

RIVERSIDE CIVILIAN RESPONSE MODEL

Community Social Work Policing

Non-Sworn 911 Call Response

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- **Former Deputy Sheriff and Sheriff's Aide**
- **Certified Diversity and Ethics Trainer**
- **Juvenile Delinquency Court Social Worker**
- **Federal Integrated Drug Court Social Worker**
- **Riverside Co. Welfare Eligibility Technician**
- **Riverside Co. Child Enforcement Worker**
- **Certified Facilitator and Professional Coach**
- **Prosecution Office Domestic Violence
Criminal Background Admin/Victim
Assistance**



THE SPARK

The of Murder of George Floyd incited Protests throughout the US & Aboard for several months.

It has Highlighted the Disproportionality of Arrest and Detention for men and woman of Color

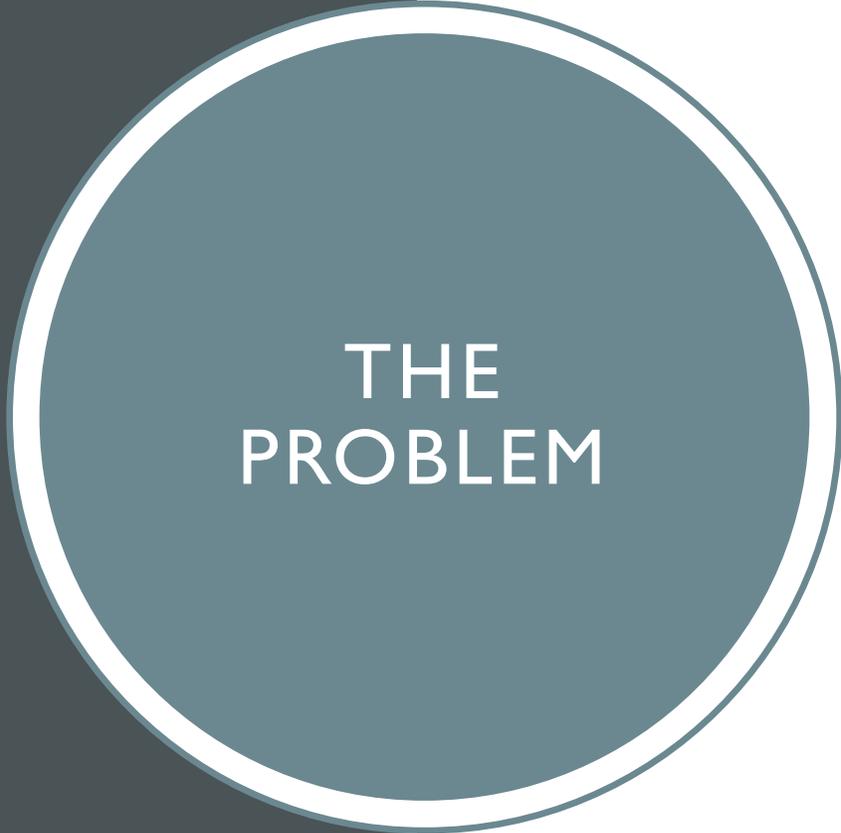
The People are demanding the Termination on the Execution of Judgment of Punishment on People of Color by Police Officers

The People are demanding Accountability on the Disproportionality of Police Contact, Excessive Use of Force, which in some cases end in Death for African Americans or other people of color.

US Citizen are calling for Change which will Stop the Current Police Practices which lead to the Death of:

Breonna Taylor, Ahmaud Arbery, Trayvon Martian, Michael Brown, Redel Jones, Kenney Watkins, Eric Garner, Philando Castillo, Rayshard Brooks, and Walter Wallace.

Tyisha Miller-1998-Riverside CA



THE PROBLEM

THE CURRENT ONE-SIZE FITS ALL POLICING MODEL IS INADEQUATE TO ADDRESS THE COMPLEXITIES OF ALL SOCIAL ISSUES

The Riverside Police Department has been utilizing peace keeping and protective policing practices for social welfare incidences.

Police Officers are being dispatched to handle social issues of mental health, homelessness, child protection/adult protection, and other social welfare issues.

Social Workers are bound by an ethic which states-Never practice beyond their scope of competency, but Police Officers are trained to work beyond their scope.

Police Officers are left to use peace tactics to solve social & mental health issues. (Walter Wallace)

When Police Officers are dispatched to handle someone with a mental health disorder, they respond by utilizing what they are trained to do. Use Physical Force.

911 is bombarded with repeat calls because citizens are not linked to social assistance which will help them to solve the underlining issues.

Disproportionate Amounts of Criminal records for minorities instead of the much-needed services to our most vulnerable population.

The Solution

Create
Non-Sworn
Civilian Response
Model

CITY OF RIVERSIDE CIVILIAN RESPONSE MODEL





THE HOW

Dispatch Riverside Community Policing Social Workers

For Certain 911 Call – Mental Health, Homelessness, Juvenile Assessment, 51/50 Processing, CPS/APS Assistance, & other Social Welfare Calls.

Now, Let's Talk about the "Why."

911 Calls - Community Social Worker (Policing)

9-1-1 is the most popular telephone number in the US and police are usually the first to answer the call. Thus, responding to crisis situations may require some social work skills, especially as “fifty to ninety percent of a police officer’s time is allocated to gathering information and providing social service referrals.”

It is inevitable

CA Senator Nancy Skinner, introduced AB 773 in June 2020 and its “*intent of the Legislature to enact legislation that would revise 911 systems so when an incident involves an issue of mental health, homelessness, and public welfare, the calls are directed to the appropriate social services agency*” (<https://leginfo.legislature.ca.gov/>).

Since June 2020

Kentucky Hires Social Workers –Part of Breanna Taylor Settlement
Denver, Colorado-100 Call Answered by Mental Health Professionals
San Francisco –Created a Behavioral Crisis Call Model
Albuquerque, NM-Social Workers Respond to 911 Calls
Minneapolis, MN-Plans to replace Police Officers with Social Workers

WHEN SOCIAL WORKERS RESPOND TO SOCIAL WELFARE 911 CALLS?

Bring

Bring Service to our community through the Police Department

- Mental Health Assessment, Referral, Wraparound, & Restorative Justice Services

Allow

Allow the Police to Focus on Public Safety Calls and Threats

Promote

Promote Equality through Partnership between Police and Social Service Professionals

Reduce

Reduce the Disproportionality of African-American/Latino Arrests and Court Filings by providing Social Services

Build

Build Trust Between the Police Department and Community

Provide

Provide Training to Police Department on Social Service Matters

HOW DO WE KNOW THIS
WILL BENEFIT THE CITY
OF RIVERSIDE?

SUCCESS STORIES

- COHOOTS-Eugene, OR
- RIGHT Team,-Dallas, TX
- JJMRT-Albany, NY

THE RAPID INTEGRATED
GROUP HEALTHCARE TEAM
(RIGHT) CARE PROGRAM-
DALLAS, TEXAS

- “RIGHT Care is a partnership involving specially-trained paramedics from Dallas Fire-Rescue, Dallas Police Department officers and Parkland behavioral health social workers . Funds provided by a three-year grant” (Parkland Hospital, 2019).
- “The RIGHT Care team responded to more than 2,500 mental health emergency 911 calls 2018. Due to the response of the RIGHT Care Program, there was a nearly 10 percent decline in Parkland’s Psych ED volumes from ZIP codes served by RIGHT Care. The program diverted 31 percent of the calls they responded to from jails and hospital ERs by connecting patients to the resources in their community” (Parkland Hospital, 2019).

RIGHT CARE-Dallas Texas

Arrest Drop by 8% - RIGHT Calls only led to 2% Arrest

“The data shows the progress: Between pre-launch and 2019, admittance to the ER decreased by 9% in the targeted zip codes, while it increased in the rest of the city. Arrests dropped by 8%, while they went up in neighboring ones of a similar socioeconomic status. Just 2% of the RIGHT Care calls led to arrests, and the repeat call rate is less than 7%”.

“Dallas Fire Rescue figures from 2016 show Community Paramedics posted an 82% reduction in 911 calls from the patients they visited at home”.

<https://www.nbcdfw.com/news/local/right-care-program-to-help-mentally-ill-in-dallas/16499/>

<https://www.dallasobserver.com/news/dallas-has-been-dispatching-social-workers-to-some-911-calls-its-working-11810019>

Parklandhospital.com

CAHOOTS

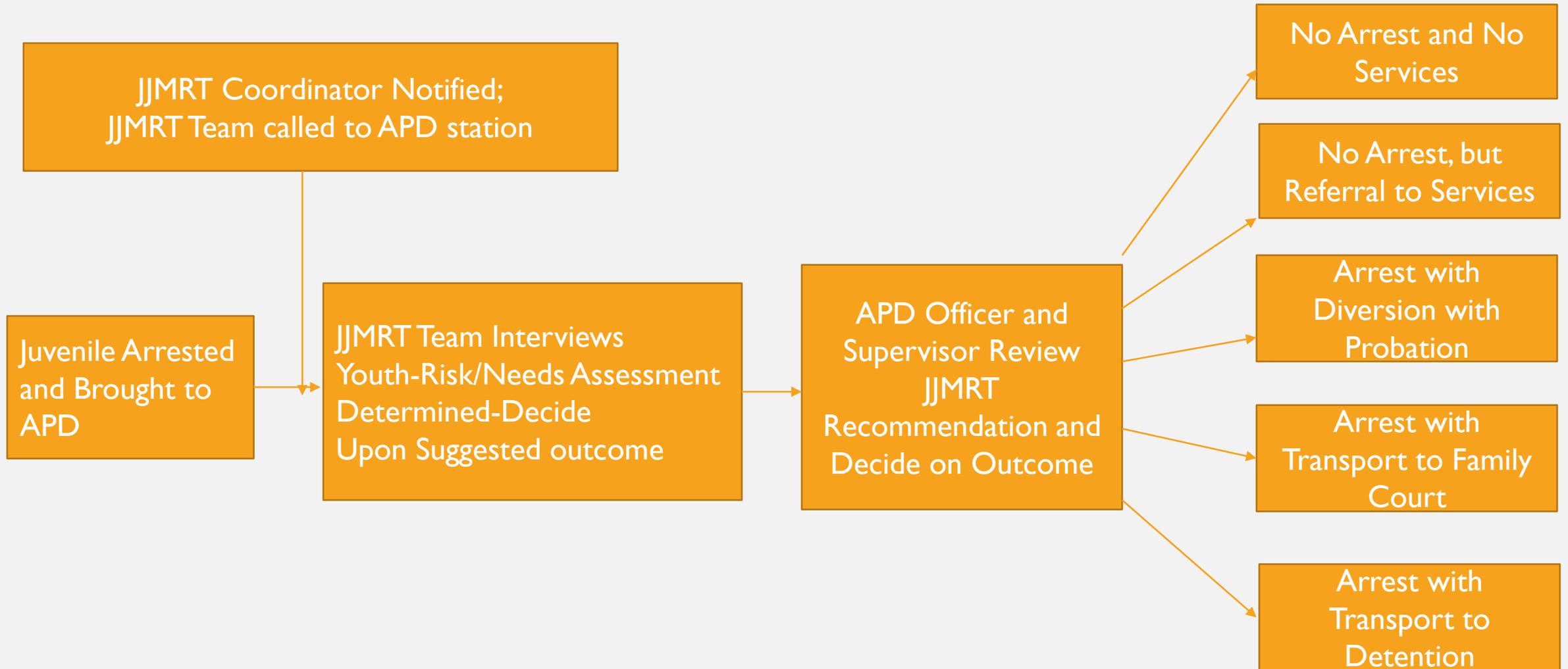
(Crisis Assistance Helping Out On The Streets) as a community policing initiative in 1989

A November 2016 study published in the American Journal of Preventative Medicine estimated that 20% to 50% of fatal encounters with law enforcement involved an individual with a mental illness. The CAHOOTS model demonstrates that these fatal encounters are not inevitable. Last year, out of a total of roughly 24,000 CAHOOTS calls, police backup was requested only 150 times.

The cost savings are considerable. The CAHOOTS program budget is about \$2.1 million annually, while the combined annual budgets for the Eugene and Springfield police departments are \$90 million. In 2017, the CAHOOTS teams answered 17% of the Eugene Police Department's overall call volume. The program saves the city of Eugene an estimated \$8.5 million in public safety spending annually.

JUVENILE JUSTICE MOBILE RESPONSE TEAM

- “First, the results highlight the importance of applying the risk-need-responsivity model at the earliest point possible, as the screening conducted by JJMRT before youth were officially arrested resulted in the **discontinuation of about a quarter of youth arrests and in turn allowed for the avoidance of formal processing.** Second, a growing body of research argued for the inclusion of **social workers** in the juvenile justice process creates positive outcomes such as with JJMRT.”



Flow chart of JJMRT

THE VISION

RIVERSIDE COMMUNITY SOCIAL WORK – (POLICING)

Non-Sworn Social Workers

Liaison between Police Department, Social Services, & Community

Dispatched and Provide Community Police Response on certain calls

Follow up on cases of severe personal and family problems & recurring calls

Provide Wraparound Services

Facilitate Restorative Justice

Provide consultation for on the scene calls to prevent potential escalation

Assist with on the scene Crisis Intervention

Police Department

Knowledge of Safety Practice related to Police Department

Provide Safety Outlines for Social Workers

As representative of RPD, establishes collaborative relationships with organizations in community

Training for personnel on how to identify and utilize RPDSW when call involves- DOMV, Child Abuse, homelessness, opioid addiction, mental health issues, alcohol & drug issues, child/family issues, racial sensitivity, and social services issues

Provides Record Maintenances System on calls, cases, and referrals

Community

Liaison between the community and Police Department

Access to varies agencies-Mental Health Agencies, emergency shelters, detox facilities, & RCH

Follow up on cases to prevent incarceration and/or police escalation

Participate in Restorative Justice & Wrap Around Services

Conduct Committee meetings – DOMV, Child Abuse, homelessness, opioid addiction, mental health issues, alcohol & drug issues, child/family issues, and social services issues

Riverside Community Social Worker (Policing)



Full-Time Equivalent

° (FTE) 10 Police Officers

- ° Up to 20,800 hours coverage
 - Emergency 51/50 Detention
 - Mental Health Assessments /Management
 - Wrap-Around Services/Restorative Justice
 - Social Service Interventions/Referrals
 - Homelessness Assistance

Two Social Work Supervisors to Manage 20 MSW Interns

Primary focus - Utilizing wrap-around services which includes restorative justice.

How can you help?

**Vote –Yes to Recommend
Riverside City Counsel
Create and Implement
A Civilian Response Model**

Vote to stop the unjust and discriminatory policing practices that continue to show a disproportional number of arrests against minorities and unnecessary use of force against individuals with mental health disorders. Vote to provide social service assistance to Riverside's most vulnerable Citizens. Vote to reduce the number of repeat 911 calls which do not provide interventions. Vote to reduce the new filings of criminal cases which are disproportionately given to those who need social assistance. Vote and Recommend Riverside have a Civilian Response Model where trained professionals help its Citizens!

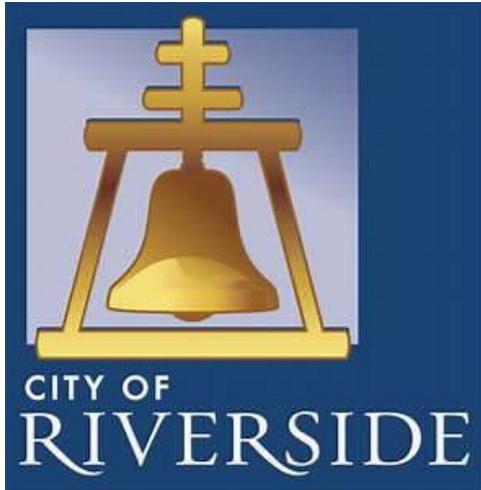
A word cloud of various social worker roles and responsibilities. The most prominent words are 'Change the world' and 'Make a difference'. Other roles include 'Counsel the distressed', 'Empower the victim', 'Feed the hungry', 'Protect the children', 'Defend the vulnerable', 'Challenge discrimination', 'Advance social justice', 'Defy convention', 'Inform the government', and 'Shelter the homeless'. The words are arranged in a roughly circular shape, with 'Change the world' at the bottom and 'Counsel the distressed' at the top.

Counsel the distressed
Empower the victim
Make a difference
Change the world
Feed the hungry
Protect the children
Defend the vulnerable
Challenge discrimination
Advance social justice
Defy convention
Inform the government
Shelter the homeless

SOCIAL WORKERS ARE TRAINED TO
SERVE IN THIS WAY

It is the Best Way to
Service The City of
Riverside and Its
Residents





VOTE TO HAVE THE CITY OF RIVERSIDE,
HOPE-ALITY, AND CALIFORNIA BAPTIST UNIVERSITY
FORM A PARTNERSHIP TO CREATE AND IMPLEMENT A CIVILIAN
RESPONSE MODEL

Together- We can protect and service the City of Riverside

Questions or Comments



Thank you

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Problem Statement: Riverside Police Department is and has been utilizing policing practices inappropriately for the social welfare incidences. Policing practices have resulted in excessive use of force, sometimes unto death. Criminal arrests for those who would have benefited from an educated and trained mental health or social work professional.

Goals: Reduce the disproportionality of arrest of minorities and eliminate excessive use of force from Riverside PD by dispatching Social Workers to social welfare calls that do not require police officers.

Rationale:
Research states that excessive use of police force was the largest accounted for deaths amongst Black and Latino males.

Social workers and mental health professional have a broad skill set to effectively intervene in non-emergency police situations

Assumptions:
Civilian response model will help reduce repeated arrest.

Create positive community policing in communities of color.

Increase collaboration with police department, mental health professionals, and community-based organizations.

Resources/ Inputs:
Riverside Police Department, Community-Based Organizations, California Baptist University Social Work Department, County of Riverside Child Protective Services, APS, Operation Safe House, Riverside Rape Crisis Center, Housing and Homeless Coalition, SAFE Family Justice Centers, Riverside County City Council

Activities:
Conduct meetings with Police Chief to create buy-in, host focus groups with community-based orgs, Ride-along with Riverside Police Department, distribute surveys, Conduct interviews, continued review of Riverside PD stats.

Outputs:
7&-10% social service professionals responding to 911 calls

Outcomes:
Short:

- Open Communication with police personnel
- Crisis intervention on the scene

Intermediate:

- Reduction of arrest
- Reduce excessive force from police officers
- Bridging communication between police department and community

Long Term:

- Reduction of number of new criminal arrest in the judicial system
- Reduce 911 calls
- Increase service connection for citizens
- Community will receive long-term services
- Social workers working in police department

External Environment: Bureaucracy amongst the police department and current politicization of policing policies could inhibit from project moving forward.