Housing and Homelessness Committee Memorandum

TO: HOUSING AND HOMELESSNESS COMMITTEE MEMBERS

DATE: OCTOBER 26, 2020

FROM: OFFICE OF HOMELESS SOLUTIONS

WARD: ALL

SUBJECT: OVERVIEW PRESENTATION ON OFFICE OF HOMELESS SOLUTIONS FUTURE DATA DASHBOARD SUBJECT FOR COMMITTEE RECOMMENDATIONS

ISSUE:

Receive an overview presentation on Office of Homeless Solutions Data Dashboard and discuss future metrics for the Data Dashboard.

RECOMMENDATION:

That the Housing and Homelessness Committee provide recommendations on metrics to include in the Office of Homeless Solutions Data Dashboard

BACKGROUND:

The Office of Homeless Solutions (OHS) was requested to formulate a Data Dashboard on the OHS website reflecting the outcomes of the programs and services administered.

Currently, the OHS has posted the Point-in-Time Count data, CityNet Outreach data, and Public Safety Engagement Team (PSET) data on the website; along with qualitative success stories of clients entering shelter and placed in permanent housing.

OHS staff will be reporting on the following data and would like the Committee's feedback:

1. Number of homeless individuals outreached and engaged for services;
2. Number of homeless individuals sheltered;
3. Number of homeless individuals placed in permanent housing through a variety of housing placements;
4. Number of special populations serviced (seniors, families, veterans, transitional age youth, chronic homelessness);
5. Number of individuals serviced in special projects such as A MAP Home, Pallet Shelter, and Quarantine Trailers; and
6. Number of homeless individuals served in collaborative partnerships in targeted areas such as the Santa Ana River areas.

The Office of Homeless Solutions would like the Data Dashboard to reflect activities beginning from January 2020 to present, including milestone data from previous years.

Considering future action items, the OHS will be updating the Data Dashboard on a monthly basis. OHS has contracted with Outreach Grid, a real time software for outreach, case management, shelter, housing, and Point-in-Time count to populate reports and heat maps in future. Thus far, Outreach Grid has populated over 1,600 duplicated locations of service.

OHS is seeking recommendations from the Committee on metrics to incorporate into the Data Dashboard.

FISCAL IMPACT:

There is no fiscal impact related to this report.

Prepared by: Hafsa Kaka, Homeless Solutions Officer
Certified as to
Availability of Funds: Edward Enriquez, Chief Financial Officer/City Treasurer
Approved by: Moises Lopez, Deputy City Manager
Approved as to form: Gary G. Geuss, City Attorney

Attachment: Presentation