



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: MARCH 23, 2020**

FROM: RIVERSIDE PUBLIC LIBRARY

SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive and file a summary of security/incident reports for February 2020.

RECOMMENDATION:

That the Board of Library Trustees receive and file a summary of security/incident reports for February 2020.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct (adopted by the Board of Library Trustees on September 20, 1982 and amended February 27, 2017) for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices.

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in February 2020.

Arlanza

1/14/20 Exclusion notice for 30 days to library customer for harassing or threatening library staff or customer and disturbing others. *

Arlington

1/14/20 Exclusion notice for 30 days to library customer for disturbing others and harassing or threatening library staff or customer. *

1/15/20 Exclusion notice for 30 days to library customer for unlawful use of library computers.

2/4/20 Incident involving a library customer in need of medical assistance.

2/6/20 Incident involving a library customer with mosquito bite concerns.

SSgt Salvador J. Lara Casa Blanca

1/21/20 Incident involving a library customer smoking in the garden. *

1/22/20 Exclusion notice for 180 days to library customer for harassing or threatening library staff or customer and illegal substance use on City property.

2/6/20 Exclusion notice for 60 days to library customer for using restrooms inappropriately.

Spc. Jesus S. Duran Eastside

2/4/20 Incident involving a library customer in need of medical assistance.

La Sierra

2/13/20 Incident involving a library customer threatening library staff or customer and indecent exposure. *

2/13/20 Warning notice to library customer for using computers inappropriately.

2/15/20 Warning notice to library customer for using computers inappropriately.

2/19/20 Exclusion notice for 60 days to library customer for harassing or threatening library staff or customer and blocking front entrance.

Main

1/18/20 Incident involving an excluded library customer trespassing.

1/18/20 Incident involving a library customer using the restroom inappropriately.

1/26/20 Incident involving a library customer injury.

1/27/20 Exclusion notice for 365 days to an excluded library customer for harassing or threatening library staff or customer and trespassing.

1/28/20 Incident involving an excluded library customer trespassing.

1/28/20 Incident involving a library customer injury.

1/31/20 Exclusion notice for 365 days to library customer for drug use and using the restrooms inappropriately. *

1/31/20 Incident involving a library customer issuing a complaint against the security guard.

2/1/20 Incident involving the security alarm being activated by a staff member

without the deactivation code.

- 2/4/20 Exclusion notice for 365 days to library customer for harassing or threatening library staff or customer and stealing library property. *
- 2/6/20 Incident involving a library customer in need of medical assistance due to an overdose. *
- 2/7/20 Incident involving a library customer in need of medical assistance.
- 2/8/20 Incident involving an excluded library customer trespassing.
- 2/10/20 Exclusion notice for 365 days to library customer for vandalizing property, harassing or threatening library staff or customer, and disturbing others. *
- 2/10/20 Incident involving a library customer causing a disruption.
- 2/12/20 Warning notice to library customer for sleeping and charging devices inappropriately.
- 2/13/20 Incident involving a library customer issuing a complaint against the security guard.
- 2/14/20 Exclusion notice for 180 days to library customer for using restrooms inappropriately and harassing or threatening library staff or customer.
- 2/14/20 Exclusion notice for 30 days to library customer for fighting in the restroom.
- 2/16/20 Incident involving an excluded library customer trespassing.
- 2/18/20 Warning notice to library user for one day due to strong body odors.
- 2/20/20 Exclusion notice for 90 days to library customer for harassing or threatening library staff or customer and carrying a potential weapon.
- 2/20/20 Incident involving a couple using the restroom inappropriately.
- 2/21/20 Exclusion notice for 365 days to library customer for harassing or threatening library staff or customer.

Marcy

- 1/31/20 Exclusion notice for 1 day to library customer for disturbing others.
- 2/1/20 Exclusion notice for 90 days to library customer for vandalizing property, harassing or threatening library staff or customer, and disturbing others. *

Orange Terrace

- 01/23/20 Incident involving a library customer's concern regarding someone in the parking lot.

**Indicates police interaction.*

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by:	Erin Christmas, Library Director
Certified as to availability of funds:	Edward Enriquez, Chief Financial Officer/Treasurer
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