



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES

DATE: AUGUST 26, 2019

FROM: RIVERSIDE PUBLIC LIBRARY

SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive and file the summary of security/incident reports for July 2019.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports for July 2019.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct (adopted by the Board of Library Trustees on September 20, 1982 and amended February 27, 2017) for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices.

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in July 2019.

Arlanza

7/17/19 Exclusion notice for 30 days to library customer for using restrooms inappropriately and using inappropriate language.

Arlington

7/16/19 Exclusion notice for 365 days to library customer for unattended items, disturbing others, and harassing or threatening library staff or customers.

SSgt Salvador J. Lara Casa Blanca

There were no incidents reported.

Spc. Jesus S. Duran Eastside

- 7/1/19 Exclusion notice for 270 days to library customer for harassing or threatening library staff or customer and disturbing others.
- 7/2/19 Exclusion notice for 1 day to library customer for eating or drinking in library and harassing or threatening library staff or customer.
- 7/15/19 Exclusion notice for 30 days to library customer for causing a disruption.
- 7/15/19 Incident involving a library customer whose belongings went missing at the library.
- 7/15/19 Exclusion notice for 30 days to library customer for causing a disruption and harassing or threatening library staff or customer.
- 7/16/19 Exclusion notice extended from 30 days to 180 days to library customer for trespassing and causing a disruption.
- 7/18/19 Incident involving a library customer in need of medical assistance.
- 7/20/19 Incident involving a library customer in need of medical assistance.

La Sierra

- 7/10/19 Incident involving a library customer's child who ingested soap.
- 7/24/19 Exclusion notice for 60 days to library customer for harassing or threatening library staff or customer and sleeping in the alley.

Main

- 6/13/19 Incident involving a library customer with an injury.
- 6/25/19 Incident involving an individual sleeping outside.
- 6/27/19 Incident involving a library customer for aggressive behavior.
- 6/27/19 Exclusion notice for 30 days to library customer for sleeping.
- 6/28/19 Exclusion notice for 365 days to library customer for harassing or threatening library staff or customer and attempted physical assault.
- 6/29/19 Incident involving a library customer causing a disruption.
- 7/2/19 Incident involving a library customer using the restroom inappropriately.
- 7/2/19 Exclusion notice for 1 day to library customer for sleeping.
- 7/5/19 Incident involving an officer looking for an individual.
- 7/5/19 Exclusion notice for 1 day to library customer for disturbing others.

7/5/19	Incident involving a library customer with excessive belongings.
7/5/19	Exclusion notice for 90 days to library customer for using restrooms inappropriately and carrying a knife.
7/5/19	Incident involving a library customer causing a disruption.
7/5/19	Incident involving individuals loitering on library premises.
7/5/19	Incident involving an individual using drugs.
7/9/19	Incident involving an excluded library customer trespassing.
7/10/19	Incident involving a library customer sleeping.
7/10/19	Incident involving an individual loitering.
7/11/19	Exclusion notice for 60 days to library customer for harassing or threatening library staff or customer.
7/11/19	Incident involving a library customer sleeping.
7/13/19	Incident involving a service dog's inappropriate behavior.
7/13/19	Exclusion notice for 180 days to library customer for disturbing others, and exhibiting inappropriate erratic behavior.
7/14/19	Incident involving an excluded library customer trespassing and causing a disturbance.
7/15/19	Incident involving individuals loitering outside the library.
7/15/19	Incident involving an individual loitering outside the library.
7/15/19	Incident involving an excluded library customer for causing a disruption.
7/15/19	Incident involving a couple of excluded library customers trespassing.
7/15/19	Incident involving a library customer with missing property.
7/15/19	Exclusion notice for 1 day to library customer for sleeping.
7/16/19	Exclusion notice for 30 days to library customer for harassing or threatening library staff or customer.
7/17/19	Incident involving several library customers for causing a disruption.
7/17/19	Incident involving a library customer for loitering and possession of a weapon.

7/17/19	Incident involving a library customer sleeping.
7/18/19	Incident involving an excluded customer trespassing.
7/18/19	Incident involving a library customer soliciting money and staring at customers.
7/19/19	Incident involving an individual loitering and under the influence.
7/19/19	Incident involving a library customer causing a disruption.
7/20/19	Incident involving the building alarm not being deactivated in a timely manner.
7/22/19	Incident involving a library customer requesting police assistance.
7/23/19	Incident involving an excluded library customer for trespassing.
7/24/19	Incident involving a library customer for inappropriate use of the water fountain.
7/25/19	Exclusion notice for 1 day to library customer for sleeping.

Marcy

6/25/19	Exclusion notice for additional 90 days to library customer for trespassing and harassing or threatening library staff or customer.
6/26/19	Warning notice to library customer for using restrooms inappropriately.
7/20/19	Incident involving a library customer in need of police assistance.
7/22/19	Incident involving a library customer in need of medical assistance.

Orange Terrace

There were no incidents reported.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by:	Erin Christmas, Library Director
Certified as to	
availability of funds:	Edward Enriquez, Chief Financial Officer/Treasurer
Approved by:	Lea Deesing, Assistant City Manager