## **RESOLUTION NO. 2019-2**

## A RESOLUTION OF THE BOARD OF PUBLIC UTILITIES OF THE CITY OF RIVERSIDE, CALIFORNIA (1) ADOPTING REVISED ELECTRIC RULE 6 AND WATER RULE 6; (2) MAKING FINDINGS OF FACT; (3) RECOMMENDING CITY COUNCIL APPROVAL THEREOF; AND REPEALING BOARD RESOLUTION 2019-1

WHEREAS, the City of Riverside's ("City") Department of Public Utilities ("RPU") has submitted for action by the Board of Public Utilities ("Board") and the City Council, the proposed adoption and approval of revised Electric Rule 6 and Water Rule 6, as further explained herein; and

WHEREAS, Electric Rule 6 and Water Rule 6, both titled "Meter Investigations and Adjustments of Bills", provide rules for calculating the amount of overcharges and undercharges for electric and water service after the discovery of a billing error, which would then be refunded to (for overcharges) or recovered from (for undercharges) the customer; and

WHEREAS, Section A.4 of the current Electric and Water Rules 6 establishes limitations
 on such calculations at one year (overcharges), four billing periods (residential undercharges)
 and three years (non-residential undercharges); and

WHEREAS, the terms "month" and "billing period" are similar for discussion purposes, since all customers (with the exception of wind machines) are billed based on monthly billing periods, which typically are on a 30-day billing cycle; the term "billing period" is currently used in Electric and Water Rule 6 to define the period for residential undercharges; and the term "monthly billing period" is proposed to provide clarification and improved customer understanding; and

WHEREAS, RPU staff conducted a survey of electric and water utilities in California regarding their policies on the calculation of undercharges and overcharges. The policies of the utilities in the survey included differing time periods for such calculation, including variations if the date of the error was known or unknown. The results of the survey reflect that utility polices for undercharges vary by utility and are not consistent between overcharges and undercharges for residential and commercial customers; and

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WHEREAS, currently, the time period used by RPU for calculating overcharges is limited to one year and there are no proposed changes to the time period for overcharges; however, staff recommends changing the terminology from one year to 12 monthly billing periods to be consistent with the proposed terminology for undercharges; and

6 WHEREAS, reducing the time periods for undercharges for non-residential customers
7 from three years to six monthly billing periods lessens the burden of repayment for non8 residential customers; and

9 WHEREAS, a public hearing, notice of which was duly published in <u>The Press-</u>
10 <u>Enterprise</u> on February 24, 2019 and March 3, 2019, in compliance with Government Code
11 Sections 66018 and 6062a, was held on March 11, 2019 at 6:30 p.m. before the Board of Public
12 Utilities to consider the revisions noted herein; and

WHEREAS, on March 11, 2019, the Board adopted Resolution 2019-1, approving the
revisions to Electric Rule 6 and Water Rule 6 referenced herein; and

15 WHEREAS, on April 16, 2019, the City Council considered the proposed revisions to 16 Electric Rule 6 and Water Rule 6 referenced herein and conceptually approved changes to 17 Electric Rule 6 and Water Rule 6 which include reducing the time periods used to calculate 18 billing of undercharges for non-residential accounts from three (3) years to six (6) monthly 19 billing periods, changing the terminology of the time period used to calculate overcharges from 20 one (1) year to twelve (12) monthly billing periods, and changing the period used to calculate 21 billing of overcharges for fast meters to be consistent with the monthly billing period for general 22 overcharges; and

WHEREAS, however, the City Council did not approve the portion of the proposed Electric Rule 6 and Water Rule 6 changes, which increased the undercharge calculation for residential customers from four (4) to six (6) monthly billing periods, and requested that the Board of Public Utilities reconsider making such a change so as to avoid unduly burdening residential customers; and

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WHEREAS, the Board is charged by Section 1202(e) of the City Charter to establish and adopt the rates, rules, fees and charges for the Electric and Water Utilities, subject to the approval of the City Council; and

WHEREAS, the Board is in concurrence with not changing the portion of the proposed Electric Rule 6 and Water Rule 6 which sets the period for the undercharge calculation for residential customers at four (4) monthly billing periods so as to avoid unduly burdening residential customers; and

8 WHEREAS, the Board intends to establish and adopt the revised Electric and Water
9 Rules 6, all in accordance with City Council conceptual approval and RPU staff
10 recommendations;

NOW, THEREFORE, BE IT RESOLVED, based upon the foregoing facts, the staff
 report and other evidence submitted by RPU to the Board, by the Board of Public Utilities of the
 City of Riverside, California, as follows:

<u>Section 1</u>: The foregoing recitals are true and correct and are adopted and
incorporated herein by reference as findings of fact of this Board.

16 Section 2: On the basis of the RPU staff analyses, data and reports, the foregoing 17 recitals and the other evidence submitted by RPU to the Board, the Board hereby finds and 18 determines that the proposed revisions to Electric and Water Rules 6 are exempt from the 19 provisions of the California Environmental Quality Act (Pub. Res. Code Section 21000 et seq.) 20 under Public Resources Code section 21080(b) (8), as the proposed revisions to the existing rules 21 are for the purpose of (A) meeting operating expenses, including employee wage rates and fringe 22 benefits, (B) purchasing or leasing supplies, equipment, or materials, (C) meeting financial 23 reserve needs and requirements, (D) obtaining funds for capital projects necessary to maintain 24 service within existing service areas, and/or or (E) obtaining funds necessary to maintain those 25 intracity transfers as are authorized by City Charter.

Section 3: The proposed revisions to Electric and Water Rules 6 are exempt from the
 voter approval requirements of Proposition 26, as adopted by voters on November 2, 2010,
 because the rates are imposed for a specific government service provided directly to the

CITY ATTORNEY'S OFFICE 3900 MAIN STREET RIVERSIDE, CA 92522 (951) 826-5567 ratepayer that is not provided to those not charged and which does not exceed the reasonable
 costs to the local government of providing the service.

3	<u>Section 4</u> : The proposed revisions to Electric and Water Rules 6, attached	Section 4: The proposed revisions to Electric and Water Rules 6, attached hereto as		
4	Exhibit A and incorporated herein by reference, are hereby adopted and established under and			
5	pursuant to Section 1202(e) of the Charter of the City of Riverside, California, are recommended			
6	for approval by the City Council of the City of Riverside, California, and shall become effective			
7	upon date of approval by the City Council of the City of Riverside, California.			
8	Section 5: Repeal Board Resolution 2019-1.			
9	ADOPTED by the Board of Public Utilities of the City of Riverside, signed by its			
10	Chairman and attested by its Secretary this day of May 2019.			
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13	Chair of the Board of Public Util	ities,		
14	City of Riverside, California			
15	5 Attest:			
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17	7 Secretary of the Board of Public Utilities			
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2	I, Todd Corbin, Secretary of the Board of Public Utilities of the City of Riverside,		
3	California, hereby certify that the foregoing Resolution was duly and regularly introduced and		
4	adopted by the Board of Public Utilities of said City at its meeting held on the day of May,		
5	2019, to wit:		
6	Ayes:		
	Noes:		
7	Absent:		
8	Abstain:		
9	IN WITNESS WHEREOF, I have hereunto set my hand this day of May		
10	2019.		
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14	Secretary to the Board of Public Utilities		
15	City of Riverside, California		
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1	<u>EXHIBIT A</u>
2	Electric and Water Rules 6 (Effective upon Date of Approval by City Council)
3	(Effective upon Date of Approval by City Council)
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