



*City of Arts & Innovation*

# Commission on Disabilities Memorandum

---

**TO: HONORABLE COMMISSIONERS** **DATE: NOVEMBER 5, 2018**

**FROM: GENERAL SERVICES DEPARTMENT**

**SUBJECT: UPDATE FROM THE RIVERSIDE UNIVERSITY HEALTH SYSTEM  
BEHAVIORAL HEALTH'S INNOVATIONS PLANNER ABOUT JOINING A  
MULTICOUNTY COLLABORATIVE TECHNOLOGY SUITE, USING  
TECHNOLOGY TO INCREASE ACCESS TO MENTAL HEALTH SERVICES**

## **ISSUE:**

Receive an update from the Riverside University Health System Behavioral Health's Innovations Planner about joining a multicounty collaborative Technology Suite, using technology to increase access to mental health services.

## **RECOMMENDATION:**

That the Commission on Disabilities receive an update from the Riverside University Health System Behavioral Health's Innovations Planner about joining a multicounty collaborative Technology Suite, using technology to increase access to mental health services.

## **DISCUSSION:**

On August 6, 2018, during the public comment period, the Riverside County Mental Health Services Act (MHSA) Innovations Planner addressed the Commission on Disabilities (COD) about the new Technology (Tech) Suite, which would help increase access to mental health services. The Tech Suite is a Mental Health Service Act innovation project using technology to increase mental health accessibility. This multicounty collaborative uses 24/7 peer chatting, digital phenotyping, and artificial intelligence to create a platform where immediate support can be available through mobile devices. This approach is new to the multicounty mental health system and has been approved by the Riverside County Mental Health Services Oversight and Accountability Commission. The Tech Suite will be open to all residents of Riverside County, but special emphasis will be given to suicide prevention, early intervention, high risk populations, underserved communities and rural regions.

## **FISCAL IMPACT:**

There is no fiscal impact associated with this report.

Prepared by: Monique Gordon, ADA Coordinator  
Approved by: Carl Carey, General Services Director  
Approved by: Rafael Guzman, Assistant City Manager