



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: JANUARY 27, 2020**

FROM: RIVERSIDE PUBLIC LIBRARY

SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS FOR OCTOBER, NOVEMBER AND DECEMBER 2019

ISSUE:

Receive and file a summary of security/incident reports for October 2019, November 2019, and December 2019.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports for October 2019, November 2019, and December 2019.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct (adopted by the Board of Library Trustees on September 20, 1982 and amended February 27, 2017) for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices.

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in October 2019, November 2019, and December 2019.

Arlanza

10/25/19	Exclusion notice for 30 days to library customer for leaving unattended dog outside the library.
11/7/19	Incident involving a volunteer's bike being stolen.
11/7/19	Incident involving multiple mosquito bites to staff members.
11/8/19	Incident involving a parent leaving their children unattended.
11/12/19	Incident involving a customer injury in the men's restroom stall.

- 12/16/19 Warning notice to library customer for smoking by the staff door.
- 12/17/19 Exclusion notice for 365 days to library customer for drinking and causing a physical altercation with the police.

Arlington

- 10/4/19 Incident involving a library customer assaulted.
- 10/7/19 Incident involving an individual putting a non-city padlock and note on the library gate entrance.
- 10/24/19 Incident involving a broken tree limb in the parking lot.
- 11/15/19 Incident involving a weapon found in the hedges.
- 12/3/19 Incident involving a library customer reporting family abuse.
- 12/7/19 Incident involving a library customer needing medical assistance.
- 12/13/19 Exclusion notice for 60 days to library customer for inappropriate use of computers and disturbing others.

SSgt Salvador J. Lara Casa Blanca

There were no incidents reported.

Spc. Jesus S. Duran Eastside

- 9/23/19 Exclusion notice for 30 days to library customer for using restrooms inappropriately and harassing library customer.
- 9/23/19 Exclusion notice for 30 days to library customer for using restrooms inappropriately.
- 10/5/19 Exclusion notice for 30 days to library customer for bringing a shopping cart into the library and causing a disruption.
- 10/16/19 Incident involving a library customer causing a disruption.
- 10/16/19 Exclusion notice for 60 days to library customer for being under the influence and harassing or threatening library staff or customer.
- 10/24/19 Exclusion notice for 30 days to library customer for using the restroom inappropriately.
- 10/25/19 Incident involving a library customer in need of medical assistance.
- 10/30/19 Exclusion notice for 180 days to library customer for smoking in the restroom.

11/16/19	Incident involving a library customer's phone being stolen.
11/30/19	Incident involving electrical issues in light fixtures.
12/11/19	Incident involving a library customer in need of medical assistance.

La Sierra

9/30/19	Exclusion notice for 60 days to library customer for bringing a weapon into the library and refusing to leave.
10/2/19	Exclusion notice for 120 days to library customer for engaging in inappropriate behavior, smoking marijuana, drinking alcohol, and refusing to leave library property.
10/2/19	Exclusion notice for 120 days to another library customer for engaging with the first in inappropriate behavior, smoking marijuana, drinking alcohol, and refusing to leave library property.
11/15/19	Exclusion notice for 180 days to library customer for vandalizing, using restrooms inappropriately, harassing or threatening library staff or customers, and disturbing others.
12/4/19	Exclusion notice for 90 days to an individual for drug use in the alley.
12/4/19	Exclusion notice for 90 days to a second individual for drug use in the alley.
12/4/19	Exclusion notice for 90 days to a third individual for drug use in the alley.
12/4/19	Exclusion notice for 60 days to library customer for public intoxication.

Main

9/25/19	Exclusion notice for 30 days to library customer for harassing library staff or customer and loitering.
9/25/19	Exclusion notice for 30 days to additional library customer for harassing library staff or customer and loitering.
9/25/19	Exclusion notice for 30 days to library customer for loitering.
9/25/19	Exclusion notice for 30 days to library customer for loitering.
9/26/19	Exclusion notice for 30 days to library customer for loitering and intoxication.
9/26/19	Exclusion notice for 30 days to another library customer for loitering and intoxication.
9/26/19	Exclusion notice for 30 days to a third library customer for loitering and intoxication.

9/26/19	Exclusion notice for 30 days to a fourth library customer for loitering and intoxication.
9/26/19	Exclusion notice for 30 days to library customer for leaving belongings unattended.
9/30/19	Exclusion notice for 60 days to an excluded library customer for trespassing.
9/30/19	Incident involving a library customer in need of medical assistance.
9/30/19	Exclusion notice for 30 days to library customer for harassing or threatening library staff or customer.
9/30/19	Incident involving an excluded library customer trespassing.
10/1/19	Incident involving an excluded library customer trespassing.
10/1/19	Incident involving an intoxicated library customer wearing inappropriate attire.
10/1/19	Exclusion notice for 30 days to library customer for loitering, skateboarding, and harassing library staff.
10/1/19	Exclusion notice for 60 days to an excluded library customer for trespassing.
10/3/19	Incident involving a library customer being stocked.
10/3/19	Exclusion notice for 90 days to library customer for harassing or threatening library staff or customer and using foul language
10/3/19	Exclusion notice for 30 days to library customer for loitering.
10/3/19	Exclusion notice for 30 days to additional library customer for loitering.
10/3/19	Exclusion notice for 365 days to library customer for trespassing and refusing to comply with staff requests.
10/4/19	Incident involving several individuals loitering.
10/6/19	Incident involving a library customer causing a disruption
10/7/19	Exclusion notice for 30 days to library customer for hacking into the computer multiple times.
10/7/19	Incident involving an excluded customer trespassing.
10/7/19	Incident involving an excluded customer trespassing and using the restrooms inappropriately.
10/9/19	Exclusion notice for 365 days to library customer for possession of a knife,

intoxication, fighting, and harassing or threatening library staff or customer.

10/9/19	Incident involving an excluded library customer hacking into the computers again.
10/10/19	Incident involving a library customer sleeping.
10/10/19	Incident involving an excluded customer trespassing and arguing with another individual. The other individual attempted to run this excluded customer over in the parking lot.
10/10/19	Incident involving several individuals loitering.
10/10/19	Incident involving an excluded customer trespassing.
10/10/19	Exclusion notice for 90 days to library customer for drinking alcohol in the library and harassing or threatening library staff or customer.
10/10/19	Incident involving an excluded customer trespassing.
10/10/19	Incident involving several library customers sitting on the table.
10/11/19	Incident involving three individuals skateboarding.
10/12/19	Incident involving an individual using the Chinese Pavilion without authorization.
10/13/19	Incident involving a library customer sleeping.
10/16/19	Exclusion notice for 365 days to library customer for threatening Library Security Guard.
10/16/19	Exclusion notice for 365 days to an individual for drug dealing and harassing or threatening library staff or customer.
10/16/19	Exclusion notice for 365 days to another individual for drug dealing and harassing or threatening library staff or customer.
10/16/19	Exclusion notice for 365 days to library customer for dealing drugs, possession of a weapon, and harassing or threatening library staff or customer.
10/16/19	Incident involving a library customer's exclusion ending early due to error in notes field.
10/16/19	Exclusion notice for 30 days to library customer for loitering, using foul language, smoking pot, and drinking.
10/16/19	Exclusion notice for 365 days to library customer for harassing or threatening library staff or customer.

10/17/19	Incident involving a library customer sleeping.
10/18/19	Exclusion notice for 30 days to library customer for eating, removing shoes, and sleeping.
10/18/19	Exclusion notice for 30 days to library customer for intoxication and leaving items unattended.
10/18/19	Incident involving a library customer with large objects in the library.
10/19/19	Incident involving an excluded customer trespassing.
10/21/19	Incident involving an excluded customer inquiring about the details of his exclusion term.
10/22/19	Incident involving a library customer rolling a scooter in the library.
10/22/19	Exclusion notice for 30 days to library customer for intoxication, loitering, disturbing others, and harassing or threatening library staff or customers.
10/22/19	Exclusion notice for 30 days to library customer for loitering.
10/22/19	Incident involving a library customer causing a disruption.
10/24/19	Exclusion notice for 180 days to library customer for being under the influence and possession of a knife.
10/24/19	Exclusion notice for 90 days to library customer for stealing library cards, being under the influence and bringing weapons on the property.
10/25/19	Incident involving an excluded customer trespassing.
10/26/19	Exclusion notice for 30 days to library customer for trespassing.
10/26/19	Incident involving a library customer needing medical assistance.
10/27/19	Incident involving a library customer eating and sleeping in the library.
10/28/19	Incident involving an excluded customer trespassing.
10/28/19	Incident involving another excluded customer trespassing.
10/29/19	Exclusion notice for additional 30 days to library customer for trespassing three times.
10/29/19	Incident involving a library customer leaving property unattended.
10/29/19	Incident involving another library customer leaving property unattended.
10/30/19	Exclusion notice for 30 days to library customer for eating or drinking alcohol in library.

10/30/19	Exclusion notice for 180 days to library customer for erratic behavior and an open container of alcohol in library.
11/1/19	Incident involving a library customer leaving property unattended.
11/4/19	Incident involving a library customer leaving property unattended.
11/4/19	Exclusion notice for 365 days to library customer for disturbing others, threatening library staff, and elbowing the security officer.
11/5/19	Incident involving an excluded customer trespassing.
11/6/19	Incident involving an excluded customer trespassing.
11/7/19	Incident involving an excluded customer trespassing.
11/8/19	Incident involving a library customer using inappropriate language toward the guard.
11/8/19	Incident involving an excluded customer trespassing.
11/9/19	Warning notice to library user for sleeping and eating in the library.
11/13/19	Incident involving a library customer trespassing.
11/13/19	Exclusion notice for 180 days to library customer for harassing or threatening library staff or customers and disturbing others.
11/15/19	Exclusion notice to library customer for 180 days for harassing or threatening library staff or customers.
11/15/19	Exclusion notice for 90 days to library customer for sleeping.
11/16/19	Incident involving a library customer staring at a minor.
11/16/19	Exclusion notice for 30 days to library customer for harassing or threatening library staff or customers.
11/18/19	Incident involving a library customer causing a disruption and damaging the carpet.
11/18/19	Warning notice to library customer for staring at and asking personal questions to library staff, making them feel uncomfortable.
11/21/19	Exclusion notice for 60 days to library customer for vandalizing and being under the influence.
11/21/19	Incident involving two individuals sleeping on the lawn.
11/21/19	Exclusion notice for 60 days to library customer for leaving property

unattended and harassing or threatening library staff or customers.

11/22/19	Exclusion notice for 365 days to library customer for drug use and using the restrooms inappropriately.
11/23/19	Incident involving a library customer under the influence.
11/24/19	Incident involving a drug dispenser device being found.
11/25/19	Incident involving a library customer leaving property unattended.
11/25/19	Incident involving library customer causing a disruption.
11/26/19	Incident involving an excluded customer trespassing.
11/26/19	Incident involving a library customer staring at other customers.
11/27/19	Exclusion notice for 365 days to library customer for using restrooms inappropriately, harassing or threatening library staff or customer, and putting a fake Nerf gun in staff's face.
12/2/19	Exclusion notice for 365 days to library customer for hitting the security guard and using foul language.
12/3/19	Exclusion notice for 365 days to library customer for harassing or threatening library staff or customer.
12/3/19	Exclusion notice for 180 days to library customer for using restroom inappropriately.
12/5/19	Incident involving a library customer using multiple library cards.
12/5/19	Incident involving an excluded customer trespassing.
12/7/19	Incident involving a library customer leaving belongings unattended.
12/8/19	Exclusion notice for 180 days to library customer for eating and smoking in the restroom
12/10/19	Exclusion notice for 180 days to library customer for vandalizing library equipment and harassing or threatening library staff or customers.
12/10/19	Exclusion notice for 30 days to library customer for eating or drinking in a non-designated area.
12/11/19	Incident involving a library customer causing a disruption.
12/11/19	Incident involving an individual digging through the dumpster.
12/11/19	Incident involving an individual skateboarding on library property.

12/11/19	Incident involving an excluded library customer trespassing.
12/14/19	Exclusion notice for 90 days to library customer for using restrooms inappropriately and leaving belongings including paraphernalia unattended.
12/17/19	Incident involving a library customer causing a disruption via repeated inbound calls.
12/17/19	Exclusion notice for 365 days to library customer for trespassing and harassing or threatening library staff or customer.
12/18/19	Incident involving a library customer in need of medical assistance.
12/19/19	Incident involving an excluded library customer trespassing.
12/19/19	Incident involving individuals arguing in the parking lot as a result of a fender bender.

Marcy

10/2/19	Exclusion notice to for 365 days to library customer for trespassing after being excluded, harassing library staff, disturbing others, and damaging library materials.
10/3/19	Exclusion notice for 365 to library customer days for erratic behavior, throwing another customer's phone, and disturbing other.
10/5/19	Incident involving a library customer causing a disruption with indecent exposure in the restroom.
10/11/19	Incident involving a small fire in the planter bed caused by a cigarette.
10/15/19	Exclusion notice for 30 days to library customer for using drugs on the property.
10/16/19	Incident involving a library customer occupying excessive staff time regarding getting religious material in circulation.
10/19/19	Incident involving an excluded customer trespassing.
10/22/19	Incident involving a library customer using the restroom inappropriately.
11/8/19	Incident involving a library customer causing a disruption.
12/11/19	Incident involving a library customer making inappropriate remarks and advances to a staff member.
12/15/19	Exclusion notice for 90 days to library customer for public drinking and intoxication.
12/15/19	Incident involving two groups arguing over a parking spot.

12/17/19 Incident involving a library customer in need of shelter services and police assistance.

Orange Terrace

10/4/19 Incident involving a library customer with an autism episode.

10/17/19 Exclusion notice for an additional 90 days to library customer for causing a disruption.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director
Certified as to
availability of funds: Edward Enriquez, Chief Financial Officer/Treasurer
Approved by: Lea Deesing, Assistant City Manager