



**GENERAL SERVICES DEPARTMENT  
ACTION PLAN IN RESPONSE TO THE 2018  
PERFORMANCE ASSESSMENT AND FINANCIAL  
EXPENDITURES REVIEW**

**Office of the City Manager  
Internal Audit Division**

City Council  
April 23, 2019

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## **BACKGROUND**

On January 8, 2019, a Performance Audit and Financial Review of 2015-2017 Expenditures for the General Services Department was presented to the City Council.

City Council accepted the report and directed the General Services Department staff to return in April 2019 with a detailed action plan and timeline, including financial impacts and critical needs (i.e., equipment, staffing) necessary for implementation.



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## DISCUSSION

The General Services Department Performance Audit and Financial Review of Expenditures consisted of 46 recommendations:

1. 10 of the recommendations have been implemented (highlighted in green on the attached action plan)
2. Remaining items are ongoing or planned for completion by July 2020
3. 24 items have critical needs necessary in order to be fully implemented



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## RECOMMENDATIONS

That the City Council:

1. Receive, review, and provide input on the Action Plan prepared by staff to implement recommendations from the recently presented Performance Assessment and Financial Expenditures Review of the General Services Department; and
2. Direct staff to return in six (6) months with a status update on the Action Plan.



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