



## Police Department

*City of Arts & Innovation*

January 4, 2019

Mr. Hao Zhang  
1010 Scott St. #39  
San Gabriel, CA 91776

Re: Revocation of Massage Establishment Permit for Healing Hands Spa

Dear Mr. Zhang,

Riverside Municipal Code Section 5.52.130(A)(2) states the Chief of Police may revoke a massage establishment permit issued pursuant to this Chapter whenever the establishment is acting in a manner that constitutes a public nuisance.

The Riverside Police Department visited Healing Hands Spa, located at 6702 Magnolia Ave., on December 28, 2018 and again on January 3, 2019. During these visits, we ascertained uncontroverted evidence that prohibited conduct was being conducted by one of your employees at this business in violation of Riverside Municipal Code 5.52.080(C)(2).

By failing to act in a manner that comports with the peace, health, safety, convenience, good morals, and general welfare of the public, the Massage Establishment Permit for Healing Hands Spa will be revoked on the tenth (10) calendar day from service of this notice (Service pursuant to RMC 1.17.040), unless a timely request for a hearing is filed.

Should Healing Hands Spa wish to have a hearing regarding the proposed revocation of the Massage Establishment Permit, a hearing request shall be filed with the Riverside Police Department Deputy Chief of Operations by depositing said notice with Deputy Chief of Operations within ten (10) calendar days of this notice at the address listed at the bottom of this page.

If a timely request for a hearing is made to the Deputy Chief of Operations, the police department will schedule a hearing to be held no less than five (5) calendar days and no more than ten (10) calendar days from the notice of the hearing.

At the time and place set forth in the notice, the Deputy Chief of Operations, or his designee, shall hear from Healing Hands Spa regarding the Massage Establishment Permit Revocation. This is a pre-imposition opportunity to respond to the proposed revocation by affording Healing Hands Spa an opportunity to refute the factual allegations.



If, from the evidence introduced at the hearing, the Deputy Chief of Operations, or his designee, find grounds exist for revocation of the permit, the permit shall be revoked effective as of the date of the decision. If, following the hearing, it is determined no grounds exist for revocation of the permit, the Deputy Chief of Operations, or his designee, shall grant the appeal and no revocation of the permit shall be applied. The Deputy Chief of Police shall notify the appellant of the decision within ten (10) calendar days following the close of the hearing.

If, the Deputy Chief of Operations, or his designee, finds sufficient grounds exist for a revocation of the permit, the appellant can appeal the decision to the City Council's Public Safety Committee by depositing said notice with the City Clerk within ten (10) days after being notified of the revocation. Healing Hands Spa must remain closed until the appeal is heard from the Public Safety Committee and a decision is made on whether to uphold the revocation of the Massage Establishment Permit.

If no request for a hearing is made to the Deputy Chief of Operations, within ten (10) calendar days of this notice of revocation, the Massage Establishment Permit is deemed revoked. The appellant may file an appeal with the City Council's Public Safety Committee pursuant to RMC section 5.52.140, but Healing Hands Spa will remain closed until the appeal is heard from the Public Safety Committee and a decision is made on whether to uphold the revocation of the Massage Establishment Permit.

Sincerely,



Russ Shubert

Captain, Riverside Police Department

RS/JS:kv