

MASTER INTERIM OPERATING AGREEMENT FOR SHARED SCOOTER SERVICES

Public Works Department

City Council
February 12, 2019

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SUMMARY

1. Background
2. How do shared scooters operate?
3. What have we done so far?
4. Master Interim Operating Agreement
5. Proposed Permitting & Fee Program
6. Future opportunities



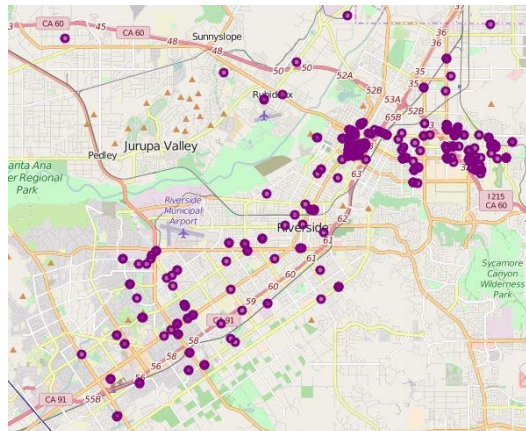
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BACKGROUND

1. Bird Scooters were deployed in the City in September 2018;
2. Lime Scooters followed with deployment in October 2018; and
3. Additional companies are expected to deploy.



Bird Deployment as of 1/11/19



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SHARED SCOOTERS

1. Scooters are stand-up electric with two wheels;
2. Maximum speed of 15 MPH (22411 CVC);
3. Must be 18 years of age (a helmet is not required with the adoption of AB 2989 on January 1, 2019);
4. Users encouraged to ride in dedicated bicycle facilities; and
5. Companies largely rely upon users to 'balance' and charge scooters.



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CITY ACTION

1. Issued a notice to Bird requiring compliance with the municipal code;
2. Complaints logged by 311 and relayed to Bird and Lime; and
3. Requested access to data, and changes to their user interface .



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RESIDENT FEEDBACK

1. The City has received 311 complaints regarding scooters blocking the right of way; Bird has been quick to address; and
2. Many residents and businesses have expressed praise for the program and have requested permanent parking locations with street furniture being installed.



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INTERIM OPERATING AGREEMENT

1. To address Operating Regulations, Parking Guidelines, and System Operations;
2. Master Agreement to be established with multiple companies;
3. Key Issues:

a) Operating Regulations	d) Speed Control
b) Parking Guidelines	e) Maximum fleet size
c) System Operations	f) Indemnity language



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PERMITTING AND FEE PROGRAM

1. Would allow the City to create and promote safe parking areas and rider behavior;
2. Will collaborate with companies such as Bird & Lime;
3. NACTO and OCTA have published 'best practices' for public agencies; and
4. Anticipate bringing the program for consideration in late February/early March.



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RECOMMENDATIONS

That the City Council:

1. Approve the Master Interim Operating Agreement to authorize and regulate the operation of Shared Scooter Services in the City; and
2. Authorize the City Manager, or his designee, to execute individual Interim Operating Agreements for operation of Shared Scooter Services under the terms set forth in the Master Interim Operating Agreement.



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