

Riverside Public Utilities
Exhibit A - Annual Pricing Summary

7/25/2018

Service Offering	Service Offer Model	2018/2019	2019/2020	2020/2021
Network Monitoring	SVC01SVC1103C	\$ 12,416.64	\$ 12,789.14	\$ 13,172.81
Technical Support	SVC01SVC1104C	\$ 15,246.00	\$ 15,703.38	\$ 16,174.48
Dispatch Service	SVC01SVC1102C	\$ 2,957.28	\$ 3,046.00	\$ 3,137.38
Onsite - Regular	SVC01SVC1410C	\$ 49,468.92	\$ 50,952.99	\$ 52,481.58
Preventative Maintenance - Level 1	SVC01SVC0335A	\$ 6,115.32	\$ 6,298.78	\$ 6,487.74
Infrastructure Repair	SVC01SVC1108C	\$ 17,719.32	\$ 18,250.90	\$ 18,798.43
Security Update Service	SVC04SVC0016C	\$ 19,763.40	\$ 20,356.30	\$ 20,966.99
Remote Security Update Service Management	SVC01SVC0140A	\$ 24,715.71	\$ 25,457.18	\$ 26,220.90
Advanced Package Pricing		\$ 148,402.59	\$ 152,854.67	\$ 157,440.31
Verint Post Warranty Maintenance	SVC02SVC0446A	\$ 12,162.71	\$ 12,527.58	\$ 12,903.42
Compass Com Software Maintenance		\$ 13,375.00	\$ 13,776.25	\$ 14,189.54
Total Annual Pricing		\$ 173,940.30	\$ 179,158.50	\$ 184,533.26