Application Form

Profile				
Office Use Only:				
☑ Ward 7				
Which Boards would you	like to apply for?	?		
Board of Ethics: Submitted				
Ms./Mr.				
Ms				
Patricia First Name	Louise Middle Initial	Morgan Last Name		
Home Address			Suite or Apt	
Riverside City			CA State	Postal Code
Home: Primary Phone	Mobile: Alternate Phone			
Email Address				
Employer	Job Title			
Business Address				
Business Phone				
Length of residence in Cit	ty of Riverside			
44				
Are you a registered vote	r of the City of Ri	verside?		
⊙ Yes ⊜ No				
Have you ever been conv	icted of a crime o	of moral turpitude	e?	
○ Yes ⊙ No				

Submit Date: Aug 22, 2018

Do you have adequate time to serve?

Yes O No.

*Eligibility requirements per City Charter Article VIII Section 805.

Applications may be screened on the basis of information submitted with this form.

You are welcome to provide a resume and/or letters of endorsement.

Interests & Experiences

WHY YOU WANT TO SERVE ON A CITY BOARD OR COMMISSION:

I have lived in Riverside for the majority of my life. I love this city and I want to be part of making Riverside a better place to live...a great place to live, work and enjoy life.

EXPERIENCE OR SPECIAL KNOWLEDGE PERTAINING TO AREA(S) OF INTEREST:

I have been a Registered Nurse for over 26 years and in this occupation, I have had a great variety of experiences in hospitals, hospice and even at the women's prison in Chino for a short time. Ethics is a large part of health care. Even though this position is not directly related to health care, the principles of ethics is the same.

EDUCATIONAL BACKGROUND:

I have an Associates degree in Nursing from Riverside Community college. At the time I was going to RCC I was a single parent in the Welfare system and the welfare system paid for my degree by waving my college fees and the Gain program paid for the other expenses, such as babysitting, books and transportation. In 2008 I graduated from the University of Pheonix in Ontario with my BSN in Nursing.

OCCUPATIONAL EXPERIENCE:

Dealing with ethical issues is very common in nursing and I have had many ocassions in which I have had to advocate for patients in my care. Some times I was successful and other times not. Advocacy and ethics are issues I truly care about and have fought for.

PROFESSIONAL OR TECHNICAL ORGANIZATION MEMBERSHIPS:

None currently.

CIVIC OR COMMUNITY EXPERIENCE, MEMBERSHIPS, OR PREVIOUS PUBLIC SERVICE APPOINTMENTS:

None as of this time.

COMMISSION ON AGING
AIRPORT COMMISSION *
BUDGET ENGAGEMENT COMMISSION
COMMUNITY POLICE REVIEW COMMISSION
CULTURAL HERITAGE BOARD *
COMMISSION ON DISABILITIES
BOARD OF ETHICS
HUMAN RELATIONS COMMISSION
HUMAN RESOURCES BOARD
BOARD OF LIBRARY TRUSTEES *
METROPOLITAN MUSEUM BOARD
PARK AND RECREATION COMMISSION *
PLANNING COMMISSION *
BOARD OF PUBLIC UTILITIES *
TRANSPORTATION BOARD *

*A Statement of Economic Interests is required. Any information listed on this application is a matter of public record and will be disclosed upon request.

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Do you currently hold a position as an appointed or elected member of a governmental board, commission, committee, or other body?

\circ	Yes	\odot	Ν	Λ

If "Yes", please state position:

Members of boards and commissions are covered by Workers' Compensation insurance while serving. If appointed, completion of a LiveScan background screening is required prior to commencement of service.

Please call the City Clerk's Office at 826-5557 or visit RiversideCA.gov/city_clerk for more information. City Clerk's Office, City Hall, 3900 Main Street, 7th floor, Riverside, CA 92522
resume_2018.docx Upload a Resume
Recommendation_letter_for_PMorgan_0706201645672docx Additional document(s)
How did you learn about the Board and Commission vacancies?
✓ Social Media
Are you interested in being contacted by the Registrar of Voters to volunteer as a poll worker?
○ Yes ○ No
Demographics
The following information will be detached from your application and used for research and statistical purposes only.
BOARDS OR COMMISSIONS APPLIED FOR:
APPLICATION DATE:
Female or Male?
ETHNIC BACKGROUND: Choose the one (ONLY ONE) ethnic group with which you most closely identify yourself.
None Selected
Are you a person with a disability?

Patricia Morgan has been providing complex case management services as a Temporary Staff member over the last number of months in our very busy case management department. In working with her I have noted she has demonstrated a willingness to learn, participate in team activities while here, and has shown herself to be friendly and work well with other staff members during this time.

Patricia has vast clinical experience, as a long time Registered Nurse, and demonstrates good communication skills in working with the members. She is able to establish a quick rapport with members in her role as telephonic case manager for the senior population we primarily attend to, which is key in gaining member participation in our case management programs. She has learned our system applications and follows the case requirements in development of the assessment, care plan and follow up with each member open in case management, including all CMS requirements for Special Needs Patients and Cal Medi-connect members.

I believe Patricia will make a good addition to any case management team she chooses to join and wish her well in her future endeavors.

Sincerely,

Janet Preleyko, RN, CCM (Case management Supervisor)

Cell

PATRICIA L. MORGAN, RN, BSN

EDUCATION:

University of Phoenix: Online Campus, Phoenix, AZ BSN w/ Public Health Nurse Certificate, 08/06 to 09/08

Riverside Community College, Riverside, CA ADN, 07/88 to 01/92

LICENSES AND CERTIFICATIONS:

• RN License #: 475825: California

EXPERIENCE:

05/18 **living Waters Hospice**

7/18. <u>Case Manager</u>

- Manage case load 18-20
- Supervise LVN and CHHA
- Collaborate with IDT group on patient care
- Develop plans of care
- Make home visits to assess, monitor, educate and provide treatments

06/17 **Companion Hospice**

02/18 <u>Case Manager</u>

- Attended_Interdisciplinary_Group_meetings as required
- Managed case load of 12-15_patients
- Made home visits to assess, monitor, educate, and participate in implementation of Plan of Care.
- Maintained appropriate charting

01/17 **NCW Staffing:** Chino Women's Prison

05/17. <u>Staff Nurse</u> (temp position)

- Worked a variety of clinical and inpatient settings.
- Psychiatry Inpatient Program: inmates were housed as inpatients for serious mental health disturbances. I was responsible for shift assessments, treatments, and monitoring
- RN Line: I provided assessments and treatments of minor ailments or injuries per protocols.
- ER: provided assessments and treatments per protocol and notified MD as appropriate. Arranged transport to local hospital as appropriate.

02/16 to **OPTUMCARE: NAMM,** Ontario CA

07/16 <u>Case Manager</u> (contracted position)

- Assess, plan, implement, coordinate, monitor, and evaluate case management activities across the
 continuum of care, within the scope of the case manager's license, including: Coordination and
 service delivery, Physical and psychological factors, Benefit systems and cost benefit, Case
 management concepts and Community resources
- Check eligibility as per procedure/ client specifications

- Assess initial clinical information and develop a treatment plan and goals that meet the individual patient's/ client's present needs
- Evaluate and certify all cases for potential complications, and cases that would benefit from alternative care. Assess clinical information at established intervals to evaluate the effectiveness of the case management plan for each patient
- Consult physician advisers to determine the medical necessity and appropriateness of treatment plan goals and objectives
- Evaluate all referral sources and their qualifications to assure quality outcomes
- Determine the cost effectiveness and medical necessity of alternate treatment
- Assess the psychological characteristics of wellness and illness
- Maintain an open line of communication with all parties of the individual case management treatment team to include patient, family, payer, and service providers across the continuum of care

12/14 to 02/16

Various temp positions in hospice and complex case management

01/14 to **AMERIHEALTH HOSPICE**, Redlands, CA

12/14

Case Manager_

- Complex case management/disease management in a hospice setting
- Assessments, discharge planning, in home patient care

08/09 to **EPIC MANAGEMENT**, Redlands, CA

06/13

Case Manager/Disease Manager

- Responsible for **case managing** the Special Need Population (SNP) for several medical groups
- Initially made **home visits** to those participating in the program and educate them on how to manage their health issues and coordinate care with the Primary Physician
- The goal was to effectively manage the complex patient in the home and to prevent frequent ER visits and hospitalizations

02/09 to

VARIOUS TEMPORARY ASSIGNMENTS, Tustin, CA

08/09 <u>Case Management</u>

Filled temp positions in case management/concurrent review/retro reviews for hospitals.

04/96 to

KAISER PERMANENTE HOSPITAL

11/08

RN Case Manager: Hospice Department, Fontana, CA (09/01 to 11/08)

- Responsible for ensuring the client meets regulatory requirements to participate in the Hospice Program and is a strong patient advocate
- Furthermore, responsible for collaboration with the doctor, medical social worker, administration, and other facility staff
- Responsible to ensure the patient's needs are addressed medically, spiritually, and emotionally via services provided by the Hospice Program

<u>Staff Nurse: Float Pool/Orthopedics/Pediatrics/Medical-Surgical/Oncology/DOU, and Postpartum,</u> Riverside, CA (04/96 to 09/01)

- Float pool department, worked various units including: med-surgical, post-partum (mother and infant), oncology, telemetry, and orthopedics
- Chemotherapy certified
- Newborn assessment and postpartum care on the postpartum unit, to working with post orthopedic surgical patients having CPM machines and auto infusion drains
- Knowledge of neutropenic isolation and precautions working on the oncology

04/92 to

4/96 Staff Nurse: Orthopedics, Postpartum, Respiratory, Urology, Telemetry, Medical, Surgical.

• Orthopedic Unit, but due to fluctuations in hospital census, frequently floated to a variety of units

Except ICU and ER.

• Was responsible for being able to perform assessments on patients across the age continuum,

From the newborn to geriatrics.

• Furthermore, worked with general surgical, orthopedic surgical, pediatric surgical, pediatric Medical.

09/87 Norco Chamber of Commerce, Norco Ca

06/88 Secretary

. Typing, filing, accounting, manage petty cash funds, various clerical responsibilities.

07/84 **United States Army**, Fort Knox KY

07/87 Administrative Specialist,

. Typing, filing, clerical responsibilities, various soldiering responsibilities.

Application Form

Profile			
Office Use Only:			
₩ Ward 7			
Which Boards would you like	to apply for?		
Cultural Heritage Board: Submitted Board of Ethics: Submitted Human Resources Board: Submit Board of Library Trustees: Submit	tted		
Ms./Mr.			
Mrs			
Jessica	Newman		
First Name	Middle Initial Last Name		
Home Address		Suite or Apt	
Riverside City		CA State	Postal Code
		Cidio	. 66.4. 6646
Home	Home:		
Primary Phone	Alternate Phone		
Email Address			
Southern California Gas Co Employer	System Protection Supervisor Job Title		
Business Address			
D : DI			
Business Phone			
Length of residence in City of	f Riverside		
3 months			
Are you a registered voter of	the City of Riverside?		
⊙ Yes ⊜ No			

Submit Date: Nov 04, 2018

Jessica Newman Page 1 of 5

Have you ever been convicted of a crime of moral turpitude?

Do you have adequate time to serve?

Yes ○ No

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Interests & Experiences

WHY YOU WANT TO SERVE ON A CITY BOARD OR COMMISSION:

This is my forever home, and I have great interest in being a very active member of the community, I'd like to help serve my fellow residents. These areas interest me most. I have a long history of community service, and planning.

EXPERIENCE OR SPECIAL KNOWLEDGE PERTAINING TO AREA(S) OF INTEREST:

I have been a volunteer since childhood, I also started my own non profit that helped single moms. I have been a community organizer since college during with habitat for humanity, Bulldogs in service which is community service thru university of Redlands for their alumni. I now volunteer frequently thru my employer and work to raise funds for our employee giving network.

EDUCATIONAL BACKGROUND:

I have a bachelor's degree in both sociology and anthropology from university of Redlands, I minored in art history. I also have a certification in project management

OCCUPATIONAL EXPERIENCE:

I have worked for so cal gas for 7 years. I have a staff of 13 in the system protection department (which works on controlling corrosion). I have worked in the call center dealing with customers for 4 years. I was an import export coordinator for 5 years previously, and I used to be a5th grade teacher when I graduated school.

PROFESSIONAL OR TECHNICAL ORGANIZATION MEMBERSHIPS:

SEGN orange county, Sempra energy giving network. NACE training,

CIVIC OR COMMUNITY EXPERIENCE, MEMBERSHIPS, OR PREVIOUS PUBLIC SERVICE APPOINTMENTS:

Habitat for humanity, American red cross, Bulldogs in Service, Women in Leadership LA

Jessica Newman Page 2 of 5

COMMISSION ON AGING
AIRPORT COMMISSION *
BUDGET ENGAGEMENT COMMISSION
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Question applies to Cultural Heritage Board

- Thank you for your interest in serving on the Cultural Heritage Board.
- The issues and challenges facing the Cultural Heritage Board increasingly require specialized expertise; therefore, the following special criteria guide appointments to the Board.
- Please fill out supplemental form.

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Do you currently hold a position as an appointed or elected member of a governmental board, commission, committee, or other body?

○ Yes ⊙ No

Jessica Newman Page 3 of 5

lf	"Yes".	please	state	position:
				P

Are you a person with a disability?

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commencement of service.			
Please call the City Clerk's Office at 826-5557 or visit RiversideCA.gov/city_clerk for more information. City Clerk's Office, City Hall, 3900 Main Street, 7th floor, Riverside, CA 92522			
<u>JessicaNewmanResumeSPS.docx</u> Upload a Resume			
Additional document(s)			
How did you learn about the Board and Commission vacancies?			
Ø Other			
Are you interested in being contacted by the Registrar of Voters to volunteer as a poll worker?			
○ Yes ⊙ No			
Demographics			
The following information will be detached from your application and used for research and statistical purposes only.			
BOARDS OR COMMISSIONS APPLIED FOR:			
APPLICATION DATE:			
Female or Male?			
ETHNIC BACKGROUND: Choose the one (ONLY ONE) ethnic group with which you most closely identify yourself.			
None Selected			

Jessica Newman Page 4 of 5

Jessica Newman

Objective

To be an asset to a strong team, contribute to employee development and help find creative solutions to staying within budget. Furthering the maintenance and expansion of the company's cathodic protection program while maintaining in compliance of CPUC standards.

Education

University of Redlands, Redlands, CA B.A in Sociology & B.A. in Anthropology

Graduated with honors

University of La Verne, Ontario, CA Program Completed Project Management Professional Certificate Program

Skills Summary

- Project Analysis and Management
- Administrative Manager
- Marketing Manager
- Inventory Audits
- Vendor Evaluations
- Public Relations/Community Programs Coordinator

- Purchasing Manager
- Sales Manager
- Employee hiring and training
- Career Enhancement Program Graduate
- Sourcing New Providers/Suppliers

Experience

Southern California Gas Company

System Protection Supervisor - Compton, CA

August 2018 - Present

- Employee performance evaluations, site job observations.
- Accident reporting, safety coaching, run monthly safety meetings and training
- Analytics on budget, purchasing, project cost projections.
- On call duties for gas emergencies, GEC member.
- Oversee construction projects, evaluate staffing, budget, timelines, permits for efficiency and effectiveness.
- Working with labor relations to address disciplinary issues, performance problems, set up performance enhancement plans, mentoring.

System Protection Clerk - Chatsworth and Anaheim, CA November 2015 - August 2018

- Monitor and correct compliance issues for valves, bridges and spans, unstable earth, odorants and pipeline patrols for all districts within the territory using SAP, CMS, CIS, Biprod/HANA, and GIS.
- Processing and tracking of documentation for anode installs, ug shorts, rectifier installs and coordinating with permits, submitting documents to contractors Teichert.
- Working with FOS, Field team leads and ARMS to keep district compliance within CPUC standards. Writing up self-report of incidents of non-compliance for CPUC.
- Coordinating and processing inspections and compliance documentation for CPUC audits.
- Payroll using myTime.
- Gathering of safety materials for ESCMP requirements, taking minutes for monthly safety meetings, coordination of safety meeting attendees, creation and logging of 5300s thru myTraining.
- Event planning retirements, safety meetings; booking catering, event space, special equipment, i.e. projectors.
- Work with Dispatch to coordinate pending orders, work flow, and available staff to meet deadlines.
- Entering and coordinating the creation of company equipment through multidepartmental teamwork.
- Submit and process expense reimbursements thru SAP Portal.
- Supply Ordering using SHOP.

Bilingual Customer Service Representative, San Dimas and Redlands, CA June 2011 to November 2015

• Schedule field orders to establish & close gas service, service gas appliances and coordinate emergency leak order responses.

 Handle credit and billing inquiries (bill investigations, customer credit status, past due payment arrangements, closing bills, and returned checks).

Envision Plastics, Chino, CA

Purchasing & Marketing Manager, July 2006 to May 2009

- Management of marketing and purchasing department. Ran marketing campaigns, oversaw purchase of all materials.
- Prepared in depth weekly, monthly and annual reports to track inventory, supply chain flow and market trends.
- Set and met goals for improving the quality of production materials to better suit our company needs vis a vis continuous collaboration with vendors. This included multiple field visits and learning about equipment, scope and supplier procedures to find areas of improvement.
- Making brochures and doing trade shows to promote company products, ran company promotional activity.
- Established lasting business relationships through regular visits, correspondence and marketing materials. Also, procurement of new suppliers by way of networking and cold calls.
- Headed Quality Improvement Program. Reported progress through bimonthly management team meetings. Coordinated with production, purchasing, marketing, sales and accounting to bring project within budget and strict timelines.
- Purchased millions of dollars in material per year, average individual purchase orders totaling \$50,000.

Burrtec Waste Industries, Fontana, CA

Sales & Marketing Manager, April 2005 to July 2006

- Managed OSHA reports, Facility Damage reports, Accident/Injury logs and Equipment Maintenance logs.
- Ran public relations program with the community, including tours for students, city workers and vendors, as well as PowerPoint presentations.
- Marketed and sold thousands of tons of recycled fiber and plastics materials nationwide. Coordinated all shipping and receiving of those materials.
- Organized and participated in interdepartmental meetings for quarterly reviews

Keystone Automotive Industries, Pomona, CA

Import/Export Coordinator, February 2002 - April 2005

- Managed international container shipments and coordinated their arrival to more than 150 locations across the country.
- Problem resolution and continuous communications with U.S. Customs offices, vendors, carriers, brokers, insurance and trucking companies.
- Payables and wire transfers for our brokerage firm, customs fees, shipping companies, accessorial container charges, as well as container invoices.

Rancho Cucamonga School District, Rancho Cucamonga, CA

5th Grade Teacher, Sept 2000 - May 2001

- Create innovative lesson plans for 28 students in all subjects.
- Grade schoolwork, calculate grades.
- Create art, science and math projects with objectives and grading scale.
- Lead parent/teacher conferences
- Keep children engaged and learning new subjects
- Planned, coordinated and executed field trips. Sometimes collaborated with another teacher/class to carry out.

Volunteer Work

SEGN Orange County, Board Member - 6/13/18

• Current board member of SEGN, vetting charities, planning fund raising events, coming up with new ideas on events to raise funds for charity.

D.A.M.A.S. El Salvador, Vice President - 5 years

 Created non-profit organization, from the ground up, benefiting disenfranchised, abused and uneducated women of El Salvador.

American Red Cross, Blood Drive Volunteer - 6 years

University of Redlands, Annual Bulldogs in Service Events - 8 years