

December 1, 2018

Subject: MBC & MEC Phase-Out Announcement

To our valued customer:

The MBC and MEC Field Panels have reached their end of life and have been retired by Siemens. The MEC, which was released originally in 1998, has been effectively phased out since October 1, 2010 with an effective retirement date of September 2017. The MBC, which was released originally in 1992, has been effectively phased out since October 1, 2008 with an effective retirement date of September 2015. Product retirement means that a product is only available for service replacement and it is no longer supported for expanding existing systems after the effective retirement date. Repair parts may be refurbished and carry a maximum of 6-month warranty. Additionally, these components are scarce and at times hard to come by which means:

- System downtime is greater
- Occupant comfort is sacrificed
- Energy efficiency is decreased

Siemens has considered the downtime associated with an unexpected failure can certainly have a negative impact on your comfort and safety and could very well affect your operating and energy costs. Providing older generation components led to an increase in materials for MEC and MBC replacement parts. While we have worked hard to provide the backward compatibility to your system over the years, we have reached a point where it is in the best interests of both parties to invest in the future.

However, to reduce your maintenance costs, there is now a cost-effective total migration solution that will allow you to convert your existing field panels to the PXC Modular field panel while still using your existing field devices, wiring and back boxes. This kind of system migration allows you to extend the life of your system and save money over total system replacement. Additionally, it allows you to leverage the more advanced features included in the newer technology in the PXC family which include:

- Enhanced system function and reliability
- Higher building comfort through improved strategies and algorithms such as Adaptive Control
- Increased staff productivity
- Universal points
- Remote support on every controller
- Lower price per point

Contact your authorized Siemens representative for more information or to see if your system is a candidate for this upgrade.

Kind regards,

Siemens Sales Outlet