



DEPARTMENT UPDATE AND EMPLOYEE RECOGNITION

Fire Department

City Council Meeting
October 22, 2019



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FIRE DEPARTMENT PURPOSE

Our mission is to protect life, property, and the environment by providing exceptional and progressive, all-hazard emergency services, public education, and safety programs.

38,589 Calls for Service

+105 Calls for service per day

1 Call every 13 minutes



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✓ STRATEGIC PLAN GOAL: ACCREDITATION



- RFD achieved Accreditation in March 2019
- RFD is 1/270 accredited Fire Agencies internationally
- 11% of the U.S. is protected by an accredited agency



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✓ STRATEGIC PLAN GOAL: SERVICE DELIVERY

- 17 new apparatus purchased with Measure Z funds
 - 8 Engines, 2 Squads, 2 Water Tenders, 1 Brush, 4 Trucks
- Upgraded critical equipment, tools and safety gear



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✓ STRATEGIC PLAN GOAL: SERVICE DELIVERY



EMS Program Enhancements

- Continuous Quality Improvement (CQI) Program
- Continuing Education (CE) program
- Reduced Response Times
- 5-Year AMR Agreement



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✓ STRATEGIC PLAN GOAL: INFRASTRUCTURE & TECHNOLOGY DEVELOPMENT

- Automatic Vehicle Locator (AVL)
- CF20 Toughbook Mobile Data Computers for EMS
- Bendix King Radios for interagency communications
- Motorola Radios for day-to-day communications
- Rapid SOS (cell phone GPS)



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✓ STRATEGIC PLAN GOAL: EMERGENCY PLANNING

External Agreements & Partnerships

- ✓ March Meridian JPA Automatic Aid Agreement
- ✓ San Bernardino Fire Protection District Mutual Aid Agreement
- ✓ City of Corona Fire Department Automatic/Mutual Aid Agreement



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✓ STRATEGIC PLAN GOAL: PUBLIC EDUCATION

- 35-45 public education requests submitted monthly
- 528 community events, school visits, fire station tours, annual safety campaigns and career fairs completed
- 85,000 community members contacted
- Implemented Junior Fire Setters Program



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✓ STRATEGIC PLAN GOAL: WELL-BEING

- **Cancer Prevention Program**
 - Extractor Project
 - Diesel Exhaust System Project
- **Mental Health**
 - Peer Support Team
 - Chaplain Program
 - Training Courses
- **Physical Fitness**
 - Santa Ana College Fitness Program



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EMPLOYEE RECOGNITION

- 2 Awards of Merit: FF/PM Daniel McIntire & BC Bruce Vanderhorst
- 1 Unit Citation Award for Swift Water Rescues on 2/14/19
- 3 Firefighter Crosses: FF Billy Milligan, FF/PM Michael Dobyns & Engineer Brandon Mollicone
- 1 Employee of the Year (Sworn): BC Tony Perna
- 1 Employee of the Year (Non-Sworn): Public Education Coordinator Gina Perez



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VISION: LOOKING FORWARD

The City of Riverside Fire Department will be a world-class leader in providing progressive, professional, and exceptional fire-rescue and line safety services.



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ISO CLASS 1 RATED FIRE DEPARTMENT

RFD Is in its **FINAL** stages of earning an ISO Class 1 Rating



- 266 Accredited Fire Departments between the U.S. & Canada
- 348 ISO Class 1 Fire Departments in the U.S.
- 77 Fire Departments between the U.S. and Canada that are **both** accredited and ISO Class 1
- 5 of these are in California
- Riverside Fire Department will be the 6th in the State



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CITY OF RIVERSIDE FIRE DEPARTMENT



Professionalism ~ Integrity ~ Teamwork ~ Ethical ~ Honesty ~ Safety ~ Trust

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RECOMMENDATION

That the City Council receive and file an overview of the Fire Department including recognition of the Department's employees.



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