



DISPATCH SERVICE AGREEMENT WITH RIVERSIDE COMMUNITY COLLEGE DISTRICT FOR PROVISION OF DISPATCH SERVICES

Riverside Police Department

City Council Meeting
April 23, 2019

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BACKGROUND

1. RCCD approached RPD in approximately June 2018 for potential opportunity to provide dispatch services
 - a. Currently, California State University, San Bernardino provides RCCD with dispatch services
2. Looking for a better working relationship between the two agencies
3. Proposed collaboration would be beneficial to both agencies



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CONTRACT TERMS

1. Initial term: July 1, 2019 – June 30, 2022
2. Compensation of \$302,964.99 for year one
 - a. Additional compensation to be evaluated for years 2 and 3 based on actual calls for service and workload impact
3. RCCD responsible for purchase, installation and maintenance of equipment necessary to join Public Safety Enterprise Communication System (PSEC)



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BENEFITS FOR RCCD

1. Superior dispatch services provided by Riverside Police Department
2. Ability for RCCD to join PSEC and have true interoperability
3. Opportunity to enhance working relationships with the Riverside Police Department
4. Cost savings of nearly \$100,000 per year



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BENEFITS FOR RPD

1. Compensation in the amount of \$302,964.99 for services rendered
2. Enhanced working relationships with the Riverside Community College District
3. Assistance in providing testing locations for dispatch hiring effort
4. Assistance in recruitment effort



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DISPATCHER STATUS

1. Currently 8 vacancies, plus 2 vacancies under Measure Z funding
2. Recruitment for lateral dispatchers is ongoing
3. Monthly recruitment efforts for hiring dispatch trainees
4. RPD is most desirable department to work for in area



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FISCAL IMPACT

TIME FRAME	MAXIMUM COMPENSATION	MINIMUM COMPENSATION
Year 1 – 7/1/19 – 6/30/20	\$302,964.99	\$302,964.99
Year 2 – 7/1/20 – 6/30/21	\$312,053.94	\$302,964.99
Year 3 – 7/1/21 – 6/30/22	\$321,415.56	\$302,964.99

The Agreement allows for a maximum 3% increase annually from the previous year. The total fiscal impact will result in a net zero change.



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RECOMMENDATIONS

That the City Council:

1. Approve the Riverside Police Department Dispatch Service Agreement with the Riverside Community College District for the term of July 1, 2019 through June 30, 2022 for the provision of dispatch services in the amount of \$302,964.99 for year one, and an amount to be calculated on a cost-incurred basis for years two and three, not to exceed a 3% increase from the previous year;
2. Authorize, for fiscal year 19/20, an increase in revenues in the amount of \$302,964.99 to the Police Department, Communications Division Miscellaneous Revenue Account, 3110000-341190 and an increase in expenditures in the same amount to the Communication Division Overtime at 1.5 Rate account, 3110000-413120; and



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RECOMMENDATIONS (con't)

3. Authorize the City Manager, or his designee, to execute all necessary documents to effectuate the agreement including making non-substantive changes to the agreement.



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QUESTIONS ???



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