

CITY OF RIVERSIDE
BOARD OF PUBLIC UTILITIES

Minutes of: Meeting of the Customer Relations/Finance Committee Special Meeting

Date of Meeting: January 11, 2019

Time of Meeting: 9:30 a.m.

Place of Meeting: Art Pick Council Chambers
3900 Main Street (at Main and Tenth Streets)
Riverside, California

UNAPPROVED

Revised 2/14/2019

PLEDGE OF ALLEGIANCE TO THE FLAG WAS GIVEN

Roll Call

Present: Jo Lynne Russo-Pereyra (Chair) Dave Austin (Vice Chair)
 Elizabeth Sanchez-Monville (Elec Chair) Andrew Walcker (Water Chair) – arrived late

CITIZENS PARTICIPATION

- 1 Ms. Loretta DuBois, representative from Fusion Sign and Design, spoke on the need for changing the Electric Rule 6 and Water Rule 6

 Mr. Jason Hunter, Ward 1, spoke regarding a shorter appeals process

DISCUSSION

- 2 Recommend that the Board of Public Utilities and City Council approve changes to Electric Rule 6 and Water Rule 6 to reduce the period for calculating the billing of undercharges for non-residential accounts from three years to one year; and direct staff to schedule a public hearing to consider changes to Electric Rule 6 and Water Rule 6 to reduce the period for calculating the billing of undercharges for non-residential accounts from three years to one year.

Fiscal Manager Brian Seinturier provided a presentation on the time periods used to calculate and credit for overcharges or bill for undercharges in accordance with Electric Rule 6 and Water Rule 6 to the Board of Public Utilities Customer Relations/Finance Committee (Committee) and answered questions.

The Committee directed staff to streamline Rule 21 – Appeals Process and bring back to the Board of Public Utilities for approval.

The Committee requested the following revisions to the recommendations:

- Revise Recommendations No. 1, 2, & 3 “....reduce the time periods used to calculate billing of undercharges for non-residential accounts from three years to six months....”, and “increase the time periods used to calculate billing of undercharges for residential accounts from four months to six months” to be consistent.
- Request that the revised Electric Rule 6 and Water Rule 6 be applied to the pending appeals filed by Fusion Sign and Design and Microflex Film Corporation

Following discussion and the revisions, the Customer Relations/Finance Committee:

1. Directed staff to schedule and conduct a public hearing to be held before the Board of Public Utilities to consider changes to Electric Rule 6 and Water Rule 6 to reduce the time periods used to calculate billing of undercharges for non-residential accounts from three years to six months and increase the time periods used to calculate billing of undercharges for residential accounts from four months to six months;
2. Recommended that the Board of Public Utilities approve changes to Electric Rule 6 and Water Rule 6 to reduce the time periods used to calculate the billing of undercharges for non-residential accounts from three years to six months and increase the time periods used to calculate billing of undercharges for residential accounts from four months to six months; and
3. Recommended that the City Council approve changes to Electric Rule 6 and Water Rule 6 to reduce the time periods used to calculate the billing of undercharges for non-residential accounts from three years to six months and increase the time periods used to calculate billing of undercharges for residential accounts from four months to six months; and
4. Requested that the revised Electric Rule 6 and Water Rule 6 be applied to the pending appeals filed by Fusion Sign and Design and Microflex Film Corporation.

Motion – Austin. Second – Walcker.

Ayes: Russo-Pereyra, Austin, Sanchez-Monville, and Walcker.

Absent: None.

ADJOURNED

Chair Russo-Pereyra adjourned the meeting at approximately 10:06 a.m.

By: _____
Aileen Ma
Interim Assistant General Manager/
Finance & Administration

Dated _____