



City of Arts & Innovation

Commission on Disabilities

TO: HONORABLE COMMISSIONERS **DATE: MAY 6, 2019**

FROM: GENERAL SERVICES DEPARTMENT

SUBJECT: PRESENTATION FROM THE SOUTHERN CALIFORNIA COUNCIL ON AGING'S HEALTH INSURANCE COUNSELING ADVOCACY PROGRAM ABOUT MEDICARE FRAUD AND ABUSE PREVENTION, INCLUDING PHONE, INTERNET AND MAIL SCAMS AND WAYS TO PREVENT, DETECT AND REPORT FRAUD AND ABUSE

ISSUE:

Receive an oral presentation from the Southern California Council on Aging's Health Insurance Counseling Advocacy Program about Medicare fraud and abuse prevention including phone, internet and mail scams and ways to prevent, detect and report fraud and abuse.

RECOMMENDATION:

That the Commission on Disabilities receive an oral presentation from the Southern California Council on Aging's Health Insurance Counseling Advocacy Program about Medicare fraud and abuse prevention including phone, internet and mail scams and ways to prevent, detect and report fraud and abuse.

BACKGROUND:

The Commission on Disabilities' (COD) mission is to identify the needs of persons with disabilities and create a public awareness of these needs in the areas of employment, housing, transportation, media, and physical and communication accessibility. The mission also supports programs and activities that promote greater independence for people with disabilities.

DISCUSSION:

The Health Insurance Counseling and Advocacy Program (HICAP) is part of the national network of State Health Insurance Assistance Programs and the Southern California Council on Aging. HICAP provides free, Medicare counseling since Medicare is often complex and confusing. HICAP offers one-on-one counseling to assist Medicare beneficiaries, their families, friends and caregivers to understand their Medicare benefits and best healthcare options. The Council on Aging's HICAP counselors are trained California state-registered staff and volunteers who

provide Medicare counseling, community education and outreach to Orange, Riverside, San Bernardino, Inyo and Mono counties through the County Offices on Aging.

HICAP also administers the Senior Medicare Patrol (SMP) and provides free assistance regarding Medicare Fraud and Abuse. An oral presentation will cover Medicare fraud, phone scams, mail scams, internet scams and ways to prevent, detect, and report scams.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Submitted by: Monique Gordon, ADA Coordinator
Approved by: Carl Carey, General Services Director
Approved by: Moises Lopez, Deputy City Manager