



126 Mill Street  
Healdsburg, CA 95448  
(866) WONDER N  
(866) 966-3376

**QUOTE 233496.5 CITYRI**

CFA# 46086 Support Rnwl Exp 8/31/20 -Water Quality

04/21/2020

Direct  
Revision Delivered

**Ship To:** CITY OF RIVERSIDE  
5950 ACORN ST.  
RIVERSIDE, CA 92504

**Attn:** Steve Amsden  
**CITY OF RIVERSIDE**  
*direct* ((95) 1) -351- 6185  
  
*fax* ((95) 1) -352- 3908

**Bill To:** CITY OF RIVERSIDE  
5950 ACORN ST.  
RIVERSIDE, CA 92504

**From:** Ty Brown  
[ty.brown@california.wonderware.com](mailto:ty.brown@california.wonderware.com)  
*direct* (707) 473-3176  
*main* (866) 966-3376  
*fax* (707) 473-3190

According to our records, your Wonderware Customer First Agreement # 46086 will expire on 08/31/2020.

Customer Site ID: 10591, City of Riverside PWD, 5950 Acorn Street, Riverside, California 92504

HMI License(s) covered:

349124, 414889, 480267, 525714, 528393, 528394, 541365, 544278, 545995  
562133, 582393, 751022, 751023, 751024, 751025, 751026, 751027, 804917  
804918, 804919, 804920, 804921, 804922, 804923, 1062920, 1062921  
1062922, 1062923, 1062924, 1062925, 1062926, 1062927, 1355159  
1355160, 1393314, 1393315, 1393316, 1416923, 1416924, 1416925  
1416926, 1416927, 1434195, 1434196, 1434197, 1434198, 1434199  
1446042, 1446043, 1446044, 1446045, 1446046, 1446047, 1446048  
1446049, 1446050, 1446051, 1446052, 1446053, 1446054, 1446055  
1446056, 1446057, 1446058, 1446059, 1446060, 1446061, 1446062  
1446063, 1446064, 1446065, 1446066, 1446067, 1446068, 1446069  
1446070, 1446071, 1446072, 1446073, 1446074, 1446075, 1446076  
1446077, 1446078, 1446079, 1457609, 1485144, 1654794, 1654795  
1878760, 1878761

**\*\*Moving SN# 1489953, from SiteID: 153528, to Customer Site ID: 10591, City of Riverside PWD\*\***

HST License(s) covered:

409084, 528395, 548596, 832262, 987098, 1982903  
1982904, 1982905, 1982906 & 1982907

Please send your renewal order as soon as possible to avoid a lapse in service and late renewal fees.

A Cyber Security Assessment can help you:

- Protect your enterprise and meet all regulatory standards.
- Minimize the risks of lost productivity and threats to safety.
- Ensure the integrity and performance of your operation's assets.

Contact us today for a quote on how you can add this Assessment to your existing Customer First Support.

- For Wonderware training, please visit our website and view our events schedule at [www.california.wonderware.com](http://www.california.wonderware.com).

**PO Number:**

**Duration:** Quote is valid until 03/30/2020 **FOB:** Healdsburg, CA

**Freight:** Prepaid and Add

**Terms:** Net 30 Days

**Pages:** 1 of 3

**Remit to:** E&M, Inc. 126 Mill Street, Healdsburg, CA 95448

[california.wonderware.com](http://california.wonderware.com)



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### Premium Support - Water Quality Team

\*\* Wonderware provides customers with a 25% discount on upgrades when purchased with a year of Customer Support. If you do not intend to purchase support with upgrades, then please contact Wonderware California/ EandM for updated pricing on the version upgrades.

Included with Wonderware Premium Customer First Program are the following services:

- Emergency 24/7/365 Technical Telephone Support
- Wonderware Direct Technical Support: Access to technical resources at both the local distributor and directly from Wonderware
- No Charge for Version Upgrades (\*Please note that no charge version upgrades are only available while the CF contract is valid)
- Access to the Wonderware Global Customer Support Website Access: Search for answers to your questions and log and track cases
- Customer Support Shipments Including New Releases of Software, maintenance releases, Service Packs, and Patches, updates and hotfixes
- Online Training Webinars: Access to library of eLearning webinars
- Support Usage and Summary Reports: Automatically receive a monthly summary of all of your support activity
- Software Asset Manager

\*\*\*Please note: Customer first support contracts START from the date of license issue and are due for renewal one (1) year after date of contract inception. Support is calculated based on the list price of all licenses at the site.\*\*\*

Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1	INTCH-06-U-17 Upd SN# 1489953 to, InTouch 2017 Runtime 60K Tag with I/O	1 Estimated 1-2 Weeks	N	\$2,725.00	\$2,725.00
1	CF-PREMIUM-R-WW CFA# 46086, Customer FIRST - Premium - Renewal - WW HMI, Exp 08/31/2021	1 Estimated 1-2 Weeks	N	\$37,885.00	\$37,885.00
1	CF-PREMIUM-R-HST CFA# 46086, Customer FIRST - Premium - Renewal - Historian, Exp 08/31/2021	1 Estimated 1-2 Weeks	N	\$19,110.00	\$19,110.00
<b>Sub-Total</b>				<b>\$59,720.00</b>	

### Base Quotation Pricing Summary

#### Availability:

- Part availability is subject to change and is based on the availability at the time this quote was created.
- Time in transit is subject to change depending on the "Ship To" address that is provided by the customer at the time the order is placed and the method in which customer requests that the part(s) ship.
- For "In Stock" parts, orders must be received by 3:00PM PST to ship same day.
- For Factory Stock parts, please allow approximately one week for delivery via our standard shipping methods.

<b>Taxable:</b>	\$0.00
<b>Non-Taxable:</b>	\$59,720.00
<b>Subtotal:</b>	\$59,720.00
<b>Tax (8.75%):</b>	\$0.00
<b>Freight:</b>	TBD
<b>TOTAL:</b>	<b>\$59,720.00</b>

**Freight is NOT included in this total. Your final invoice may include freight charges.**

#### PO Number:

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## Optional Items Not Included in Base Quotation

### Premium Support - Water Quality Team 2yrs of Support

\*\* Wonderware provides customers with a 25% discount on upgrades when purchased with a year of Customer Support. If you do not intend to purchase support with upgrades, then please contact Wonderware California/ EandM for updated pricing on the version upgrades.

\*\*This does not include new software license purchases. New purchase will need to be prorated into existing support\*\*

Included with Wonderware Premium Customer First Program are the following services:

- Emergency 24/7/365 Technical Telephone Support
- Wonderware Direct Technical Support: Access to technical resources at both the local distributor and directly from Wonderware
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- Customer Support Shipments Including New Releases of Software, maintenance releases, Service Packs, and Patches, updates and hotfixes
- Online Training Webinars: Access to library of eLearning webinars
- Support Usage and Summary Reports: Automatically receive a monthly summary of all of your support activity
- Software Asset Manager

\*\*\*Please note: Customer first support contracts START from the date of license issue and are due for renewal two (2) year after date of contract inception. Support is calculated based on the list price of all licenses at the site.\*\*\*

Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1	INTCH-06-U-17 Upg SN# 1489953 to, InTouch 2017 Runtime 60K Tag with I/O	1 Estimated 1-2 Weeks	N	\$2,725.00	\$2,725.00
1	CF-PREMIUM-R-WW CFA# 46086, Customer FIRST - Premium - Renewal - WW HMI, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$77,050.00	\$77,050.00
1	CF-PREMIUM-R-HST CFA# 46086, Customer FIRST - Premium - Renewal - Historian, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$39,585.00	\$39,585.00
				<b>Sub-Total</b>	<b>\$119,360.00</b>

#### PO Number:

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**Terms:** Net 30 Days

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