

WHAT TO DO ABOUT — ABANDONED VEHICLES

STEP 1 - 311





Monday - Friday 7 a.m. - 6 p.m.

Saturday 8 a.m. - 1 p.m.



CallCenter@RiversideCA.gov



(951) 826-5311*

* Se Habla Español

Download the 311 App Submit 24 Hours a Day, 7 Days a Week





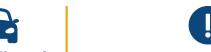




License Plate







What Is the Issue and for How Long Has it Been an Issue?

311 Will Check if the Vehicle Is Stolen

Has the Vehicle Been Identified as Stolen?



Are There Community Caretaking Factors Present That Would Justify Towing the Vehicle? Examples: Vandalism, Unable to Secure, **Health & Safety Concerns**



IMMEDIATE RPD Inspection and Tow

RPD Service Request Will Be Created

See Page 3 for More Details

NO

RIVERSIDE

Parking Service Request Will Be Created

See Page 2 for More Details

STEP 2 - Parking Services

What Happens When Towing an Abandoned Vehicle Is Not Necessary to Achieve a Community Caretaking Function?



Parking Service Request will Be Created

Inspection Will Take Place Within 2 Business Days

On the Day of Inspection, Parking Services Will

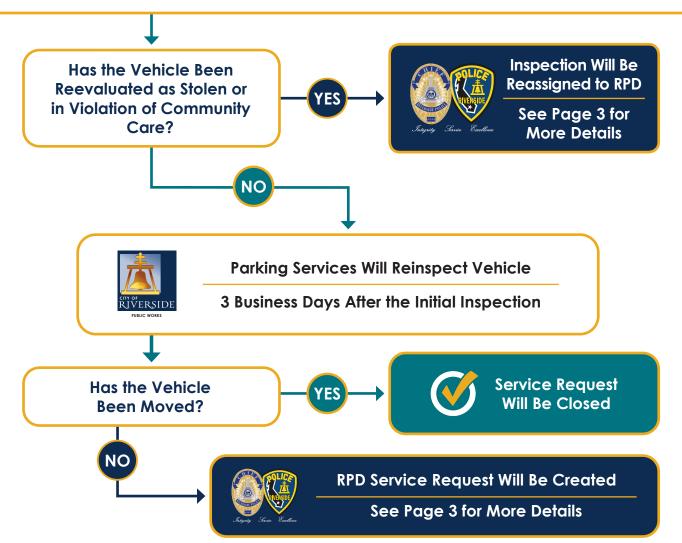


Check if There Are Community
Caretaking Factors Present



Examples: Vandalism, Unable to Secure, Health & Safety Concerns





STEP 3 - RPD

What Happens When an Abandoned

