hardware Configuration (GT)	Remote configuration and deployment of an encoding appliance.	Milestones	1 Each	\$875.00
US Shipping Charge C - Large Item	US shipping of a large item	Up Front	1 Each	\$125.00
TOTAL:				\$4,500.00

ANNUAL SUBSCRIPTION FEE

Product Name	Product Description	Invoice Schedule	Quantity	Annual Total
Granicus Encoding Appliance Software (GT)	Granicus Encoding Appliance Software (GT) This includes the LiveManager Software solution where webcasts are started/stopped, agendas amended and indexed, votes and attendance recorded, and minutes created.	Annual	1 Each	\$1,200.00
TOTAL:				\$1,200.00

TERMS AND CONDITIONS

- Payment terms: net 30
- Any lapse in payment may result in suspension of service and will require the payment of a setup fee to reinstate the subscription.
- This quote is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of **Riverside, CA** to provide applicable exemption certificate(s).