



Police Department

City of Arts & Innovation

November 8, 2018

Mrs. Xiao Zhang
72 Round Table Drive
Riverside, CA 92507

Re: Revocation of Massage Establishment Permit for Relief-N-Relax

Dear Mrs. Zhang,

After receiving complaints that unlicensed persons were conducting massages at your business, the Riverside Police Department's Vice unit conducted two separate undercover operations that confirmed you were in fact employing persons who were not licensed by the California Massage Therapy Council, and they were performing massages in your business under your supervision. On July 19, 2018, you were cited for Riverside Municipal Code (RMC) 5.52.080A, Allowing persons to massage without a license and RMC 5.52.070Q, Record Keeping. On October 9, 2018, you were cited a second time for RMC 5.52.080A, Allowing persons to massage without a license.

After reviewing your application for renewal of your Massage Establishment Permit, which you completed and signed on September 9, 2018, it was determined that you answered "No" to Question 22: "Have you ever been arrested or given a citation for violating any law related to massage or a similar practice?" You responded "No" despite the fact you did receive a citation on July 19, 2018, for violating RMC 5.52.080A, Allowing persons to massage without a license and RMC 5.52.070Q, Record Keeping.

On October 25, 2018, as a result of the two citations and the fact that you provided deceptive information on the Massage Establishment Permit for Relief-N-Relax, Captain Russell Shubert of the Riverside Police Department (RPD) provided you with correspondence referencing a recommendation that the Massage Establishment Permit for Relief-N-Relax be revoked.

This prompted you to exercise your right to appeal and schedule a hearing with RPD's Deputy Chief of Operations prior to the revocation of the Massage Establishment Permit.



On November 6, 2018, the Deputy Chief of Operations conducted a hearing to determine if you had any evidence to refute the factual allegations that lead to the proposed revocation. After careful review of the information and exhibits you provided, it was determined that there was no evidence that refuted the alleged conduct, and sufficient grounds existed to uphold the revocation of the permit. As such, the revocation of your Massage Establishment Permit for Relief-N-Relax is upheld.

You have the right to appeal this decision to the City Council's Public Safety Committee by notifying the City Clerk within ten (10) calendar days after receiving this correspondence pursuant to RMC Section 5.52.140. However, Relief-N-Relax must remain closed until the Public Safety Committee hears the appeal and a decision is made on whether or not to uphold the revocation of your Massage Establishment Permit.

Please be advised that you are responsible for providing a language interpreter if one is needed. The City of Riverside will not arrange for or provide a language interpreter.

Sincerely,



Jeffrey L. Greer
Deputy Chief, Operations
Riverside Police Department

cc: Aaron L. Chandler, Deputy City Attorney
Russell Shubert, Captain, Riverside Police Department
Sterling Scott Winchell, Attorney at Law