



## **PROPOSED PROVISION OF DISPATCH SERVICES FOR THE RIVERSIDE COMMUNITY COLLEGE DISTRICT**

**Riverside Police Department**

Public Safety Committee  
February 20, 2019

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### **BACKGROUND**

1. RCCD approached RPD in approximately June 2018 for potential opportunity to provide dispatch services
  - a. Currently, California State University, San Bernardino provides RCCD with dispatch services
2. Looking for a better working relationship between the two agencies
3. Proposed collaboration would be beneficial to both agencies



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## CONTRACT TERMS

1. Initial term: July 1, 2019 – June 30, 2022
2. Compensation of \$302,964.99 for year one
  - a. Additional compensation to be evaluated for years 2 and 3 based on actual calls for service and workload impact
3. RCCD responsible for purchase, installation and maintenance of equipment necessary to join Public Safety Enterprise Communication System (PSEC)



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## BENEFITS FOR RCCD

1. Superior dispatch services provided by Riverside Police Department
2. Ability for RCCD to join PSEC and have true interoperability
3. Opportunity to enhance working relationships with the Riverside Police Department
4. Cost savings of nearly \$100,000 per year



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## **BENEFITS FOR RPD**

1. Compensation in the amount of \$302,964.99 for services rendered
2. Enhanced working relationships with the Riverside Community College District
3. Assistance in providing testing locations for dispatch hiring effort
4. Assistance in recruitment effort



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## **DISPATCHER STATUS**

1. Currently 8 vacancies, plus 2 vacancies under Measure Z funding
2. Recruitment for lateral dispatchers is ongoing
3. Monthly recruitment efforts for hiring dispatch trainees
  - a. Interviews recently conducted on January 15, 2019
4. RPD is most desirable department to work for in area



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## RECOMMENDATIONS

That the Public Safety Committee:

1. Receive this report regarding the proposed provision of dispatch services for the Riverside Community College District; and
2. Recommend that City Council approve the proposed provision of dispatch services for the Riverside Community College District.

