

# Park and Recreation Commission

City of Arts & Innovation

TO: HONORABLE COMMISSIONERS DATE: NOVEMBER 19, 2018

TO. HONORABLE COMMISSIONERS DATE. NOVEMBER 19, 20

FROM: PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT

SUBJECT: PUBLIC CORRESPONDENCES

## **ISSUE:**

To share public correspondences received by the Parks, Recreation and Community Services Department.

## **RECOMMENDATION:**

That the Park and Recreation Commission receive report on public correspondence for file.

## **BACKGROUND:**

In an effort to share both positive and negative public comments received by the Parks, Recreation and Community Services Department (PRCSD), comments will be shared during regularly scheduled Park and Recreation Commission meetings.

## **DISCUSSION:**

PRCSD received three emails with positive comments during the first quarter of 2018-2019. The first email, from the Islander Pool community (attachment 1), many expressed their gratitude for the amazing lifeguards on duty during their phenomenal National Night Out. The second email, from Ms. Garcia (attachment 2), she expressed gratitude for Staff assigned to her Lakeside Room rental who created a very memorable experience. The third email, from Orange Terrace resident Gracie Gutierrez (attachment 3), she expressed immense appreciation for the customer service that Recreation Leader Britney Parris provided to her and her family.

### **FISCAL IMPACT:**

There is no fiscal impact associated with this report.

Prepared by: Mayra Ocampo, Administrative Analyst

Approved by: Adolfo Cruz, Parks, Recreation and Community Services Director

Approved by: Rafael Guzman, Assistant City Manager

## Attachments:

- Email from Islander Pool Community Lifeguards at National Night Out
  Email from Ms. Garcia Lakeside Room rental
- 3. Email from Gracie Gutierrez Customer Service at Orange Terrace