



September 6, 2018

Public Utilities Director,
Secretary of the Board of Public Utilities
3901 Orange Street
Riverside, CA 92501

RE: Account # 0205635001

Getting this bill was very surprising and unexpected. At Fusion Sign we are a local sign company that's been in the city of Riverside for the past 12 years. We employ approximately 50 full time and 50 part time employees and majority of them are local residence. My Business partner and myself are both residence of Riverside and we both grew up here. It was very important for us to build our business in Riverside. We have aggressive growth plans for the next few years to grow our business. We close our books on an annual basis and we provide a profit sharing to our employees. This amount would have a negative effect on the current year and we would not be able to go back and amend previous years. Being liable for this amount would negatively affect our growth plans. We ask that the previous amounts due be waived and as of current, charges are correct at this time and moving forward. In the past 12 years we made sure to make our utility bills a priority and we've always paid them on time. We value our community and the partnership we have with Riverside Public Utilities. We ask for this help at this time.

If you have any questions I'm free to meet at any time, as this matter is very important to me and my organization.

We look forward to a quick resolution in this matter.

Thank you for your help,



Loren Hanson

PRINCIPAL

P 877-477-8777 **M** 714-720-3481 **F** 951-682

680 Columbia Ave, Riverside, CA 92507 / Ph: (951) 682-9660 Fax: (951) 682-9665

Account #:

20-5635.001

Quick Search:

Account #

ELECTRIC

WATER

SEWER

REFUSE

No Account Alerts

Summary

Balance & Status

Billing

Payments

Premise & Devices

Usage

Workflow

FUSION SIGN AND DESIGN INC

Account **20-5635.001**
 Active Code **ACTIVE**
 Status Code **NORMAL**
 Social Security *****7387
 Old Account #

Fast Facts

E-Bill No Paper Bill Not Ready to Bill
 Meters 1 Special Collections
 Credit Score - B Backflow Device
 Suggested Budget

Service Address

680 COLUMBIA AVE BLDG "E"
 RIVERSIDE, CA 92507

Services

View Complete List

Description Status Model/Size
ELECTRIC - PERMANENT SVC:

METER # 106339

KWH

PWR ON 9

KW

PWR ON 9

Cycle

6 - CYCLE 6

Route

8450 - ROUTE 8450

Book

1

Service Area

2 - SERVICE AREA 2

Mailing Address

680 COLUMBIA AVE
 RIVERSIDE, CA 92507
 (951) 682-9660

Account Calendar

SUN	MON	TUE	WED	THU	FRI	SAT
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

Account Summaries

Balance and Credit Summary

Balance Summary

Actual Current	\$25.00
Past Due	\$67,813.42
Actual Due	\$67,838.42
Pending Charges Less Payments	\$0.00
Net Balance Due	\$67,838.42

Credit Summary:

Installments Due	\$0.00
Suggested Deposit	\$25,030.00
Promises Due	\$0.00
Delinquencies	None

Summary History

Tran.	Date	Amount	Balance
CASH	08/24/2018	-\$4,830.82	\$67,838.42
MISC	08/22/2018	\$25.00	\$72,669.24
ADJ	08/22/2018	\$72,669.24	\$72,644.24
ADJ	08/21/2018	-\$25.00	-\$25.00
CASH	08/15/2018	-\$72,669.24	
BILL	08/08/2018	\$4,830.82	\$72,669.24
ADJ	07/25/2018	\$67,838.42	\$67,838.42
CASH	07/16/2018	-\$4,133.65	
BILL	07/10/2018	\$4,133.65	\$4,133.65
CASH	06/18/2018	-\$2,852.37	
BILL	06/08/2018	\$2,852.37	\$2,852.37
CASH	05/18/2018	-\$3,089.85	

Workflow History

Select Application: Select Status: Select All / Current Accounts:

App.	Customer	Name	Order #	Date	Type	Description	Status	Resolution
EL	20-5635.001	FUSION SIGN AND	2018-833042	08/30/2018	3810	CC URGENT NOTC-MONITOR	HS	DEFAULT
EL	20-5635.001	FUSION SIGN AND	2018-819107	08/28/2018	4718	SPECIAL COLLECTION SET	HS	DEFAULT
		08/28/2018 - Per upper management, this back bill is on hold.						
EL	20-5635.001	FUSION SIGN AND	2018-797579	08/21/2018	3378	CC ACH NSF CHECK W/FEE	HS	DEFAULT
EL	20-5635.001	FUSION SIGN AND	2018-793276	08/21/2018	3366	CC ACH INITIATE/CHANGE	HS	DEFAULT
		acct was removed from recurring 08/21/2018 - Maximum Draft Amount: removed						
EL	20-5635.001	FUSION SIGN AND	2018-792504	08/21/2018	3525	ADJ QUICK ADJUSTMENT	HS	DEFAULT
		08/21/2018 - RMVD \$25.00 RET ITEM FEE DUE TO ACCT WAS IN DISPUTE ABOUT BACK BILL AND PYMT WAS DRAFTED FOR FULL AMT.						
EL	20-5635.001	FUSION SIGN AND	2018-707457	08/21/2018	3506	ADJ MISC CHARGE	HS	DEFAULT



680 Columbia Avenue
Riverside, Ca 92507

CERTIFIED MAIL



7017 1450 0000 0988 8910



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Secretary of the Board of Public Utilities
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92501-361001

