

September 6, 2018

Public Utilities Director, Secretary of the Board of Public Utilities 3901 Orange Street Riverside, CA 92501

RE: Account # 0205635001

Getting this bill was very surprising and unexpected. At Fusion Sign we are a local sign company that's been in the city of Riverside for the past 12 years. We employ approximately 50 full time and 50 part time employees and majority of them are local residence. My Business partner and myself are both residence of Riverside and we both grew up here. It was very important for us to build our business in Riverside. We have aggressive growth plans for the next few years to grow our business. We close our books on an annual basis and we provide a profit sharing to our employees. This amount would have a negative effect on the current year and we would not be able to go back and amend previous years. Being liable for this amount would negatively affect our growth plans. We ask that the previous amounts due be waived and as of current, charges are correct at this time and moving forward. In the past 12 years we made sure to make our utility bills a priority and we've always paid them on time. We value our community and the partnership we have with Riverside Public Utilities. We ask for this help at this time.

If you have any questions I'm free to meet at any time, as this matter is very important to me and my organization.

We look forward to a quick resolution in this matter.

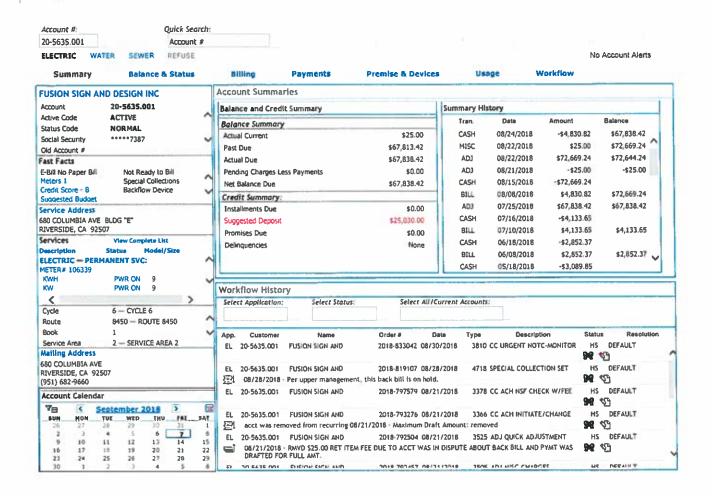
Thank you for your help,



Loren Hanson

PRINCIPAL

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Riverside, Ca 92507



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Secretary of the Board of Public Utilities Public Utilities Director, 3901 Orange Street Riverside, CA 92501

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