



*City of Arts & Innovation*

# Public Safety Committee Memorandum

**TO: PUBLIC SAFETY COMMITTEE MEMBERS**      **DATE: FEBRUARY 20, 2019**  
**FROM: POLICE DEPARTMENT**      **WARD: ALL**  
**SUBJECT: PROPOSED PROVISION OF DISPATCH SERVICES FOR THE RIVERSIDE  
COMMUNITY COLLEGE DISTRICT - DIRECT SUBMITTAL**

## **ISSUE:**

Receive this report and recommend that City Council approve the proposed provision of dispatch services for the Riverside Community College District.

## **RECOMMENDATIONS:**

That the Public Safety Committee:

1. Receive this report regarding the proposed provision of dispatch services for the Riverside Community College District; and
2. Recommend that City Council approve the proposed provision of dispatch services for the Riverside Community College District.

## **BACKGROUND:**

Around June 2018, the Riverside Police Department was approached by the Riverside Community College District (RCCD) Police Department to discuss the possibility of providing dispatch services. Currently, California State University, San Bernardino Police Department provides dispatch services for RCCD.

Both RPD and RCCD have met every other week to discuss needs, equipment, feasibility and ability to provide the requested services. It was determined that this collaboration was possible and attainable. Both agencies have worked toward an agreement that will be mutually beneficial.

## **DISCUSSION:**

This collaboration will offer RCCD with superior dispatch services provided by the Riverside Police Department, Communications Division and will connect RCCD to the Public Safety Enterprise Communication System (PSEC), which is managed by Riverside County. Additionally, it will allow RCCD to update equipment and technology needed to facilitate true interoperability. If approved, the agreement will result in a cost savings of about \$100,000 per year to RCCD for dispatch

services. However, this does not include startup costs that will be incurred by RCCD to join the PSEC and RPD dispatch systems.

Likewise, this collaboration will offer Riverside Police Department with additional funding in the amount of \$302,864.99 for the contractual services. The proposed agreement amount is based on an estimated number of RPD staff hours and other resources that would be dedicated to RCCD. Additionally, RCCD has agreed to provide assistance in recruitment and providing testing locations for the dispatch hiring effort.

Although there are currently 10 dispatcher vacancies (8 General Fund and 2 Measure Z), RPD is making an active effort in filling the vacancies. Recruitment for lateral dispatchers is ongoing and monthly recruitment is conducted for hiring new dispatch trainees. RPD is still one of the most desirable dispatch departments to work for in the area.

The attached draft agreement with the term of July 1, 2019 through June 30, 2022 provides the RPD with compensation in the amount of \$302,964.99 for fiscal year 2019/20. Both agencies will evaluate the workload based on call volume and radio traffic to determine estimated costs for fiscal years 2020/21 and 2021/22. RCCD will be responsible for purchasing, installing and maintaining all equipment necessary to join the PSEC system and function within the RPD Communication Division.

#### **FISCAL IMPACT:**

The agreement provides compensation in the amount of \$302,964.99 to the City of Riverside for resources dedicated to the contract services. Upon approval, the Riverside Police Department will be requesting a supplemental appropriation in the same amount to be added to the Communication Division budget.

Prepared by: Sergio Diaz, Chief of Police  
Certified as to  
availability of funds: Edward Enriquez, Chief Financial Officer/City Treasurer  
Approved by: Lea Deesing, Assistant City Manager  
Approved as to form: Gary G. Geuss, City Attorney

#### **Attachments:**

1. PowerPoint Presentation
2. Draft Riverside Police Department Dispatch Services Agreement