

DEPARTMENT OVERVIEW AND EMPLOYEE RECOGNITION

City Manager's Office

City Council
February 4, 2020

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DEPARTMENT OVERVIEW

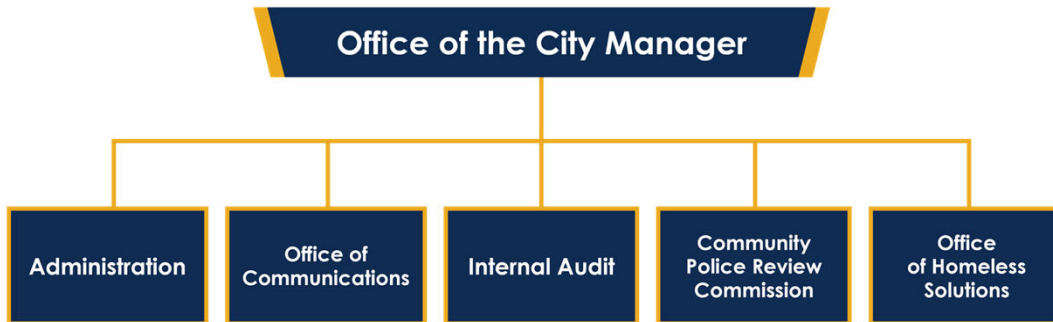
The City Manager's Office carries out the policies and goals formulated by the City Council through the strategic and financial leadership of the entire city organization. The Office works in collaboration with all city departments as well as outside parties to develop and implement solutions to various internal and external challenges, identify and carry out new and innovative efforts, facilitate local economic development, and ensure organizational compliance with laws and policies throughout the City.



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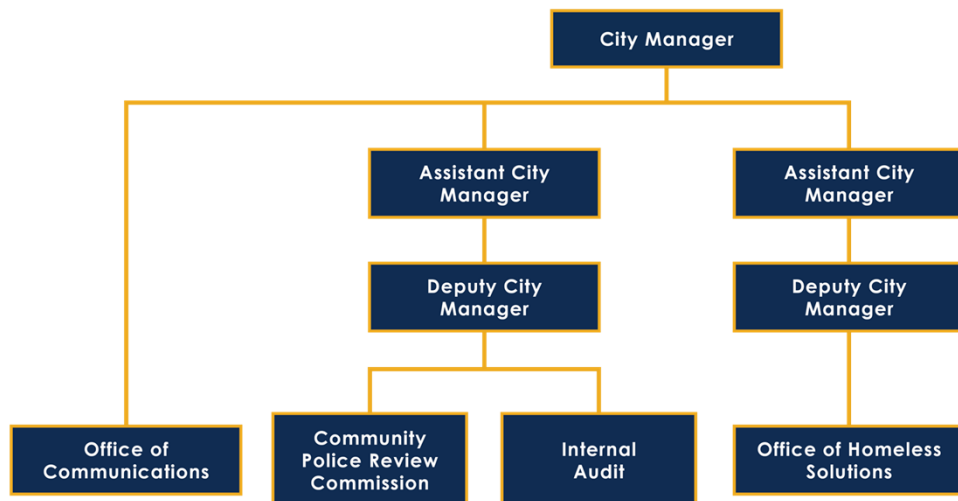
CMO ORGANIZATIONAL CHART



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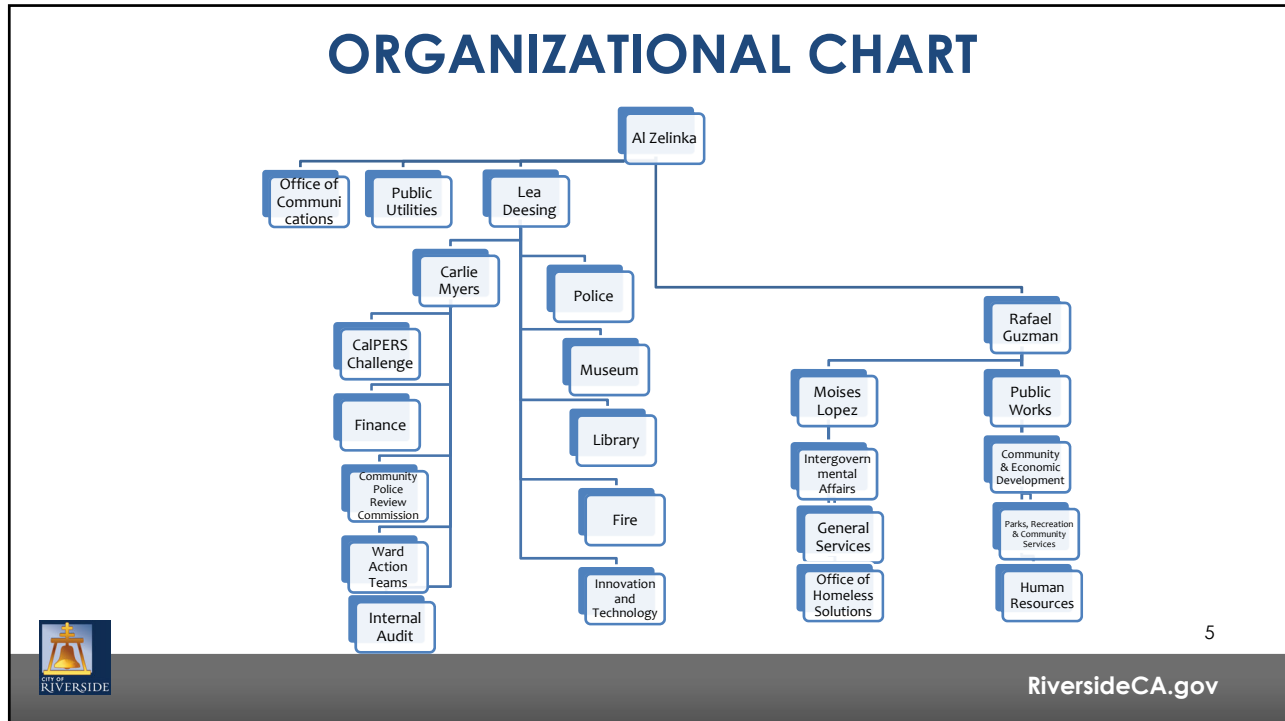
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CITY ORGANIZATIONAL CHART




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STAFF INTRO




Rafael Guzman
Assistant City Manager




Al Zelinka
City Manager




Lea Deesing
Assistant City Manager




Moises Lopez
Deputy City Manager




Carlie Myers
Deputy City Manager




Stephanie Harvey
Marketing Officer




Hafsa Kaka
Homeless Solutions Officer




Phil Pitchford
Public Information Officer




Brandi Becker
Principal Management Analyst



Donna Finch
Principal Management Analyst



Jennifer Anderson
Executive Assistant



Shanae Smith
Executive Assistant

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WHAT WE DO



Policy Development and Implementation



Homeless Solutions



Communications



City Administration



Strategic goals & Performance Measures



Customer Service



Public Information



Internal Audit



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TOP 5 INQUIRES FROM PUBLIC



1. Homeless Solutions



4. Business & development Inquiries



2. Public Safety



5. Trouble Shooting



3. Code Compliance

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UPCOMING KEY POLICY ISSUES



- Complete **Strategic Planning Process**



- Citywide **Admin Policy Review**



- 2-Year **Budget Development**



- More **Sustainable and Resilient Riverside**



- On-Going Support of **Major Initiatives**



- On-Going Refinement of **Communication Protocols**



- **Homeless & Housing**



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DEPARTMENT RECOGNITION

Employees of the Year

Please join us in recognizing the outstanding accomplishments of:

Principal Management Analysts:



Brandi Becker & Donna Finch



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RECOMMENDATION

That the City Council receive a presentation providing an overview of the City Manager's Office and Employee Recognition.

