



## UPDATE: OFFICE OF HOMELESS SOLUTIONS AND PUBLIC SAFETY ENGAGEMENT TEAM

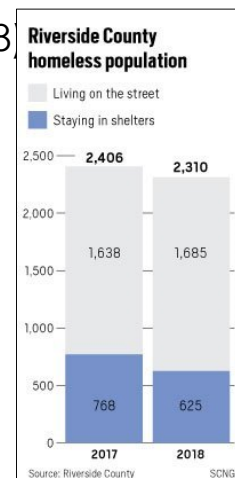
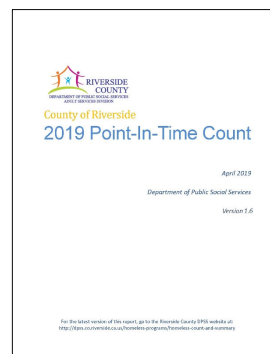
*Board of Library Trustees*

Board of Library Trustees  
January 27, 2020

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## POINT IN TIME COUNT (2019)

1. County: 2,045 unsheltered (21% increase from 2018)
2. City: 439 unsheltered (20% increase from 2018)
  - A. Sex: 63% Male / 25% Female
  - B. 75% Non-chronically homeless
  - C. Age
    - i. 74% Adults (>24 years old)
    - ii. 13% Youth (18-24 years old)
    - iii. 3% Children (<18 years old)
    - iv. 11% Unknown




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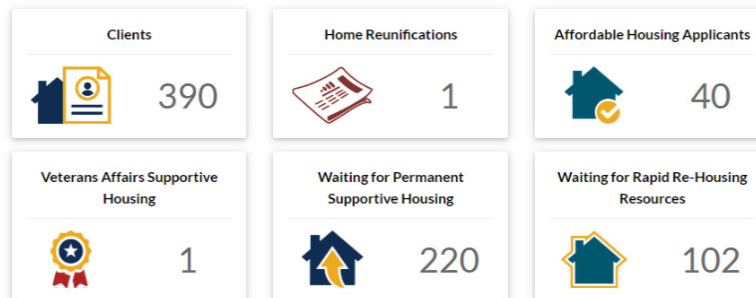
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# OFFICE OF HOMELESS SOLUTIONS – PROGRESS

MONTHLY DASHBOARD | **NOVEMBER 2019**

 **140** Individuals Housed & Case Managed

## Coordinated Entry Systems

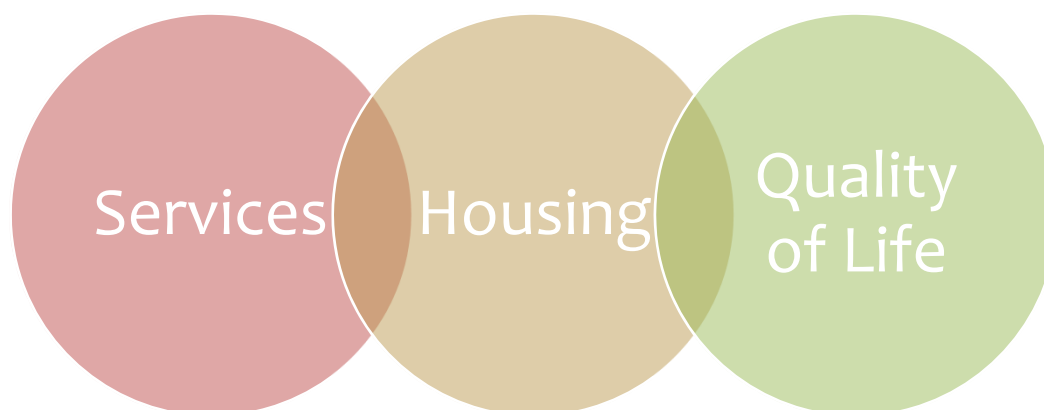


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# COMPREHENSIVE APPROACH TO HOMELESSNESS



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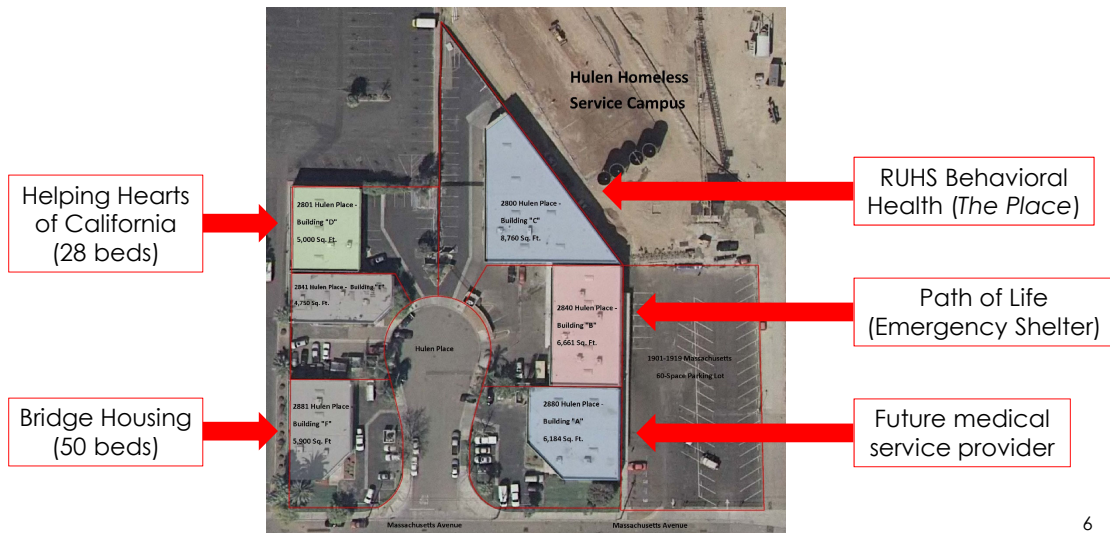
## OFFICE OF HOMELESS SOLUTIONS – PROGRESS



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## OFFICE OF HOMELESS SOLUTIONS – HULEN CAMPUS



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## OFFICE OF HOMELESS SOLUTIONS

### Services Provided:

- |  |  |
|--|--|
| 1. Obtaining California Identification cards and Social Security cards | 5. Life skills workshops   |
| 2. Applying for health benefits  | 6. Applying for main stream benefits (Social Security, CalFresh) |
| 3. Employment assistance through Goodwill / Workforce Development      | 7. Transportation services                                       |
| 4. Referrals to medical and mental health clinics                      | 8. Trip Home   |
|  | 9. Rental assistance programs                                    |
|  | 10. Case management  |



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## OFFICE OF HOMELESS SOLUTIONS – PROGRESS

### OHS/Housing Authority

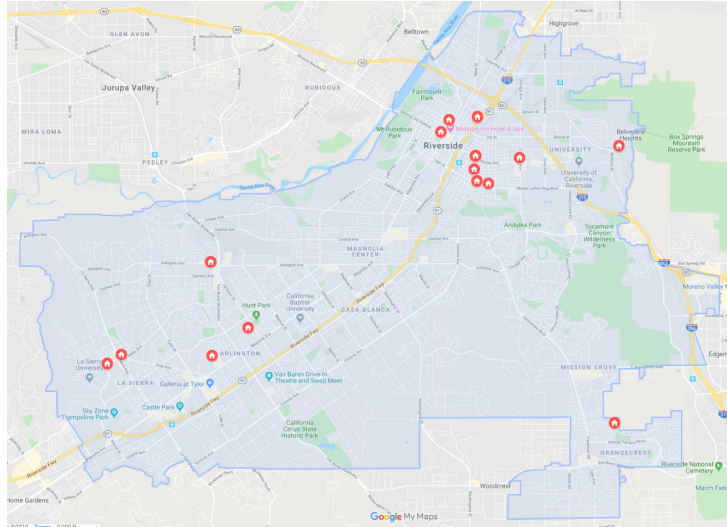
1. 15 Housing Projects
  - A. 639 total units (100% affordable)
  - B. 305 units will be restricted/permanent supportive housing
2. Investment
  - A. Direct financial assistance to 8 of 15 projects
  - B. Approximately \$13.4M
3. Aggressive pursuit of state grant funding (i.e., tax credits/TCAC, NPLH, AHSC, TCC, SMHP)



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## OFFICE OF HOMELESS SOLUTIONS – PROGRESS



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## OFFICE OF HOMELESS SOLUTIONS – PROGRESS

### **Mission Heritage (3901/3933 Mission Inn Avenue & 3942 6th Street)**

1. Partnership: Fair Housing Council and Wakeland Development
2. 72 units of affordable housing; 22 units set-aside for veterans
3. City Participation: \$3 million
4. Affordable Housing and Sustainable Communities Program: \$16.8 million



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## OFFICE OF HOMELESS SOLUTIONS – PROGRESS



### **Cedar Glen II (9830 County Farm Road)**

1. Developer: Palm Communities
2. 50 units of affordable housing
3. City Participation: \$650,000
4. No Place Like Home: \$3.3 million



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## OFFICE OF HOMELESS SOLUTIONS – PROGRESS

### **St. Michaels Project (4070 Jackson Street)**

1. Partnership: St. Michael's Episcopal Church, Community Development Partners, and Mercy House
2. 50 units for extremely low-income residents
3. City Participation: \$2 million
4. No Place Like Home: \$4.3 million



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## OFFICE OF HOMELESS SOLUTIONS – PROGRESS



### **Oasis Senior Villas (2340 14th Street)**

1. Developer: A Community of Friends
2. 95 units of low-income senior housing
3. No City Participation
4. No Place Like Home: \$8.2 million



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## PUBLIC SAFETY AND ENGAGEMENT TEAM

1. Program developed in response to the ongoing challenge of homelessness and its impact on quality of life in the City
2. Balanced approach
  - A. Proactive: maintaining order in the public realm
  - B. Holistic: provide individuals experiencing homelessness a path to exit the condition
3. Team composition: OHS, PRCSD, RPD, Code Enforcement, and contractor for clean-up services



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## PUBLIC SAFETY AND ENGAGEMENT TEAM

1. Approved by City Council in April 2019
  - A. \$3.45 million of Measure Z funding
  - B. Two multi-departmental teams: full-time assignment, providing seven-day per week coverage throughout the City
  - C. Team One began operating in May 2019; Team Two began operating in July 2019
  - D. 28 additional beds at Hulen (mental health)



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## PUBLIC SAFETY AND ENGAGEMENT TEAM

PSET Stats	2019								TOTALS
	May	June	July	August	September	October	November	December	
Number of Contacts (Engagements)	423	292	538	895	736	832	873	844	5,433
Number of Individuals Accepting Services	0	4	7	10	0	2	1	22	46
Number of Code Enforcement Notices Issued (On Private Property)	300	184	333	687	407	592	608	654	3,765
Number of Citations Issued	2	11	41	39	10	11	4	17	135
Number of Arrests	3	10	12	23	26	40	14	32	160
Tons of Trash/Debris Removed from Public Areas/Public Rights-of-Way	14.2	13.6	30	56.42	21.89	60.56	48.15	48.83	293.65



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## PUBLIC SAFETY AND ENGAGEMENT TEAM

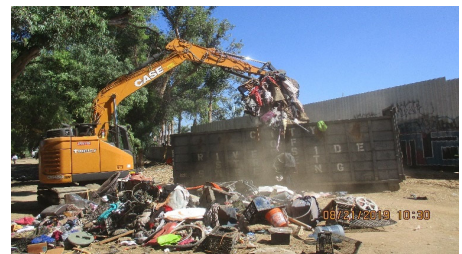
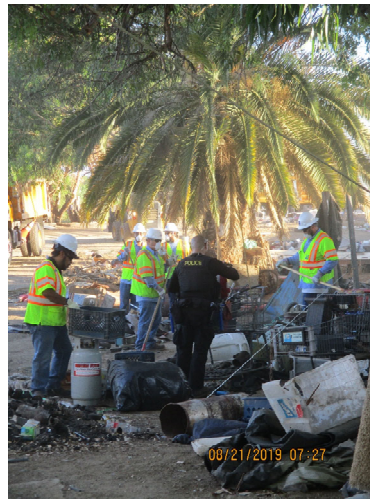
1. Hole Lake Cleanup (August 21/24 and October 26/28)
  - A. Partnership with the County of Riverside
    - i. Outreach conducted twice a week for two months before cleanup
    - ii. 54 individuals identified; 24 accepted services
  - B. 330+ tons of trash and debris have been removed from the site
  - C. PSET visiting Hole Lake area on a near daily basis to ensure encampment does not resettle



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## PUBLIC SAFETY AND ENGAGEMENT TEAM



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## PUBLIC SAFETY AND ENGAGEMENT TEAM



Riverside  
Wed, August 21, 2019 09:57



Riverside  
Wed, August 21, 2019 11:31



Riverside  
Wed, August 21, 2019 11:36



Riverside  
Sat, October 26, 2019 09:39



Riverside  
Sat, October 26, 2019 14:02



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## PUBLIC SAFETY AND ENGAGEMENT TEAM

1. Fairmount Park Cleanup (September 28 and October 12)
  - A. Partnership with Public Works and Parks, Recreation and Community Services Departments
  - B. 40 tons of trash and debris were removed from the site over both days
  - C. PSET visiting these areas on a daily basis to ensure encampment does not resettle



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## PUBLIC SAFETY AND ENGAGEMENT TEAM



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## PUBLIC SAFETY AND ENGAGEMENT TEAM



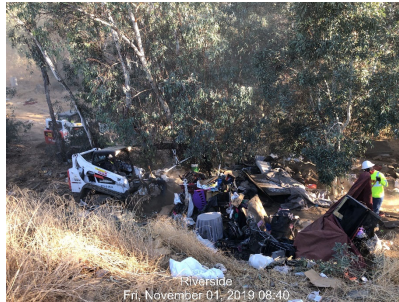
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## PUBLIC SAFETY AND ENGAGEMENT TEAM

### 1. Spring and Iowa (November 1)

A. City staff and contractor; 12 tons of trash/debris removed from the site



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## RECOMMENDATION

That the Board of Library Trustees receive an update on Office of Homeless Solutions and Public Safety Engagement Team (PSET).



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## THANK YOU!

1. Questions?
2. Who to call?
  - A. Hulen Campus: (951) 826-2200
  - B. 311 Call Center: (951) 826-5311
3. Progress: <https://www.riversideca.gov/homelessolutions/>



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