

Completed Goals

Department	Riverside 2.1 Strategic Goal	Status
City Clerk	AUTOMATE BOARD/COMMISSION APPLICATION/APPOINTMENT/ADMINISTRATION PROCESS	Goal completed
City Manager's Office	Develop Performance Measures to assess and track effectiveness and quality of City programs and services; regularly publish results.	Goal completed. Performance measures have been developed and are monitored/updated on a quarterly basis.
City Manager's Office	Develop a Biennial Report of City-wide accomplishments and efforts that have been achieved during the preceding two years	Goal completed. First Biennial report published in February 2018; next report due in 2020.
Community & Economic Development	ACHIEVE HOUSING ELEMENT COMPLIANCE	Goal completed
Community & Economic Development	FESTIVAL OF LIGHTS (FOL) ENHANCEMENT	Goal completed
Fire	IMPLEMENT STRATEGIC PLAN/ STANDARDS OF COVER	Goal completed
Fire	EVALUATE EMS REPORTING SYSTEM/ MOBILE DATA COMPUTERS (TECHNOLOGY)	Goal completed
Fire	IMPLEMENT THE FIRE DEPARTMENT ACCREDITATION PROCESS	Goal completed
Fire	EVALUATE THE EMS SERVICE DELIVERY SYSTEM	Goal completed
Museum	CREATE ANNUAL MAINTENANCE AND PROJECT PLANS	Goal completed
Museum	SECURE RE-ACCREDITATION	Goal completed; accreditation received in February 2018
Police	IMPLEMENT A BODY CAMERA PROGRAM	Goal completed - Body Camera Program has been implemented
Police	INCREASE SERVICE TO YOUTH	Goal completed