

2019 DEPARTMENT HIGHLIGHTS & EMPLOYEE RECOGNITION

Public Utilities Department

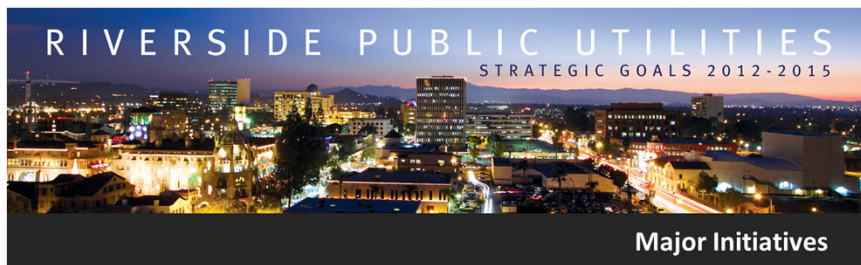
City Council
February 11, 2020

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MISSION



Major Initiatives

STRATEGIC GOALS

- Contribute** to the City of Riverside's economic development while preserving Riverside Public Utilities' financial strength
- Maximize** the use of technology to improve utility operations
- Impact** positively legislation and regulations at all levels of government
- Develop** and implement electric and water resource plans
- Create** and implement a workforce development plan

MISSION

Riverside Public Utilities is committed to the highest quality water and electric services at the lowest possible rates to benefit the community.

VISION

Riverside Public Utilities will be recognized as a unique community asset with a global reputation for innovation, sustainability, and an enhanced quality of life.

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RPU Team



642 Employees
(26% of the City Workforce)

110,253 Metered
Electric Customers

Over 66,989 Metered
Water Customers

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100% Water Independent

Riverside's wells produce more than 28B gallons of water per year.

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1,348 miles of Distribution Lines

22,942 Power Poles

14 Substations

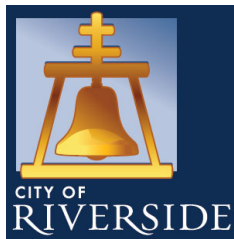
7.5 MW Solar Farm

122 miles of Fiber



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Utilities General Manager
Todd Corbin

Utilities Assistant General
Manager/Energy Delivery
George Hanson

Utilities Assistant General
Manager/Water
Todd Jorgenson

Utilities Deputy General
Manager
Danny Garcia

Utilities Assistant General
Manager/Business Services
Vacant



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City of Riverside Board of Public Utilities Members

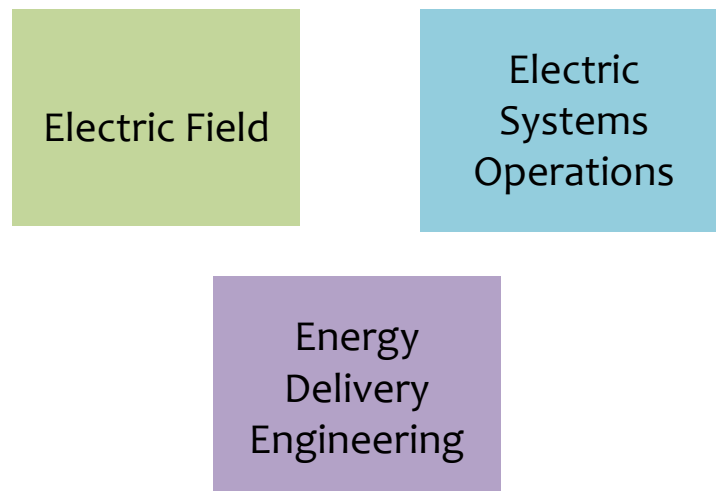


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Energy Delivery – 256 FTEs



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ENERGY DELIVERY

1. Transformer replacement at Freeman and Mountain View Substations
2. 4kV to 12kV conversion and Magnolia substation retirement
3. 12kV Electric Feeder to serve the California Air Resources Board Facility (CARB)
4. Hunter Substation replacement – Phase 1



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Water – 159 FTEs

Water
Resources

Engineering

Water
Field
Operations

Water
Systems
Operations

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WATER

1. Magnolia Avenue Techite Pipe and Pressure Reducing Station Replacement Project
2. Mission Inn Booster Station and Pressure Rezoning PROJECT
3. FY 2018/19 Groundwater Well Rehabilitation Project
4. Habitat Conservation Plan



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ADMINISTRATION/CUSTOMER SERVICE – 162 FTEs

Customer
Service /
311

Field Services /
Metering

Administration

Business
Systems



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ADMINISTRATION/CUSTOMER SERVICE

1. Independent Audit by Lance Soll & Lunghard (LSL) for FY 2018/19
 - a. Unmodified (clean) opinions
 - b. No management letter comments or findings
 - c. No audit adjustments proposed or passed
2. Successful implementation of Electric and Water Rates
3. Total amount of Field meters read (manually) – 801,653 YTD
4. Total amount of Customer Service calls answered – 440,495 YTD



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POWER RESOURCES/CUSTOMER ENGAGEMENT – 63 FTEs

Planning
&
Analytics

Projects/
Contracts &
Settlements

Customer
Engagement

Market
Operations

Generation

Safety



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POWER RESOURCES (ROSA)

1. Re-permitted AQMD emissions permits for RERC Units 3 and 4, generating 49 MW of additional RA capacity for the City. (~ 4 M\$/year value)
2. Successfully negotiated the City's exit from the IPP Repower Project, upon expiration of the current contract in 2027.
3. Generated 6 M\$ in utility revenue by selling GHG Cap & Trade allowances.
4. Launched RPU's new low income assistance center at the Casa Blanca Customer Resource Center, where customers can apply for SHARE, rebates and Utilicare on-site.
5. Achieved a 34% RPS in 2018. RPU expects to reach a 40% RPS in 2019.

Making Riverside Greener

Biomass & Biowaste	0%
Geothermal	18%
Eligible Hrdro	0%
Solar	12%
Wind	4%
TOTAL	34%



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Credit Ratings

• Water

- S&P – **AAA** top 6% of S&P rated Water & Sewer issuers (1,500+)
- Fitch – **AA+**; Moody's – **Aa2**



• Electric

- Fitch – **AA-** only 15 out of 86 Public Power Retail Distribution issuers have a higher rating (AA and AA+)
- S&P – **AA-**



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Service Awards



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Employees of the Year



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