



## FIRST ADDENDUM TO LICENSED TRAINING PROVIDER AGREEMENT

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This **FIRST ADDENDUM TO LICENSED TRAINING PROVIDER AGREEMENT** ("First Addendum") is effective as of 3/12/2018, 2018 ("Addendum Date") by and between the American National Red Cross ("Red Cross") and City of Riverside Parks, Recreation and Community Services (the "LTP").

WHEREAS, Red Cross and LTP are parties to a Licensed Training Provider Agreement dated as of 3/12/2018 (the "Agreement");

WHEREAS, Capitalized terms used in this First Addendum and not otherwise defined herein shall have the meaning assigned to them in the Agreement;

WHEREAS, LTP has been permitted to teach Red Cross courses under the Agreement, and LTP would now like to participate in a program in connection with the American Red Cross's Centennial Campaign, which is designed to promote awareness of and access to the American Red Cross Water Safety education and training in identified communities ("Centennial Campaign"), which is intended to (1) teach people to swim in identified communities where drowning rate is above national average, (2) motivate children and families to "come to the water" to become competent in the water and learn about water safety at a local facility, and (3) create a sustainable ecosystem of water safety to help make communities safer; and

WHEREAS, the Parties desire to modify certain terms to the Agreement in order facilitate LTP's participation in the Centennial Campaign and to memorialize each Party's rights and responsibilities in connection therewith.

NOW THEREFORE, in consideration of the foregoing recitals and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby agree as follows:

1. In connection with the Centennial Campaign, LTP agrees that it will:
  - a. Expand its existing Learn-to-Swim program ("LTS") and Junior Lifeguarding offerings to reach additional program participants who are not otherwise receiving aquatics lessons ("Program Participants");
  - b. Expand its existing Water Safety Instructor and Lifeguarding training to develop adequate infrastructure to offer the additional LTS and Junior Lifeguarding offerings;
  - c. Provide Program Participants opportunities to take LTS courses through at least the Red Cross Learn-to-Swim Level 3, of the Red Cross Swimming and Water Safety program;
  - d. Provide opportunities for parents of Program Participants to participate in Red Cross water safety and CPR/AED training courses;
  - e. Use reasonable, good faith efforts to participate in promotional and media opportunities to inform the local community of the goals of the Centennial Campaign, including the importance of swimming and water safety training; provided, that LTP will obtain Red Cross's prior consent to any promotional or media opportunities involving use of the Red Cross name or emblem pursuant to Section 6 of this First Addendum and the Agreement;
  - f. Reasonably participate in, and provide information in support of, a research study to evaluate the effectiveness of the Centennial Campaign education and training;
  - g. Report the progress and results of the Centennial Campaign education and training courses to the Red Cross in the manner and format reasonably requested by the Red Cross; and
  - h. Provide accurate and timely documentation of costs related to the expanded programming as a result

of the Centennial Campaign, including providing invoices if requested by the Red Cross.

2. Red Cross agrees that it will:

- a. Assist in offsetting additional expenses for expanded programming as a result of LTP's participation in the Centennial Campaign and fulfillment of its obligations to Program Participants described in Section 1. LTP's expenses that will be funded by the Red Cross for the first year of participation in the Centennial Campaign are listed on Exhibit C attached to this First Addendum. The Parties will meet on at least an annual basis to mutually determine and agree upon the scope and amount of Centennial Campaign funding assistance, if any, to be provided by the Red Cross to LTP in subsequent years;
- b. Provide Red Cross printed and video training materials required to allow Program Participants to complete the Red Cross training contemplated under this First Addendum;
- c. Provide promotional materials to inform the local community of the Centennial Campaign;
- d. Provide requirements, processes and mechanisms to report the process and results of the Centennial Campaign education and training courses; and
- e. Provide tools, resources and staff training required to implement the research study intended to evaluate the effectiveness of the Centennial Campaign education and training.

3. Term and Termination. Unless terminated consistent with this Section 3, the term of this First Addendum shall begin on the Addendum Date and shall continue thereafter for twenty-four (24) consecutive months. Either Party may terminate this First Addendum, without cause, upon thirty (30) calendar days advance written notice to the other Party. Either Party may immediately terminate this First Addendum upon the other Party's breach of its obligations under this First Addendum. Termination of this First Addendum will not automatically terminate the Agreement, but in the event the Agreement is terminated by either Party, this First Addendum will automatically terminate. The Red Cross shall have the right to terminate the Agreement in the event of a default by LTP of its obligations hereunder upon ten (10) days' written notice, or such shorter period as the Red Cross reasonably deems necessary under the circumstances.

4. Compliance, Representations and Warranties.

- a. The Parties will comply with all applicable laws and regulations during performance under the Agreement. Neither Party will discriminate against any employee, applicant or Program Participant in connection with this First Addendum because of any characteristic protected by applicable law or regulations.
- b. LTP represents, warrants and certifies: (i) compliance with all U.S. economic sanctions, anti-terrorism laws and anti-money laundering laws, including but not limited to the USA PATRIOT Act, the laws administered by the United States Treasury Department's Office of Foreign Assets Control, Executive Order 13224, and any local laws that apply in the jurisdiction in which LTP is operating and (ii) no child, indentured or forced labor or unauthorized workers will be used in any aspect of the Red Cross Courses or Centennial Campaign.

5. Conflict of Interest; Business Ethics. LTP represents that no employee, principal, or affiliate of LTP holds any office in, or is an employee of, or is a member of the board of directors of, Red Cross or any Chapter or unit of Red Cross, except as shall have been disclosed by notice to Red Cross and for which Red Cross has waived any potential conflict of interest by notice to LTP. During the course of pursuing contracts with Red Cross and while performing services in accordance with this First Addendum, LTP agrees to maintain business ethics standards which are aimed at avoiding any real or apparent improprieties or conflict of interest which could be construed to have an adverse impact on the dealing with the Red Cross. LTP shall take reasonable actions to prevent any actions or conditions which could result in a conflict with Red Cross's best interests. These obligations shall apply to the activities of LTP's employees, agents, and subcontractors in their dealings and relations with Red Cross' current and former employees and relatives.

6. Intellectual Property and Data Use.

a. Definitions:

- i. "Centennial Campaign Materials" will include everything used, or provided to LTP for use by Red Cross, in connection with the Centennial Campaign, including without limitation, reports, creative and other materials, manuals, photographs and all other documents or materials.
- ii. "Intellectual Property" means (i) inventions, discoveries, techniques, processes, methods, formulae, ideas, technical data and specifications, testing methods, research and development activities, computer programs and designs (including improvements and enhancements thereto and regardless of patentability), (ii) trade secrets and know-how, (iii) copyrightable material, (iv) trademarks and service marks (v) data related to the Centennial Campaign, and (vi) all other forms of intellectual property. Intellectual Property may take any form, including without limitation, written, oral, electronic, digital or other form.
- iii. "LTP Name" means name in basic text format set forth on Exhibit A hereto and subject to any use guidelines contained in such Exhibit.
- iv. "Red Cross Marks" means Red Cross's trademark and tradenames set forth on Exhibit B hereto and subject to any use guidelines contained in such Exhibit.

b. Centennial Campaign Materials.

- i. Red Cross acknowledges that LTP is the sole owner of the LTP Marks and the goodwill associated therewith and that all rights not expressly granted herein remain the sole and exclusive property of LTP. Red Cross will use the LTP Marks in accordance with LTP's guidelines set forth on Exhibit A and subject to the terms and conditions herein. LTP hereby permits Red Cross to use and display the LTP Name and a description of LTP's participation in the Aquatics Centennial Program in the United States solely on and in conjunction with the following Aquatics Centennial Materials: on a banner to be used by the LTP on the LTP's website in a form substantially similar to "City of Riverside Parks, Recreation and Community Services - Proud Participant in Centennial Campaign"; in any listing of participants in the Aquatics Centennial Materials including but not limited to on a regional Red Cross chapter's website, and in fundraising, marketing and other related materials, which would simply include a basic text format display of LTP's name; and in joint press releases developed by and approved prior to dissemination by both parties. **For purposes of clarity, the Red Cross shall never, in any circumstances, use any logo, graphic mark, emblem or symbol of the LTP.** If at any point LTP wishes to contribute any photographs or quotes to any Aquatics Centennial Materials, such contributions must be approved in writing prior to use by an authorized signatory of LTP.
- ii. Subject to the terms and conditions of this First Addendum and the Agreement, Red Cross grants LTP a fully paid-up, royalty-free, non-transferable, non-exclusive right and license to use and display the Red Cross Marks only in the continental United States solely on and in conjunction with the Centennial Campaign Materials produced by the Red Cross. LTP acknowledges that Red Cross is the sole owner of the Red Cross Marks and the goodwill associated therewith and that all rights not expressly granted herein remain the sole and exclusive property of Red Cross. LTP will not take any action inconsistent with Red Cross's ownership rights and will cooperate with Red Cross in the protection thereof. LTP will use the Red Cross Marks in accordance with Red Cross's guidelines (as may be amended, from time to time) set forth on Exhibit B.
- iii. LTP acknowledges that all Centennial Campaign Materials will be owned exclusively by the Red Cross. LTP will not use or allow the use of the Centennial Campaign Materials for any purpose other than LTP's performance under this First Addendum without the prior written

consent of the Red Cross. Immediately upon request, LTP will deliver to the Red Cross all Centennial Campaign Materials and the Red Cross Marks, and LTP will cease any use and will not permit the use of the Centennial Campaign Materials and Red Cross Marks.

- iv. The foregoing license shall terminate upon termination or expiration of this First Addendum, and unless otherwise agreed in writing or permitted by law, a Party shall cease all use of the other Party's Intellectual Property licensed hereunder upon such termination or expiration.
- v. Except as expressly provided in this First Addendum, no Party shall use the Intellectual Property (including, without limitation, trademarks or tradenames) of the other Party in any public statements (including any promotional or media opportunities) or in any other manner whatsoever, without obtaining such other Party's prior written consent for each use.

c. Aquatics Centennial Data.

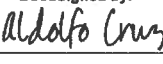
- i. With respect to any data collected in connection with the Centennial Campaign (including data regarding program offerings, LTP participants, course participants and community preparedness), as well as any other research projects or assessments undertaken by the Red Cross related to the Centennial Campaign, LTP hereby acknowledges and agrees that it shall not have any rights in Intellectual Property or data generated therein, nor shall it have any publication rights related to such Intellectual Property or data without the express consent of the Party that is the owner of such Intellectual Property and/or data.
- ii. With respect to any evaluation efforts of the Red Cross in connection with the Centennial Campaign, the evaluator will work with an institutional review board ("IRB") to ensure that the research conducted on human subjects are scientific and ethical. Data will be maintained in accordance with the IRB's consent (which shall not be unreasonably withheld, delayed or conditioned), if any.

7. Miscellaneous.

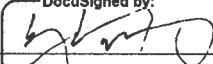
- a. The Agreement is incorporated herein by reference and, except to the extent modified by this First Addendum, the Agreement remains in full force and effect.
- b. The Parties specifically agree and acknowledge that the Agreement shall continue to govern all aspects of LTP's conduct of American Red Cross Courses, including any courses offered in connection with the Centennial Campaign.
- c. The Parties are independent principals in all relationships and actions under and contemplated by this First Addendum. This Agreement does not create a partnership or joint venture, and no Party has the authority to bind the other Party.
- d. In the event of any conflict between the terms of this First Addendum and the terms of the Agreement, the terms of the Agreement shall control.
- e. This Agreement is binding upon and inures to the benefit of the parties hereto and their successors and assigns. Notwithstanding the foregoing, neither Party may assign its rights or obligations under this Agreement without the prior written consent of the other Party.
- f. If any provision of this Agreement is held to be invalid, illegal or unenforceable, then, to the extent that such invalidity, illegality or unenforceability shall not deprive any Party hereto of any material benefit intended to be provided hereby, such provision shall be ineffective only to the extent of such prohibition or invalidity, without invalidating the remainder of such provision or remaining provisions of this Agreement, and such provision shall be deemed to be severed from this First Addendum.

Signature and Exhibit Pages Follow

The Parties, acting through their respective duly authorized representative, have executed this First Addendum to Licensed Training Provider Agreement, which shall come into force as of the Addendum Date.

DocuSigned by:  
Signature:   
C75415202D48497...  
Print Name: Aldofo Cruz

Title: Director, Parks, Recreation & Communication Services  
Date: 3/12/2018

**THE AMERICAN NATIONAL RED CROSS**  
DocuSigned by:  
Signature:   
C5A37B2F72B84CE...  
Print Name: **ZACHARY TAMAYO**

**COMMUNICATIONS TERRITORY  
SPECIALIST**  
Date: 3/12/2018

**EXHIBIT A  
LTP MARKS**

**“CITY OF RIVERSIDE, PARKS, RECREATION AND  
COMMUNITY SERVICES”**

To be used in a basic text format, in capital or lower case letters or any combination of capital and lower case letters.

**EXHIBIT B  
RED CROSS MARKS**



**American Red Cross**



To download camera-ready marks, complete the web form at [redcross.org/brand](http://redcross.org/brand).  
List Connie Harvey as the Red Cross contact.

**EXHIBIT C**  
**CITY OF RIVERSIDE PARKS, RECREATION, AND COMMUNITY SERVICES, CALIFORNIA**  
**AP EXPENSES FUNDED BY RED CROSS**  
**YEAR 4: April 2018 - March 2019**

Course/Program	Number	Fees
2015 LTS Facility Fees - 76 to 500 participants <ul style="list-style-type: none"> <li>Villegas Park Pool</li> <li>Reid Park Pool</li> </ul>	2	LTS Facility Fees waived - \$300
Per Student Scholarship fees for teens and adults for Lifeguard and WSI Prep <ul style="list-style-type: none"> <li>Adult Swim</li> </ul>	Up to 40 enrollees	\$38 scholarship fee per student (student pays \$13)
Per Student Scholarship fees for: <ul style="list-style-type: none"> <li>Parent and Child Aquatics</li> <li>Preschool Aquatics</li> <li>Learn to Swim Levels 1 - 3</li> </ul>	Up to 400 enrollees	\$38 scholarship fee per student (student pays \$13)
General Water Safety/Parent Education	Unlimited (estimated 75 enrollees per year)	No additional fees
Pediatric CPR/AED	Up to 25 enrollees	AP fees waived - \$20
Junior Lifeguarding course	Up to 10	AP fees waived - \$10
Lifeguard Management	Up to 10 enrollees	Online course fees waived: \$120 each
Lifeguarding course	Up to 6 enrollees	AP fees waived - \$36 each
		\$50 scholarship fee per student (student pays remaining facility fee)
Water Safety Instructor Trainer	Up to 2 IT candidates	IT Academy fees waived: \$350 each  <i>All other academy expenses are the responsibility of the IT candidate or the City of Riverside.</i>

**Notes:**

- Red Cross printed participant and instructor materials included for courses.
- Primarily, participating pools are Villegas Park Pool and Reid Park Pool; however, scholarships can be used at any City of Riverside pool for eligible children or adults.
- Coupons/Discount certificates can be redeemed for scholarships for children who participated in the Stewie the Duck program through the Riverside Unified School District and have a financial need for lessons.
- Eligibility requirements for scholarships follow existing scholarship requirements for City of Riverside.
- To be employed as City of Riverside, Parks, Recreation, and Community Services aquatics staff, candidates must have Lifeguarding certification. Once employed, the City provides WSI training.





**American  
Red Cross**

## Preparedness and Health and Safety Services Licensed Training Provider Agreement

### Licensed Training Provider Agreement

This **Licensed Training Provider Agreement** ("Agreement") is by and between The American National Red Cross ("Red Cross") and **City of Riverside-Parks, Recreation & Community Services Department** (the "LTP") (each a "Party" and together the "Parties"), effective as of the last date of signature ("Effective Date"), in order to permit the LTP's associated Red Cross certified instructors in good standing ("Instructors") to license Red Cross training materials for the LTP's use in the instruction of Red Cross training courses specified on Appendix B ("Courses") within the jurisdictions listed in Appendix C.

**1. LTP Responsibilities.** In connection with offering the Courses, LTP agrees that it will:

- 1.1. Require its Instructors to maintain Red Cross certifications appropriate for the Courses they will be teaching.
- 1.2. Notify Red Cross within ten (10) business days of any additions, deletions, or changes to Instructors permitted by LTP to teach on its behalf during the term of the Agreement.
- 1.3. Obtain Red Cross confirmation of the certification and authorization status of new LTP Instructors before permitting such Instructors to teach a Course.
- 1.4. Be responsible for the oversight of LTP's Instructors and require that they teach Courses using Red Cross course materials ("Course Materials"), and offer Courses in accordance with the current Red Cross Training Provider Resource Guide, policies and procedures (collectively, the "Policies").
- 1.5. Herein understand and acknowledge that the Red Cross is only permitted to solicit, deliver services and provide program support within the jurisdiction of the United States and its territories ("U.S."), and LTP agrees to only teach Courses and otherwise perform under this Agreement in the U.S.
- 1.6. Permit Red Cross to perform random observations of LTP's Courses.
- 1.7. Permit Red Cross, in its sole discretion, to post LTP's contact and course information on its website to allow potential course participants to search and locate them regarding Course availability.
- 1.8. Enter training records ("Course Records") with payment (credit card or invoice, if approved) and other required information into the Learning Management System ("LMS") or any applicable successive Red Cross electronic records system within five (5) calendar days of Course completion, and comply with all terms and conditions of such system during such use.
- 1.9. Timely payment of the required fees in connection with the Agreement.
- 1.10. Recognize its responsibility for all liabilities arising out of LTP's performance under this Agreement. LTP understands and acknowledges it is the responsibility of the LTP to obtain adequate insurance to cover its performance, and the performance of its employees and contractors, under this Agreement, as Red Cross insurance does not extend to LTP or its Instructors or other subcontractors.
- 1.11. Maintain a relevant, valid business license for the term of this Agreement.

**2. Red Cross Responsibilities.** To facilitate LTP's Course offerings, Red Cross agrees that it will:

- 2.1 Make Red Cross training content and Course Materials available to LTP's Instructors, at respective additional fees, through a limited and non-exclusive license to use the Course Materials solely in connection with the Agreement, which such license may not be assigned or sub-licensed.
- 2.2 Approve properly submitted Course Records and provide digital certifications for Course participants, if applicable.
- 2.3 Provide LTP with access to Red Cross electronic resources allowing LTP to enter Course Records and print Course certificates.



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**Preparedness and Health and Safety Services  
Licensed Training Provider Agreement**

**3. Term and Termination.**

- 3.1 This Agreement will be effective as of the Effective Date and ends on the day before the twenty-four (24) month anniversary thereof, unless earlier terminated as provided below.
- 3.2 Red Cross reserves the right to immediately terminate this Agreement if LTP does not abide by the terms of this Agreement or the Policies.
- 3.3 The provisions of this Agreement, which by their very nature are incapable of being fully performed or enforced prior to expiration or termination, shall survive any such expiration or termination of this Agreement.

**4. Fees and Invoicing.**

- 4.1 LTP will remit payment by credit card or will be invoiced, if approved.
- 4.2 Fees are set forth on Appendix B.
- 4.3 Customers who are approved will receive an invoice following the class. Payment in full is due thirty (30) days from the date of the invoice. Payment of invoice is accepted by credit card or check only. Past due amounts shall be subject to collections actions and may be referred to an external collections agency which will result in the Customer's invoicing privileges being terminated. Credit card payment will be required if invoicing privileges are suspended or terminated.
- 4.4 To make a payment by credit card, call 888-284-0607. To pay an invoice by check, include the remittance advice showing the customer account name, number and invoice number and send to:  
American Red Cross - Health & Safety Services  
25688 Network Place  
Chicago, IL 60673-1256
- 4.5 For questions or concerns about your invoice, please email [billing@redcross.org](mailto:billing@redcross.org) or call the number listed on the invoice.
- 4.6 Red Cross reserves the right to change its fees and related policies in its sole discretion upon thirty (30) days advance notice of such changes. If the LTP does not agree to such changes, it has the right to terminate the Agreement as of the date of such change.
- 4.7 If the Red Cross determines that any course offered by the LTP and/or its Instructors is not taught in accordance with Red Cross Policies, the LTP will be responsible for any costs associated with the re-training of course participants. Red Cross, in its sole discretion, will determine the appropriate party to conduct the re-training, which may include the LTP or any Red Cross employee, volunteer, or Licensed Training Provider.

**5. Notices.** Each Party's contact for notices under this Agreement is listed on Appendix A.

**6. Confidentiality and Intellectual Property.**

- 6.1 Except as required by applicable law or otherwise provided herein, each Party shall maintain the confidentiality of all provisions of this Agreement or other confidential information, documents and materials received for the purposes of this Agreement.
- 6.2 Red Cross is the owner of various trade names, trademarks, Course Materials and other copyrighted and proprietary content ("Red Cross IP"). Subject to the terms and conditions of this Agreement, Red Cross hereby grants LTP a limited and non-exclusive license to use the Red Cross IP solely in connection with the Agreement and such license may not be assigned or sub-licensed. Course Materials may be downloaded, reused or purchased; however, LTP agrees not to revise, edit or create derivative works of any Course Materials or Red Cross proprietary content, in whole



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## Preparedness and Health and Safety Services Licensed Training Provider Agreement

or in part, unless specifically approved in writing by the Red Cross. LTP acknowledges and agrees that (1) the Red Cross IP is a valuable asset of Red Cross and substantial recognition and goodwill are associated with the Red Cross IP, (2) the license granted hereunder does not constitute a transfer to LTP of any ownership rights in the Red Cross Marks, and (3) LTP's use of the Red Cross IP shall inure solely to the benefit of Red Cross. Upon conclusion of this Agreement, any and all licenses granted to use the Red Cross IP will terminate immediately.

### 7. Miscellaneous.

- 7.1 Entire Agreement. This Agreement constitutes the entire agreement between the Parties and supersedes all prior agreements and undertakings, both written and oral, between the Parties.
- 7.2 Amendments. This Agreement may only be amended or modified by the Parties in writing.
- 7.3 Severability. In the event any provision of this Agreement is held invalid, illegal or unenforceable (any such provision, an "Invalid Provision") in any jurisdiction, the Red Cross and the Customer shall promptly negotiate in good faith a lawful, valid and enforceable provision that is as similar in terms to such Invalid Provision as may be possible while giving effect to the future benefits and burdens accruing to the Parties hereunder. But, in no way shall the Invalid Provision affect the validity or enforceability of any other portion or provision of this Agreement, regardless of the ability of the Parties to negotiate a new provision.
- 7.4 Independent Contractors. Each Party shall furnish its services hereunder as an independent contractor, and nothing herein shall create any association, partnership or joint venture between the Parties or an employer-employee relationship. No agent, employee or servant of any Party shall be, or shall be deemed to be, the employee, agent or servant of the other Party, and each Party shall be solely and entirely responsible for its acts and the acts of its agents, employees and servants.
- 7.5 Assignment. This Agreement shall not be assigned in whole or in part without the prior written consent of the other Party.
- 7.6 Dispute Resolution. The Parties will endeavor to settle any dispute arising out of or relating to this Agreement. The Parties will consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both Parties. If negotiation is unsuccessful, the Parties may resolve the dispute by mediation. If mediation is unsuccessful or not utilized, then the Parties will resolve the dispute by panel arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, provided, however, a dispute relating to the title, use, validity, or other similar claims related to intellectual property, including copyright, trademark, patent or trade secrets, shall not be subject to the provisions in this Section related to arbitration. The place of arbitration will be Washington, D.C. The Parties will equally split costs and expenses of arbitration, including arbitrators' fees but not attorneys' fees. The award of the arbitrators shall be accompanied by a written opinion setting forth the rationale for the decision. The panel may not award punitive or exemplary damages. The decision will be final and binding. Judgment upon the panel's award may be entered by any court of competent jurisdiction.
- 7.7 Governing Law. The Agreement is governed by the laws of the District of Columbia, without giving effect to its choice or conflict of law rules.

- 8. **Entire Agreement and Modifications**. This Agreement constitutes the entire agreement between the Parties and supersedes all prior Licensed Training Provider Agreements and undertakings, both written and oral, between the Parties. Unless otherwise pursuant to this Agreement, all proposed modifications or additions

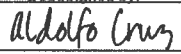
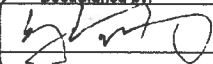


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**Preparedness and Health and Safety Services  
Licensed Training Provider Agreement**

to this Agreement, including but not limited to Customer purchase orders and accompanying terms and conditions, must be in writing and duly executed by both parties to take effect.

The Parties, acting through their duly authorized officers, have executed this Agreement, which shall come into force as of the Effective Date. Execution of this Agreement confirms LTP's receipt of the Training Provider Resource Guide, which may be updated from time to time.

Customer Name: <b>City of Riverside-Parks, Recreation &amp; Community Services Department</b>	<b>The American National Red Cross</b>
Customer Signature: 	Red Cross Signature: 
Name: Aldofo Cruz <small>C75415202D48497...</small>	Name: Zachary Tamayo <small>C5A37B2F72B84CE...</small>
Title: Director, Parks, Recreation & Community Services	Title: <b>Assoc IV, P&amp;H Sales</b>
Date: 3/12/2018	Date: 3/12/2018



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**Preparedness and Health and Safety Services  
Licensed Training Provider Agreement**

**Licensed Training Provider Agreement  
Appendix A – Contact Information**

**Customer Information**

Customer: **City of Riverside-Parks, Recreation & Community Services Department**

Customer Address: **6927 Magnolia Ave 2nd Floor** Customer Fax: \_\_\_\_\_  
**Riverside, CA 92506**

Organization ID: **05324CITY040CITYOFRIVERSIDEPARKREC**

Customer Contact: **Aldolfo Cruz**

Customer Contact Email: **adcruz@riversideca.gov**

Customer Contact Phone: **(951) 826-2000** Extension: \_\_\_\_\_

Billing Contact Name: **Jacob Rosenberger**

Billing Contact Phone: **(951) 987-2703** Extension: \_\_\_\_\_

Billing Contact Email: **jrosenberger@riversideca.gov**

Customer Billing Address : **6927 Magnolia Ave 2nd Floor**  
**Riverside, CA 92506**  
**US**

**Red Cross Strategic Account Executive**

Name: **Zachary Tamayo**

Phone: \_\_\_\_\_ Ext.: \_\_\_\_\_

Email:  
**zachary.tamayo@redcross.org**

Legal Notice to be delivered to your Red Cross Strategic Account Executive with a copy to The American National Red Cross, Office of the General Counsel at 431 18<sup>TH</sup> Street NW, Washington, DC 20006.