



City of Arts & Innovation

Commission on Disabilities

TO: HONORABLE COMMISSIONERS **DATE: MARCH 18, 2021**

FROM: GENERAL SERVICES DEPARTMENT **WARDS: ALL**

SUBJECT: PRESENTATION FROM PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT, SPECIAL TRANSPORTATION DIVISION ON UPDATED TRANSPORTATION SERVICES FOR SENIORS AND RESIDENTS WITH DISABILITIES DURING THE COVID-19 PANDEMIC.

ISSUE:

Receive an update on the transportation services provided for seniors and residents with disabilities by the Special Transportation Division of the Parks, Recreation and Community Services Department during the COVID-19 pandemic.

RECOMMENDATION:

That the Commission on Disabilities receive and file an update from the Special Transportation Division of the Parks, Recreation and Community Services Department to create awareness about who qualifies for service, how service is provided, and provide information about the organization since during the COVID-19 pandemic.

BACKGROUND:

The Commission on Disabilities' (COD) mission is to identify the needs of persons with disabilities and create a public awareness of these needs in the areas of employment, housing, transportation, media, and physical and communication accessibility. The mission also supports programs and activities that promote greater independence for people with disabilities.

DISCUSSION:

Special transportation is available to seniors 60 years of age or older, and to residents with disabilities. The cost for this service is \$3 per one-way trip for general purposes or \$2 per one-way trip for medical purposes. In response to the COVID-19 pandemic, there has been an 85% reduction in service demand. Special transportation is providing free round-trip rides to vaccination sites within the city limits for qualified individuals. Space is reserved on a first-come, first-served basis and reservations can be made up to one week in advance by contacting the Special Transportation Division at (951) 687-8080. Transportation services are advertised in the

Parks & Recreation Activity Guide, on the city website, in various senior brochures/programs, at all senior centers and at presentations given at senior living facilities located throughout the city. The Manager of the Special Transportation Division will present information about the services currently available to the senior and disabled community during the COVID-19 pandemic, updates, and future program plans.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Submitted by: Jessica Spiking, ADA Coordinator
Approved by: Carl Carey, General Services Director
Approved by: Moises Lopez, Deputy City Manager

Attachment: Presentation