



*City of Arts & Innovation*

# Board of Library Trustees

**TO: BOARD OF LIBRARY TRUSTEES**

**DATE: JANUARY 28, 2019**

**FROM: RIVERSIDE PUBLIC LIBRARY**

**SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS**

## **ISSUE:**

Receive a summary of security/incident reports for October, November, and December 2018.

## **RECOMMENDATION:**

That the Board of Library Trustees receive and file the summary of security/incident reports for October, November, and December 2018.

## **BACKGROUND:**

The Riverside Public Library has established Rules of Library Conduct (adopted by the Board of Library Trustees on September 20, 1982 and amended February 27, 2017) for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices.

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in October, November and December 2018.

## **Arlanza**

11/19/18	Exclusion notice for 180 days for engaging in inappropriate activity in the women's restroom.
11/19/18	Exclusion notice for 180 days for engaging in inappropriate activity in the women's restroom.
11/28/18	Incident involving a teenage boy who claimed that a homeless woman pulled a knife on him in the parking lot. Police were called and arrived in three minutes.
11/28/18	Exclusion notice for 180 days for threatening library customer.

### **Arlington**

10/29/18	Incident involving unattended property located on the breezeway.
10/29/18	Incident involving altercation in the parking lot.
10/29/18	Incident, Warning, and Exclusion notice issued for 365 days to library user for using restroom inappropriately, harassing or threatening library staff or customers.

### **SSgt Salvador J. Lara Casa Blanca**

There were no incidents reported.

### **Spc. Jesus S. Duran Eastside**

8/23/18	Warning notice to library user for being unable to restrain service animal.
9/27/18	Exclusion notice issued for 365 days for harassing or threatening library staff or customer.
9/29/18	Warning notice to library user for leaving personal items.
10/1/18	Exclusion notice issued for 30 days for harassing or threatening library staff or customer, leaving items unattended, and being under the influence of a substance.
10/4/18	Exclusion notice issued for 30 days for sleeping in the library.
10/30/18	Exclusion notice for 30 days for sleeping, being under the influence of substance and harassing or threatening library staff or customer.
11/19/18	Exclusion notice issued for 30 days for harassing or threatening library staff or customer.
12/4/18	Exclusion notice issued for 180 days for disturbing others.

### **La Sierra**

10/1/18	Incident involving two people loitering in the alleyway.
10/13/18	Incident involving transients loitering/camping around the building.
10/23/18	Incident and exclusion notice issued for 1 day to library user for harassing or threatening library staff.
10/23/18	Incident involving transients loitering outside around building.
10/23/18	Incident involving loitering.
10/24/18	Incident involving transients loitering outside.

10/26/18	Incident involving individuals loitering in the alleyway.
11/07/18	Incident involving individual drinking alcohol in the alleyway.
11/19/18	Incident involving individual sleeping on the dock.
11/26/18	Incident involving individuals arguing in the alleyway.
12/01/18	Incident involving 15 individual loitering and camping out, in the parking lot.
12/3/18	Incident involving a group of people congregating in the alleyway.
12/8/18	Incident involving a group of people camped out and blocking the emergency exit area.

### **Main**

9/5/18	Exclusion notice issued for 90 days to library user for using restrooms inappropriately.
9/14/18	Exclusion notice issued for 90 days to library user for using restrooms inappropriately.
9/14/18	Warning notice to library user for sleeping in the library.
9/15/18	Warning notice to library user for sleeping in the library.
9/18/18	Warning notice to library user for using restrooms inappropriately and sleeping.
9/18/18	Exclusion notice issued for 365 days to library user for harassing library staff and bringing a non-service animal.
9/22/18	Warning notice to library user for leaving property unattended.
9/28/18	Exclusion notice for 90 days to library user for using restrooms inappropriately and being hostile towards staff.
10/1/18	Incident involving a library user who required medical attention.
10/3/18	Warning notice to library user for sleeping.
10/5/18	Exclusion notice issued for 90 days to library user for indecent exposure and vandalizing the side of the building.
10/9/18	Warning notice to library user for lying on the floor in aisles.
10/9/18	Incident involving a patron who tripped and fell on the walkway.
10/9/18	Incident involving disruption of two patrons.

10/11/18	Exclusion notice issued for 365 days to library user for harassing or threatening library staff or customer.
10/16/18	Warning notice to library user for inappropriate behavior.
10/16/18	Warning notice to library user for inappropriate behavior.
10/17/18	Exclusion notice issued to library user for 90 days for harassing or threatening library staff or customer.
10/25/18	Warning notice to library user for offensive body odor.
10/25/18	Exclusion notice issued to library user for 30 days for inappropriate use of restroom.
10/27/18	Incident involving customer requesting medical assistance.
10/31/18	Exclusion notice issued to library user for 365 days for harassing or threatening library staff or customer.
11/5/18	Warning notice to library user for using restrooms inappropriately.
11/5/18	Warning notice to library user for using restrooms inappropriately.
11/5/18	Warning notice and exclusion notice issued to library user for 1 day for sleeping.
11/9/18	Exclusion notice issued to library user for 365 days for threatening library staff or customer, sleeping, and refusing to leave.
11/15/18	Warning notice to library user for too many personal belongings in the library.
11/21/18	Exclusion notice issued to library user for 90 days for using restrooms inappropriately, harassing or threatening library staff.
11/30/18	Exclusion notice issued to library user for 365 days for making a false bomb threat.
12/5/18	Exclusion notice issued to library user for 30 days for sleeping on library property and harassing library staff or customer.
12/5/18	Exclusion notice issued to library user extended from 90 days to 365 days for harassing library staff or customer, disturbing others, and trespassing after being excluded.

**Marcy**

11/29/18	Warning notice to library user for sleeping.
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**Orange Terrace**

9/28/18	Incident involving a patron who was being harassed or threatened by another patron.
10/9/18	Warning notice to library user for harassing, staring at, and following library customer.

**FISCAL IMPACT:**

There is no fiscal impact associated with this report.

Prepared by:	Erin Christmas, Library Director
Certified as to availability of funds:	Edward Enriquez, Chief Financial Officer/ Treasurer
Approved by:	Lea Deesing, Assistant City Manager