

# DEPARTMENT OVERVIEW

## Library Department

Human Resources Board  
November 5, 2018



RiversideCA.gov

RIVERSIDE  
PUBLIC LIBRARY

## OUR VISION

To be the foremost promoter of self-directed life-long learning.  
We spark curiosity and provide the tools for discovery.



RiversideCA.gov



## OUR MISSION

To be the cultural and learning center for the community, encouraging the joy and wonder of reading, the wisdom of diverse ideas, and the power of lifelong learning.



RiversideCA.gov



## DEPARTMENT GOALS

1. Create safe and welcoming public spaces;
2. Cultivate Library use by residents, with an emphasis on self-directed, lifelong learning to produce a highly literate and educated community;
3. Support the City's youth through programs and services with an emphasis on technology and media literacy, including summer learning, teen services, and outreach to schools;
4. Serve as the Riverside information and technology center, ensuring equitable access to public technology and resources; and,
5. Serve as a cultural arts, literacy, and learning center, with a focus on special collections.



RiversideCA.gov



## RIVERSIDE 2.1 STRATEGIC GOALS

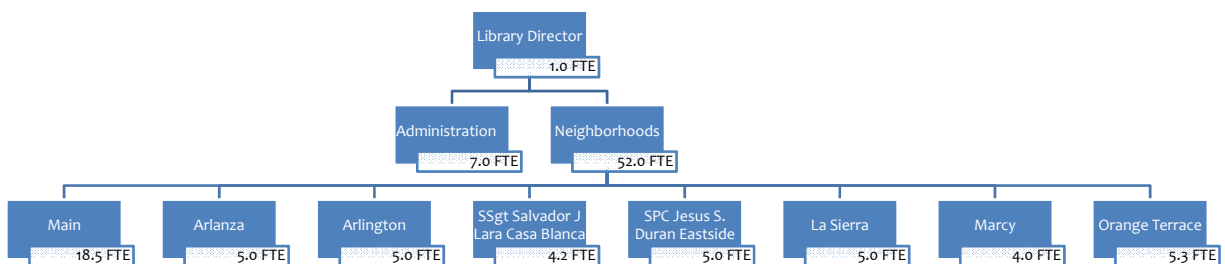
1. Implement and maintain superior customer service at all library locations.
2. Increase customers' digital literacy levels.
3. Increase summer reading program participant outcomes.



RiversideCA.gov



## ORGANIZATION CHART



RiversideCA.gov



## LIBRARY STAFF

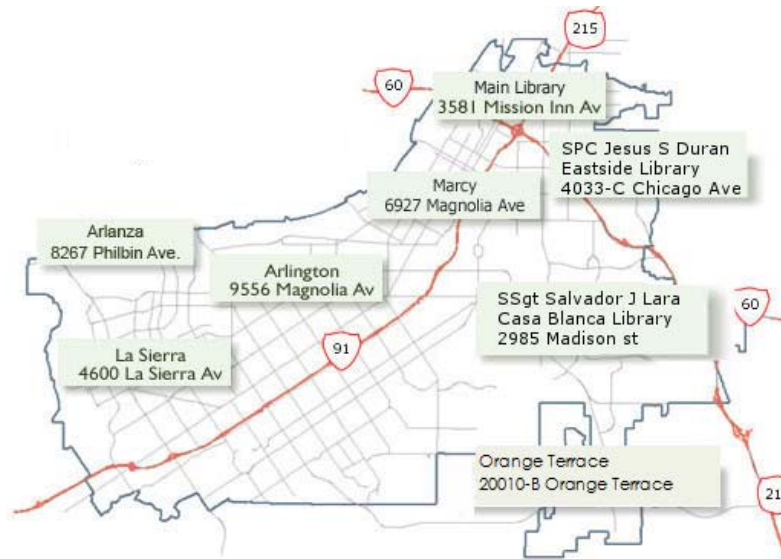
Administration Positions		Neighborhood Positions	
Library Director	1.0 FTE	Librarian	7.0 FTE (4.0 Library Supervisors*)
Assistant Library Director	1.0 FTE (Vacant)	Library Associate	12.0 FTE (1.0 Vacant) (3.0 Library Supervisors*)
Administrative Services Manager	1.0 FTE	Library Technician	10.0 FTE (1.0 Vacant) (1.0 Library Supervisor)
Senior Management Analyst	1.0 FTE	Library Assistant	21.5 FTE (0.5 Vacant)
Business Systems Support Analyst	1.0 FTE	Senior Office Specialist	1.0 FTE
Senior Account Clerk	1.0 FTE	Library Page	0.5 FTE
Senior Office Specialist	1.0 FTE		
Library Delivery	.5 FTE		
General Services Worker	.48 FTE		

\*Librarian and Library Associate Supervisors receive 10% Lead Pay



RiversideCA.gov

## LIBRARY LOCATIONS



RiversideCA.gov

## INTERNS/VOLUNTEERS

Fiscal Year 2017/2018	
Number of Volunteers	132
Volunteer Hours Served	10,030
Number of Interns	25
Intern Hours Served	1,268



RiversideCA.gov



## EMPLOYEE DEVELOPMENT



RiversideCA.gov



## MAJOR PROJECTS

- New Main Library
- SPC Jesus S. Duran Eastside Library
- Summer Reading
- Innovation Station Grant
- Libraries Illuminated
- Adult Literacy
- Outreach
- Toy Lending
- Health Literacy



RiversideCA.gov

RIVERSIDE  
PUBLIC LIBRARY

## CHALLENGES AND OPPORTUNITIES

Organizational  
Structure

Role of Library

Staff  
Development

Homeless



RiversideCA.gov

RIVERSIDE  
PUBLIC LIBRARY

## POWER TO CONNECT



RiversideCA.gov



13

## QUESTIONS?



RiversideCA.gov



14