



City of Arts & Innovation

City Council Memorandum

TO: HONORABLE MAYOR AND CITY COUNCIL DATE: JULY 7, 2020

FROM: INNOVATION AND TECHNOLOGY DEPARTMENT WARDS: ALL

SUBJECT: FIRST AMENDMENT TO MAINTENANCE AND SUPPORT AGREEMENT SA 276 WITH MOTOROLA SOLUTIONS, INC. FOR COMPUTER-AIDED DISPATCH AND PREMIERONE MOBILE SERVICE TO EXTEND COVERAGE FOR SIX (6) ADDITIONAL MONTHS THROUGH DECEMBER 31, 2020, IN THE AMOUNT OF \$120,017 FOR A CUMULATIVE AMOUNT OF \$1,242,644.

ISSUE:

Approve the First Amendment to the Maintenance and Support Agreement SA 276 with Motorola Solutions, Inc. for Computer-Aided Dispatch and PremierOne Mobile Service to extend coverage for six (6) additional months through December 31, 2020, in the amount of \$120,017 for a cumulative amount of \$1,242,644.

RECOMMENDATIONS:

That the City Council:

1. Approve the First Amendment to Maintenance and Support Agreement SA 276 with Motorola Solutions, Inc. for Computer-Aided Dispatch and PremierOne Mobile Service to extend coverage for six (6) additional months through December 31, 2020, in the amount of \$120,017 for a cumulative amount of \$1,242,644; and
2. Authorize the City Manager, or designee, to execute the First Amendment, and any additional documentation to effectuate this Amendment, to the Maintenance and Support Agreement SA 276 with Motorola Solutions, Inc., including making minor and non-substantive changes.

BACKGROUND:

On March 23, 2004, following a competitive bidding process, the City Council awarded an agreement to Motorola for the purchase (\$2,620,380) and maintenance (\$294,380) of a new Computer Aided Dispatch (CAD) system. The CAD system is used by the Public Safety Communications Center to automate dispatching and communication functions of the City's Police, Fire, and Emergency Medical Services.

In 2007, the City entered a five-year Maintenance and Software Agreement with Motorola for the City's CAD system, which expired on June 30, 2012. The agreement included support for the

hardware and software. This allowed the City to work with one vendor should any issue arise and greatly expedited the troubleshooting and repair process.

On July 24, 2012, the City Council approved a new two-year Maintenance and Support Agreement with Motorola to extend the maintenance and support services through June 30, 2014, in the amount of \$276,010 for fiscal year 2012/13 and \$273,566 for fiscal year 2013/14.

On January 15, 2013, following construction of a new Public Safety Dispatch Center, the City Council conceptually approved the Police and Fire Department's upgrade of the CAD and Mobile Data Computer (MDC) systems. Overall, an upgraded communications system was needed to better facilitate citywide communications and Motorola would no longer be supporting certain hardware from the existing CAD system after 2013.

On November 5, 2013, the City Council approved an Addendum to the Maintenance and Support Agreement in the amount of \$798,279 to upgrade the CAD and MDC systems to the new PremierOne suite of products. Motorola agreed to continue providing maintenance and support until the upgrade was complete.

On June 24, 2014, the City Council approved the Second Amendment to the Maintenance and Support Agreement in the amount of \$279,666 to extend maintenance from July 1, 2014 through June 30, 2015. The upgrade was completed on April 28, 2015.

On August 11, 2015, City Council approved a new Maintenance and Support Agreement for the upgraded PremierOne CAD and PremierOne Mobile systems for the five-year period of May 1, 2015 through June 30, 2020, for a total cost of \$1,122,627.

DISCUSSION:

On October 25, 2016, City Council awarded a separate contract, from Request for Proposal No. 1613, for the Records Management System (RMS) to Motorola Solutions, Inc with a ten-year term set to expire on December 31, 2028. Given the City's use of multiple systems, staff is requesting approval for a six (6) month extension of the current Maintenance and Support CAD and PremierOne Mobile Agreement to allow time to negotiate with Motorola Solutions Inc.

The Fire Chief, Chief of Police, and Purchasing Manager concur with the recommendation to approve the First Amendment to the Maintenance and Support Agreement SA 276 with Motorola Solutions, Inc.

FISCAL IMPACT:

The fiscal impact of this action is \$120,017. Sufficient funds are available in the Fiscal Year 2020/2021 Innovation and Technology Department Budget, account number 2415000-424310, for Software Maintenance and Support.

Prepared by: George Khalil, Chief Innovation Officer
Certified as to
availability of funds: Edward Enriquez, Chief Financial Officer/Treasurer
Approved by: Lea Deesing, Assistant City Manger
Approved as to form: Gary G. Geuss, City Attorney

Attachment:

Attachment 1: First Amendment to Maintenance and Support Agreement SA 276 with Motorola Solutions, Inc.