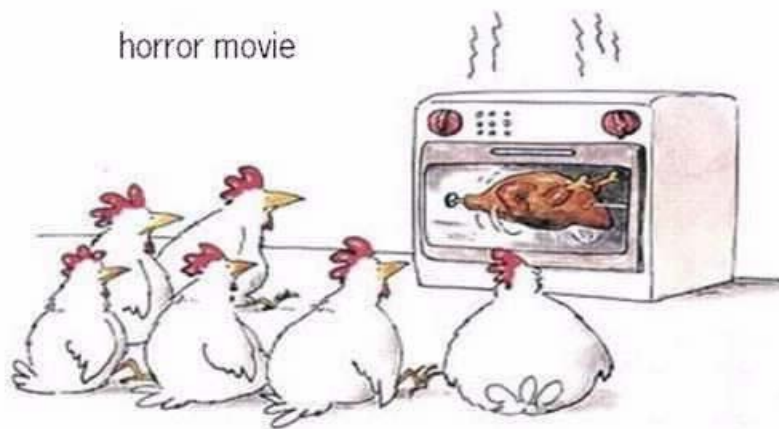






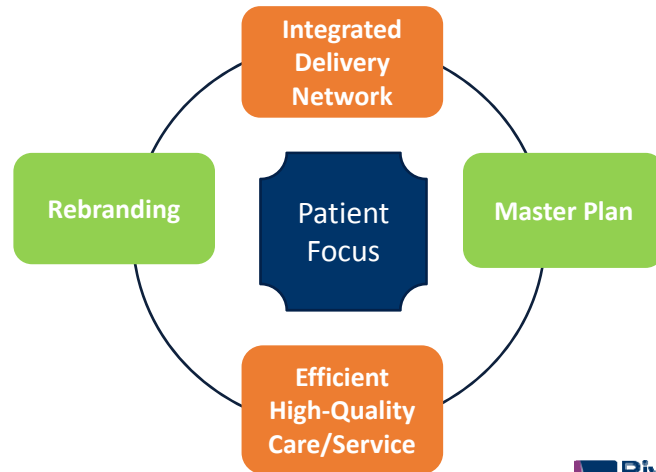
Riverside
University
HEALTH SYSTEM

horror movie



Riverside
University
HEALTH SYSTEM

Strategic Initiatives



5

Patient-focused care facilities linked by a shared electronic health record & seamless services in medical, behavioral and population health management.



**Medical
Center**



**Behavioral
Health**



**Public
Health**



**Care
Clinics**

RUHS Workforce~ 6,300 Strong

Department	Employment
Medical Center	3,628
Behavioral Health	1,788
Public Health	588
Care Clinics	342
Total	6,346



Excellence in Healthcare and Medical Education for 125 years

Riverside County Supervisors establish public teaching hospital in City of Riverside – July 1893



RUHS Medical Center Today

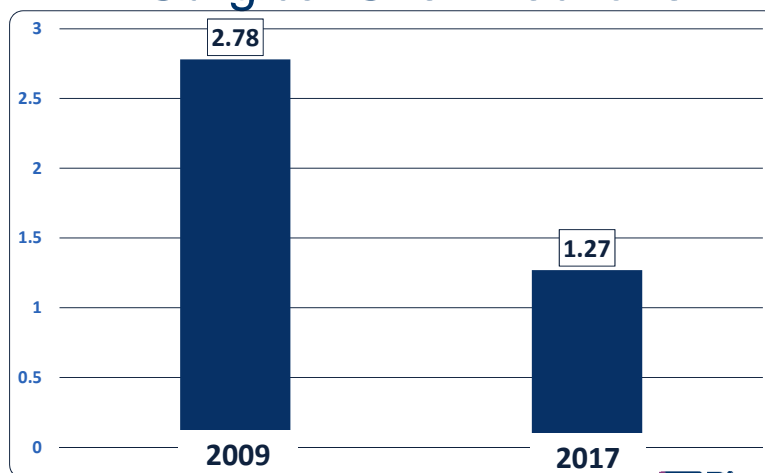
A vibrant 439-bed teaching hospital including 77-bed inpatient psychiatric treatment center & emergency room; 42 hospital-based clinics; 10 federally qualified health centers



Achieving Quality Recognition

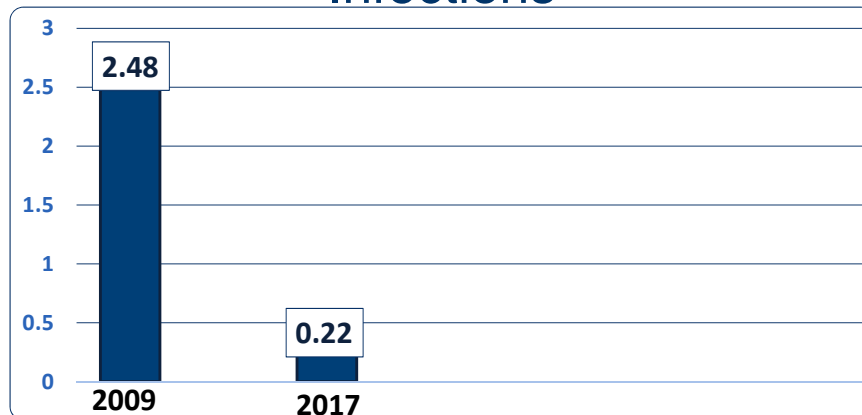


Standardize Infection Rate Surgical Site Infections



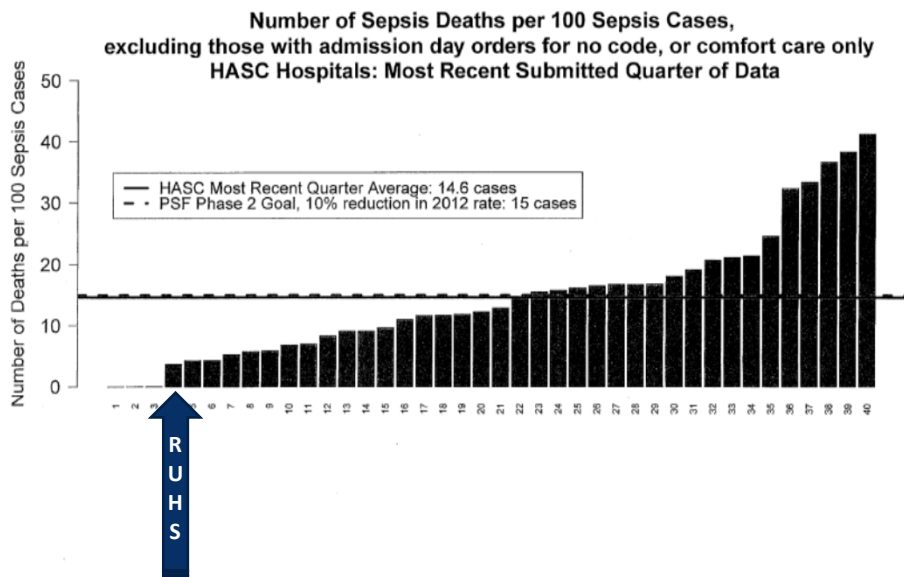
Riverside
University
HEALTH SYSTEM

Standardize Infection Rate Central Lines Bloodstream Infections



Riverside
University
HEALTH SYSTEM

Sepsis Mortality



Riverside County's Primary Academic Medical System

RUHS-Sponsored Residencies

- Family Medicine—36
- General Surgery—24
- Orthopedic Surgery—15
- Anesthesiology—20
- Neurosurgery—21

-Training 1000 physician residents and medical students through affiliations with schools of medicine at UC Riverside, Loma Linda University Health, Western University others

- RUHS Clinical Pharmacy Residency
- Physician Assistant Fellowship
- 400+ Health Career Academy
- 1,000 nursing students
- 44 UCR health coaches



Community Based Clinics

10 federally qualified health centers across Riverside County, including three centers in the Riverside and/or greater Riverside area.



Campus Transformation



Campus Growth – ED Expansion



Past



Future – July 2018



Ambulatory Care Center



Partners in Public Health

Riverside County Health Coalition: Brings together various community partners to strategize on the best methods to combat health-related challenges facing the city and county.

Safe Routes to School: Public Health officials work with Riverside city and school representatives to promote healthier lifestyles around walking and riding, culminating in October with the International Walk to School Day.

Teen Suicide Awareness and Prevention: Public Health officials work with local representatives to provide students with information and education on teen suicide and how to prevent the tragedy.

Safety Chaperone Program: Operated through the Eastside Reconciliation Coalition, Public Health works with school and city officials to promote the Safety Chaperone Program that uses volunteers to help walk children to school in crime-plagued areas.



Mental Health Crisis Center County Farm Road-Riverside



Crisis Stabilization Unit

Mental Health Urgent Care

- The Riverside MHUC has seen approx. **5000** consumers since December 2015
- Average length of stay Riverside **12hrs.**
- Re-admission to MHUC within 30 days **7.5%** combined sites
- Consumers sent to a Hospital **<2.5%**
- Consumer Satisfaction Scores **95%+**



Behavioral Health Crisis Support

System of Care

- Crisis Call Center available 7 days a week 12:00 noon – 10:00pm (excluding County holidays)
- 24/7 Mental Health Urgent Care Services
- Screening, assessment, crisis counseling, peer navigation and support, wellness planning, linkage to services, and psychiatric medications in a safe setting.



Community Response Evaluation and Support Team (C.R.E.S.T.)

- Program Description
 - Fully mobile field based crisis response teams
 - Accessible by and for law enforcement
 - Teams consist of Clinical Therapists or Behavioral Health Specialists, and Peer Support Specialists
 - Teams are equipped with a car, laptops, cell phones and a mobile printer
 - Teams work collaboratively with law enforcement to support individuals experiencing a crisis
- Program Goals
 - To support individuals in a mental health crisis – immediate crisis and intervention support
 - Reduce the burden on law enforcement
 - Reduce hospital emergency room and inpatient utilization
 - Reduce the number of unnecessary 911's

C.R.E.S.T. Who we Serve

- Individuals experiencing a Mental Health or Psychiatric Crisis
 - Children
 - Adolescents
 - Transitional Age Youth/Young Adults
 - Adults
 - Older Adults
- Anyone that law enforcement requests the team to assess and support in a mental health crisis.



C.R.E.S.T. Calls

City of Riverside	226 calls
Riverside County	2741 calls
Diversion rate	71%

* Dec. 2014 through Sept. 2017



Regional Emergency Assessment at Community Hospitals (REACH) Team

Helping emergency rooms determine if an individual requires a 5150 hold:

Parkview Medical Center	174 calls
Riverside Community	431 calls
Kaiser Riverside	61 calls
Riverside County	3417 calls
Diversion rate	42%



Police Liaison

- As partners we were concerned about interactions between mentally ill consumers and law enforcement in general through out the City, County, and Country...
- The City of Riverside, Riverside Police Department (RPD) and RUHS-Behavioral Health assigned executive and administrative level personnel who had a real passion for this joint project and we quickly brought it to reality.
- The RPD Police Liaison Team has been very successful and the officer and clinical therapist have earned accommodations for their positive actions in the community.
- Police liaison assigned to RPD has responded with an officer to 1100 mental health calls since May 2015



An Economic Pillar

\$\$\$ STATE/FED PROGRAMS > 90 PERCENT

- **\$1.6 billion in economic output*** in Riverside County, including **\$615.1 million in labor income** for local workers
- **13,200 local jobs**, including those jobs in industries not normally associated with health care
- **\$107.3 million in state and local tax revenue**

*Economic output is defined as the total value of all goods and services produced in an economy.
UCR School of Economic Forecasting



Thank you

