Month X, 2020

Customer
1234 ABCD Street
Anywhere, CA 90001

Re: Restart Payment Agreement
Account#
Service Address

Dear Mr. or Ms. Doe:

This letter confirms the Restart Payment Plan Agreement that was approved for your utility account referenced above, in which you acknowledge the outstanding debt owed to Riverside Public Utilities (RPU) listed below and promise to pay the amount due in monthly installments until paid in full, as follows:

Terms of the Agreement

Payment Period __/__/___ through __/__/___

Total Amount Due: $_____

Payment Schedule: ____ (__) equal monthly installments of $_____, _____, with the first payment due ____/_____/_____, and final payment $_____._____ .

To ensure the payment agreement plan remains intact, current monthly bills will need to be paid by the due date each month, in addition to the monthly installment amount.

Please note failure to pay your monthly bills on time, plus the monthly installment will result in the cancellation of the Restart Payment Agreement. If the agreement is cancelled, all outstanding account balances will be due immediately and utility services will be subject to collections and services may be terminated due to default and nonpayment.

While this agreement is in effect, no additional payment arrangements will be permitted. This means that you need to remain current on your normal monthly billing while continuing to make payments under this Restart Payment Agreement.

During the term of this agreement if you cancel your utility service and move outside of the RPU service territory, the terms of your Restart payment agreement will become null and void. The

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total balance on the utility account will need to be paid by the due date listed on the final bill or it may be referred to an outside collection agency. If you move to another location within the RPU service territory, all outstanding balances will be transferred to your new account and a new payment agreement will need to be established and approved for your new utility account.

Payments can be made via mail, phone, walk in, online at http://riversidepublicutilities.com/, or via the 311 app.

If you have any questions, please contact Customer Service at (951) 782-0330 Monday through Friday 7:00 a.m. to 6:00 p.m. and Saturday 8:00 a.m. to 1:00 p.m.

By signing this document, I/we agree to the terms listed in the Restart Payment Agreement and understand that failure to adhere to the payment due date schedule may result in termination of service(s).

_____ _____

Customer Signature Date

_____ _____

Co-Tenant Signature (if applicable) Date

_____ _____

Riverside Public Utilities Representative Date

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