



Police Department

City of Arts & Innovation

October 25, 2018

Mrs. Xiao Zhang
72 Round Table Dr.
Riverside, CA 92507

Re: Denial of the Massage Establishment Permit Application for Relief-N-Relax -
2308 University Ave. #104

Dear Mrs. Zhang:

The City of Riverside Police Department has reviewed your application for the renewal of your Massage Establishment Permit pursuant to Chapter 5.52 of the Riverside Municipal Code, and has conducted a thorough background investigation in reference to your application. The requirements and restrictions imposed by Chapter 5.52 are reasonably necessary to protect the health, safety and welfare of the citizens of the city (See Section 5.52.010).

On July 7, 2018 and October 9, 2018, members of the Riverside Police Department Vice unit conducted undercover operations at your business after receiving complaints that unlicensed persons were conducting massages at your business. It was determined after both operations, you were in fact employing persons who were not licensed by the California Massage Therapy Council (CAMTC) and they were performing massages in your business under your supervision. On both occasions, you were cited for Riverside Municipal Code 5.52.080A / Allow persons to massage without license.

While reviewing your application for the renewal of your Massage Establishment Permit that you completed and signed on September 9, 2018, I discovered you answered "No" on question 22 - "Have you ever been arrested or given a citation for violating any law related to massage or a similar practice?" You in fact did receive a citation on July 7, 2018 for violation of RMC 5.52.080A / Allow persons to massage without license and RMC 5.52.070Q / Record Keeping.

Consequently, your Massage Establishment Permit application to operate Relax-N-Relief is hereby denied. Should you wish to have a hearing regarding the proposed denial of the Massage Establishment Permit application, a hearing request shall be filed with the Riverside Police Department Deputy Chief of Operations by depositing said notice with the Deputy Chief of Operations or designee within ten (10) calendar days of this notice at the address listed at the bottom of this page.

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If a timely request for a hearing is made to the Deputy Chief of Operations or designee, the police department will schedule a hearing to be held no less than five (5) calendar days and no more than ten (10) calendar days from the notice of the hearing. Please be advised that you are responsible for providing a language interpreter, if one is needed. The City of Riverside will not arrange for or provide a language interpreter.

At the time and place set forth in the notice, the Deputy Chief of Operations, or designee, shall hear from you regarding the Massage Establishment Permit application denial. This is a pre-imposition opportunity to respond to the proposed denial by affording you an opportunity to refute the factual allegations.

If, following the hearing, it is determined no grounds exist for a denial of the permit application, the Deputy Chief of Operations, or designee, shall grant the appeal and the Massage Establishment Permit shall be issued. The Deputy Chief of Police or designee shall notify you of the decision within ten (10) calendar days following the close of the hearing.

If, the Deputy Chief of Operations, or designee, finds sufficient grounds exist for a denial of the permit application and you do not agree with the decision, then you can appeal the decision to the City Council's Public Safety Committee by submitting your appeal to the City Clerk within ten (10) calendar days after being notified of the denial.

If no request for a hearing is made to the Deputy Chief of Operations or designee, within ten (10) calendar days of this notice of denial, the Massage Establishment Permit application is deemed denied. You may still file an appeal with the City Council's Public Safety Committee pursuant to RMC Section 5.52.140, however Arlington Health Massage shall not open unless the Deputy Chief of Operations determines no grounds exist for a denial of the permit application, or if an appeal is made with the City Council's Public Safety Committee and the committee determines no grounds exist for a denial of the permit application.

For any questions about this process, please contact the Riverside Departments Permits Desk at (951) 353-7614

Sincerely,



Russell Shubert
Captain, Riverside Police Department
RS/JB:kv