



## Finance Department Action Plan Update for FY2016 Performance Assessment and Financial Audit

Office of Organizational Performance &  
Accountability

Governmental Affairs Committee

March 7, 2018

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## BACKGROUND

1. July 2016 - a Performance Assessment and Financial Expenditure Audit for the Finance Department by Matrix Consulting Group was presented to the City Council.
2. September 2016 - the Finance Department staff presented to the City Council an Action Plan for 27 recommendations. Council approved the Action Plan and directed staff to return in six months with a status update.
3. March 2017 - the Governmental Affairs Committee reviewed and approved for Council the Finance Department's Action Plan update, and directed staff to return in twelve months with a current update to the Action Plan.



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## DISCUSSION

To date, 24 of the 27 recommendations from Matrix Consulting Group have been completed. The remaining three (3) will be completed by June 2018:

Recommendations	Action Plan
1.5 & 7.1 – Evaluate the Risk Management function; enhance claims management and enable reporting of claims status.	In FY2017, Council approved an in-house claims management system and in-house processing of claims. Staffing to be completed June 2018.
6.6 – Establish a formal vendor performance evaluation process to mitigate risks posed by known problem vendors.	Staff is working with the City Attorney's Office to identify any legal issues/challenges, process issues and how to best accomplish the vendor evaluation legislatively via the City's Municipal Code. To be completed June 2018.

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## RECOMMENDATIONS

That the Governmental Affairs Committee review, provide input on and recommend to the City Council the Finance Department Action Plan update for the FY2016 Performance Assessment and Financial Expenditure Audit.

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